

**GOVERNMENT OF INDIA
MINISTRY OF COMMERCE
DIRECTORATE GENERAL OF FOREIGN TRADE
UDYOG BHAWAN, NEW DELHI**

POLICY CIRCULAR NO.21 (RE-2000)/1997-2002 Dated 4th August,2000

To

All Licensing Authorities
All Export Promotion Councils

Reserve Bank of India, New Delhi have informed that their office has set up an information centre with Fax, e-mail and telephone facilities as per following details to allow members of the public to seek responses within 24 hours to their queries on exchange control matters including Foreign Exchange Management Act, its related rules, regulations and notifications.

Communications facilities	Fax	3752634
	e-mail	rbndinfo@vsnl.com
	Telephone	3752633

Staff and Systems	Expert staff posted to the centre to address routine queries.
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Queries requiring detailed examination acknowledged forthwith and to be sent to the Department under a system of specially designed stationery and monitored for timely disposal by HOD/RD

This is brought to the notice of Trade & Industry so that they could make use of this facility.

(L.B.Singhal)
Joint Director General of Foreign Trade