

# Revamping of Directorate General of Foreign Trade IT System

# Enforcement Cum Adjudication (ECA) Module User Manual for Exporters

Version 3.0

https://www.dgft.gov.in

Oct- 2025

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# 1. Introduction and Accessing DGFT Portal

This document covers the ECA functionalities available to exporters on DGFT Website (<a href="https://www.dgft.gov.in">https://www.dgft.gov.in</a>).

The website is accessible over internet and compatible with latest version of most popular browsers. The recommended browser is Google Chrome / Microsoft Edge and best viewed in 1366 x 768 resolution.

Users are advised to refer to the latest help manual available under **Learn > Application Help & FAQs** in the DGFT Portal (https://www.dgft.gov.in/CP/?opt=application-help).

For accessing the ECA module on the website follow below navigation:

a) Navigate to <a href="https://www.dgft.gov.in">https://www.dgft.gov.in</a>

Click on Services >> Enforcement Cum Adjudication (Directorate General of Foreign Trade | Ministry of Commerce and Industry | Government of India

# 2. Helpdesk Services

In case of any concerns, you may call the DGFT Toll Free Number(s) published on DGFT website or raise a ticket post login from **Services > DGFT Helpdesk Service**.

# 3. Login to the Portal

To login on DGFT website, you would require working email address linked to your Importer Exporter Code (IEC).

Please refer to the help available under **Application Help & FAQs** on how to register on the website and apply for IEC / link your IEC to your logged in email address.

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## 4. ECA Functionalities available on DGFT Website

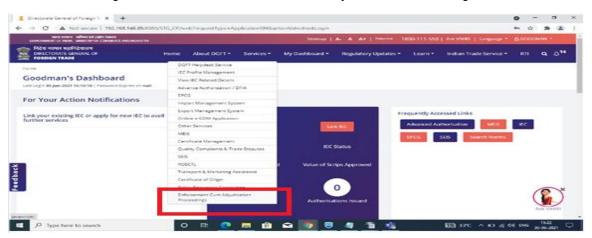
The following functionalities are available on ECA website for Exporters.

| #  | Functionality                    |
|----|----------------------------------|
| 1. | View Notices/ Orders             |
| 2. | Respond to Notices/ orders       |
| 3. | Respond to personal Hearing (PH) |
| 4. | Process to Pay Penalty           |
| 5. | File Appeal application          |
| 6. | File Review application          |

We will be covering the above functionalities in detail now.

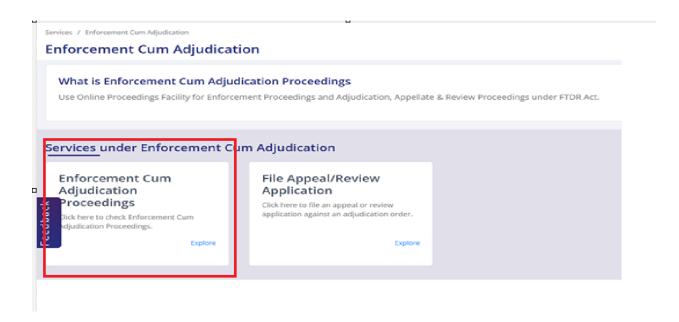
### 4.1 View Notices/Orders

• User navigate to Services>Enforcement Cum Adjudication Proceedings

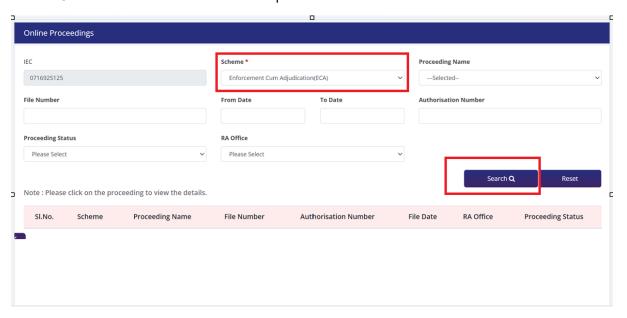


• User select the tile "Enforcement cum adjudication" tile from the screen.

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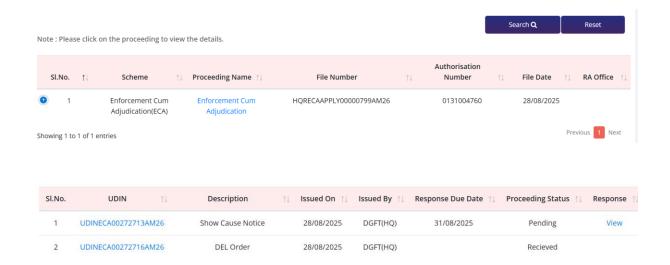


- Upon click to tile "Enforcement cum adjudication proceeding" redirect to Online proceeding"
- User select the Scheme from the drop down list and click on "Search



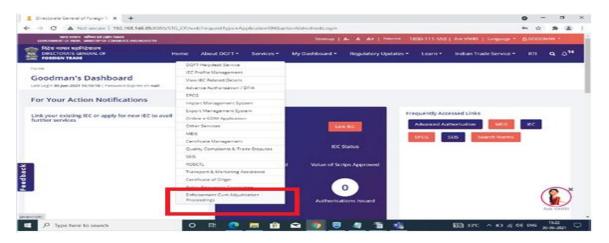
• Upon click on search button data will show in the table. User will click on the "proceeding name to open the list of Notices/ Orders.

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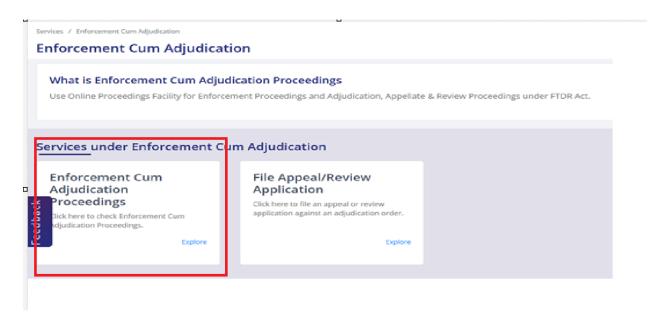
# 4.2 Respond to Notices/Orders

User navigate to Services>Enforcement Cum Adjudication Proceedings

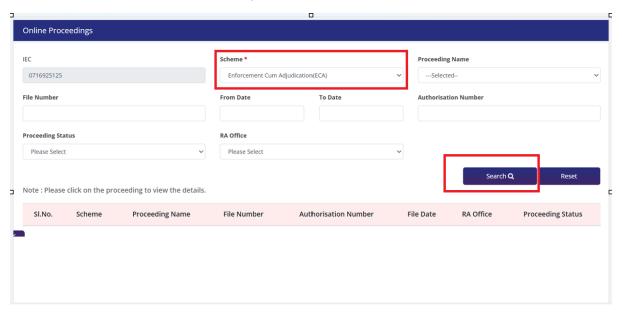


• User select the tile "Enforcement cum adjudication" tile from the screen.

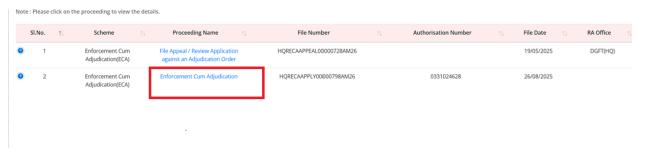
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- Upon click to tile "Enforcement cum adjudication proceeding" redirect to Online proceeding"
- User select the Scheme from the drop down list and click on "Search

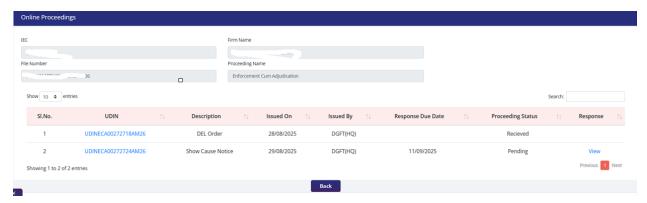


• User upon click on search button screen will displayed with the list of ECA file number. User click on "Enforcement cum adjudication" for respond against the Notices/ Orders.



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Upon click on "Enforcement cum adjudication" list of Notices/ order will show in the table.

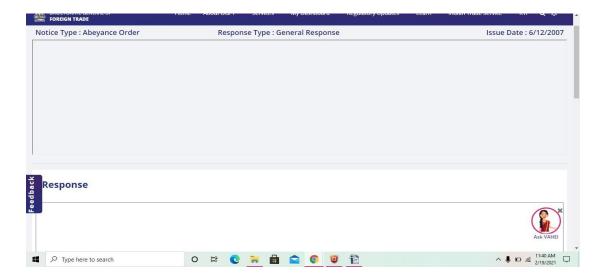


• User clicks on "View" upon click screen will display for respond. User will click on "Respond.

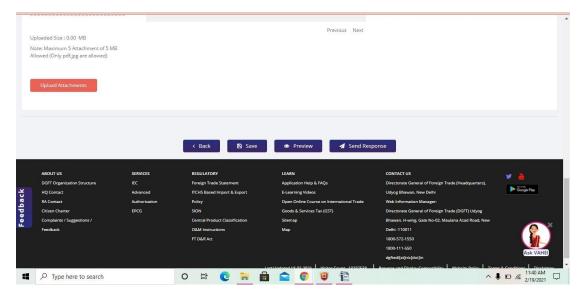


• User enters details of response and attached the relevant documents and click on "Sign" button.

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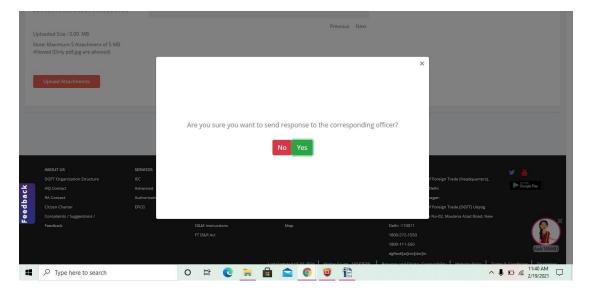


• User clicks on Sign>Send response.

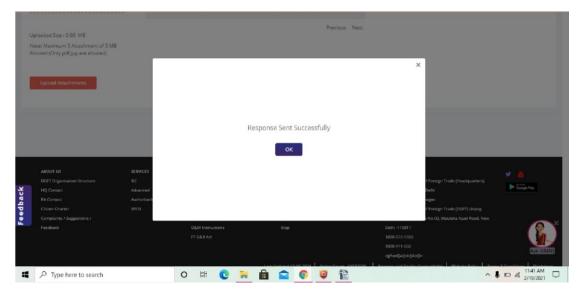


System asks user to confirm Yes/No

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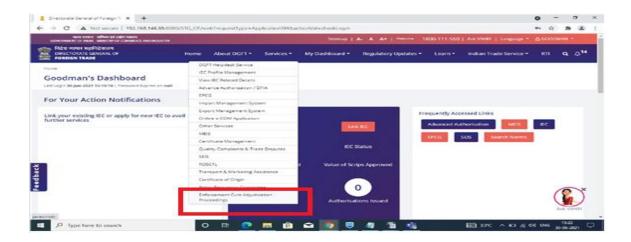
User received an acknowledgement that Response sent successfully.



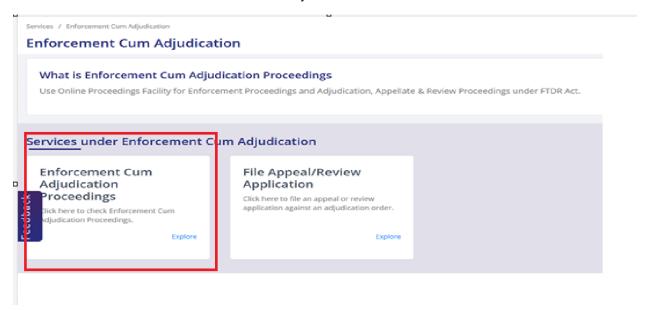
# 4.3 Respond to personal hearing (PH)

• User navigate to Services>Enforcement Cum Adjudication Proceedings

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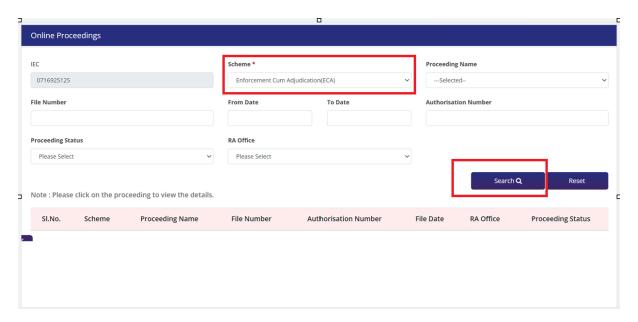


• User select the tile "Enforcement cum adjudication" tile from the screen

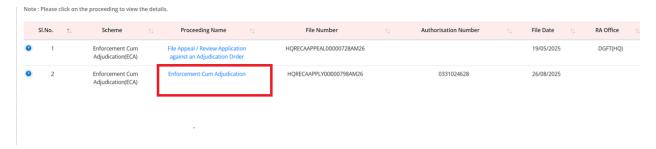


- Upon click to tile "Enforcement cum adjudication proceeding" redirect to Online proceeding"
- User select the Scheme from the drop down list and click on "Search

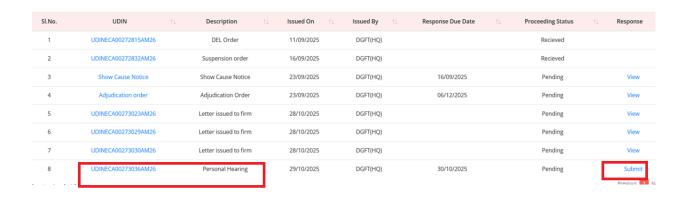
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• User upon click on search button screen will displayed with the list of ECA file number. User click on "Enforcement cum adjudication" for respond against the PH.

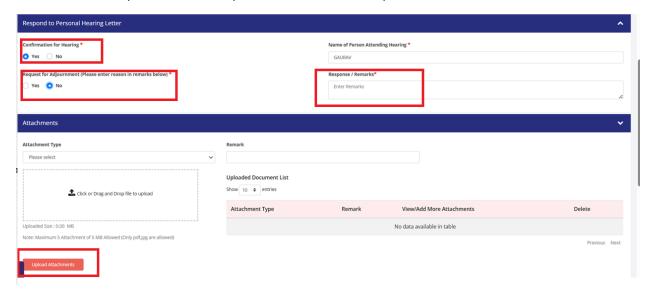


- Upon click on "Enforcement cum adjudication" list of PH will show to user for respond. User click on UDIN number to open the PH letter issued by the officer.
- For respond to PH user click on "Submit" button.l

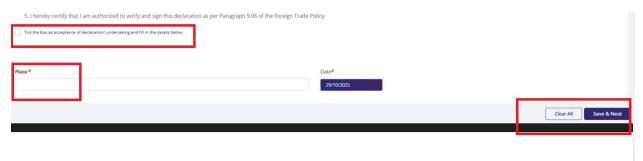


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- Upon click on submit button, screen will displayed to the user for update.
- User update the details, provide attachment and upload.

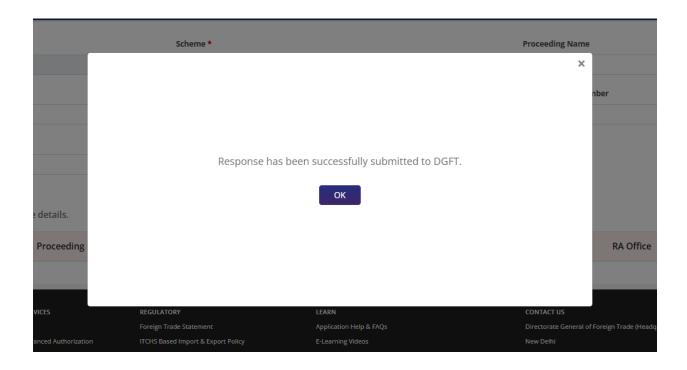


User ticked the box and provide the "Place" and click on save and next"



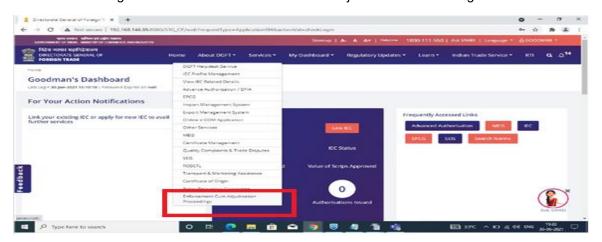
- Upon click to Save and next user move to next tab "Print summary".
- User click on "Sign" button and click on "Submit".
- Upon submit acknowledgement will show to user regarding response submitted to DGFT.

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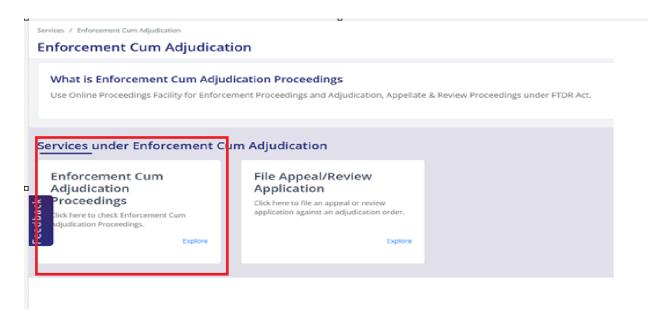
# 4.4 Process to pay Penalty

User navigate to Services>Enforcement Cum Adjudication Proceedings

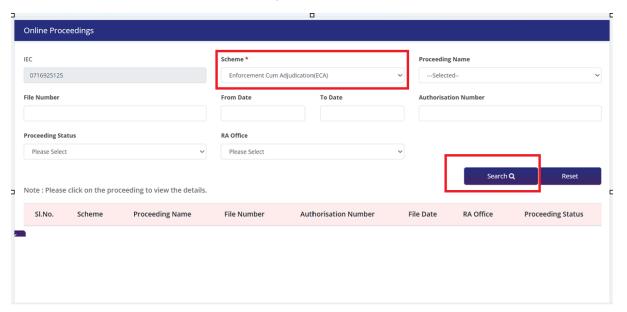


• User select the tile "Enforcement cum adjudication" tile from the screen

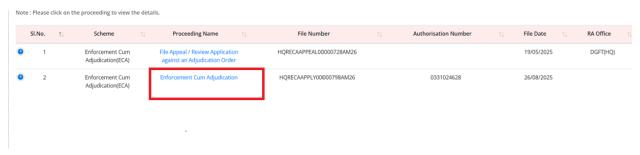
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- Upon click to tile "Enforcement cum adjudication proceeding" redirect to Online proceeding"
- User select the Scheme from the drop down list and click on "Search

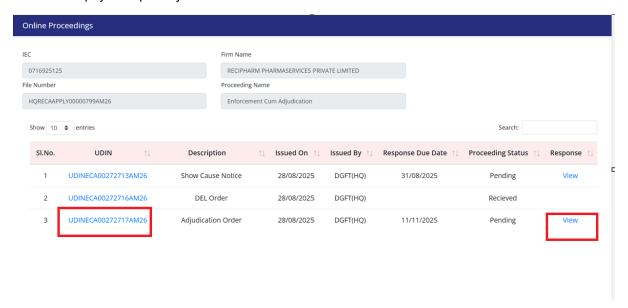


• User upon click on search button screen will displayed with the list of ECA file number. User click on "Enforcement cum adjudication" pay penalty.



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- Upon click on "Enforcement cum adjudication" list of adjudication order will show to user for respond . User click on UDIN number to open the adjudication order letter issued by the officer.
- For payment penalty amount user click on "View" button.

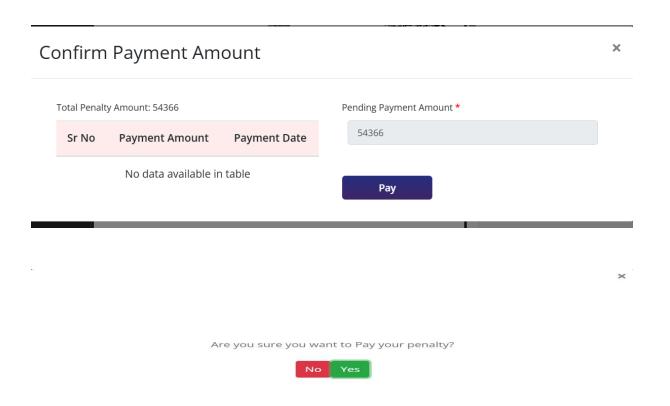


Upon click on "View" button screen will displayed to the user for payment.



• User click on "Pay" button upon click alert message will show for confirmation. User select "YES" to proceed for paymenat.

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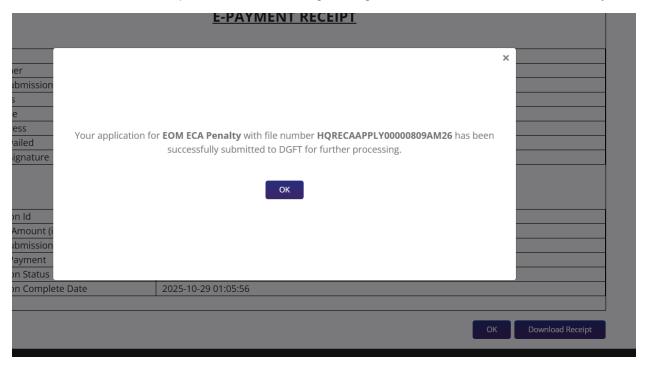


- User select yes to proceed for payment. Upon payment receipts generated. User download the receipts for future reference.
- User click on "OK" for submit.

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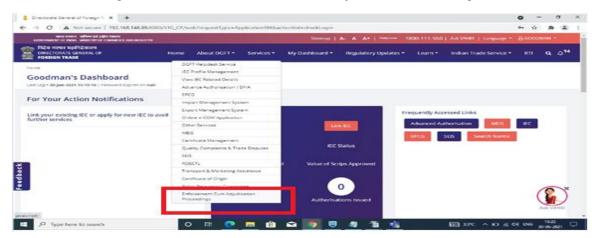
• User click on "OK" upon click an acknowledgement generated that file submitted successfully.



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## 4.5 File Appeal application

• User navigate to Services>Enforcement Cum Adjudication Proceedings.



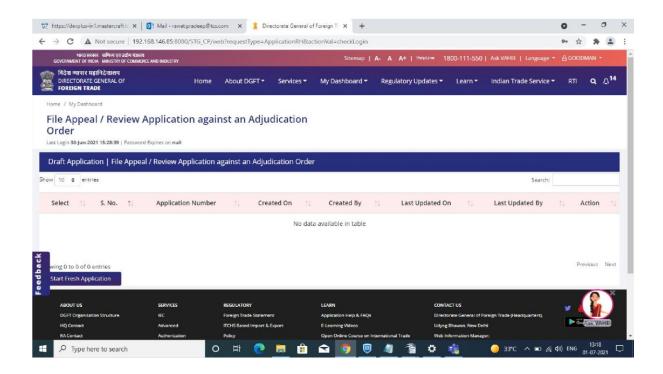
• User select the tile "File Appeal/ Review application" tile from the screen

#### **Enforcement Cum Adjudication**

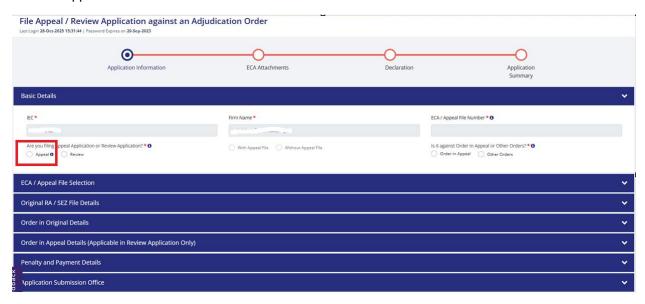


Click on Start Fresh Application button

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 User upon click to Start fresh application screen will display. User select the radio button for "appeal"



• Upon select the "Appeal" a pop message will display to user for select the ECA file number.

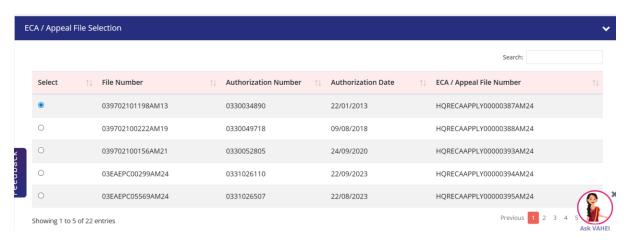
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×

Kindly Add ECA / Appeal File Number

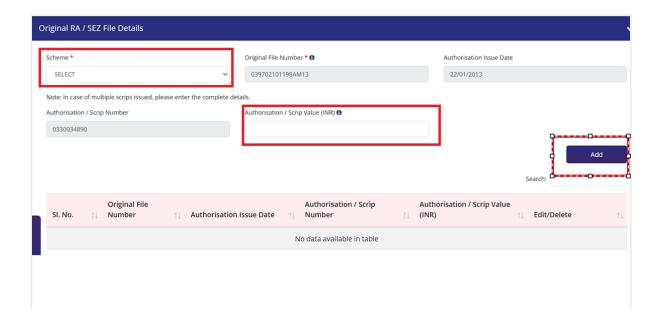


• Upon click "OK" 2<sup>nd</sup> ribbon will display with the list of ECA file number. User will select the ECA file number from the table.

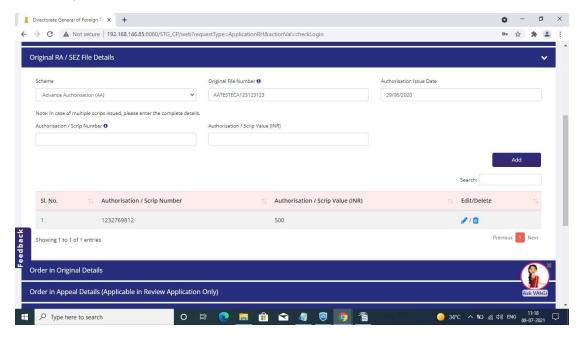


• Fill **Orizinal RA/SEZ File Details** (This is a mandatory tab to fill details. Original file number, authorization issue date and Authorization/scrip number auto populated. User select the scheme from the drop down list and update the authorization / scrip value and click on "ADD" button.

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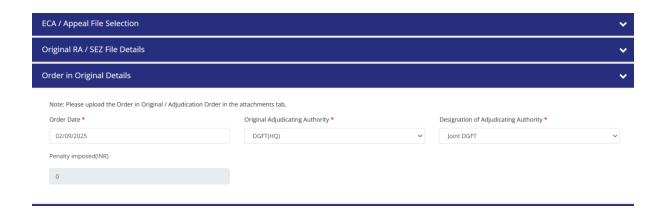


• Upon click on "Add" button data will show in the table.

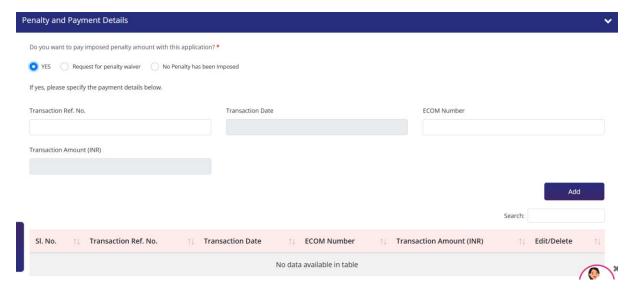


• Fill **Order in Original** Details. User will provide the Order date select the "Original Adjudicating Authority" from the drop down list, select the "Designation of Adjudicating Authority" from the drop down list. Penalty amount auto populate from the adjudication order.

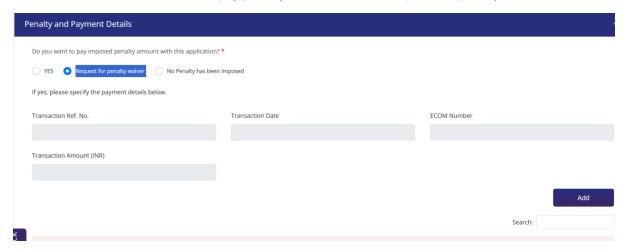
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• Fill the payment Details. User will select "Yes" if the Penalty amount want to pay with this application. If the user already made the payment through miscellaneous payment then update the Transaction ref. number and click on "ADD" button.

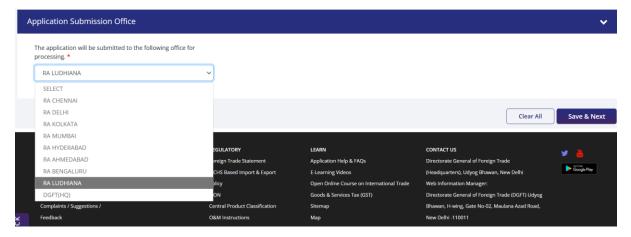


If the user do not wants to pay penalty amount select "Request for penalty waiver"

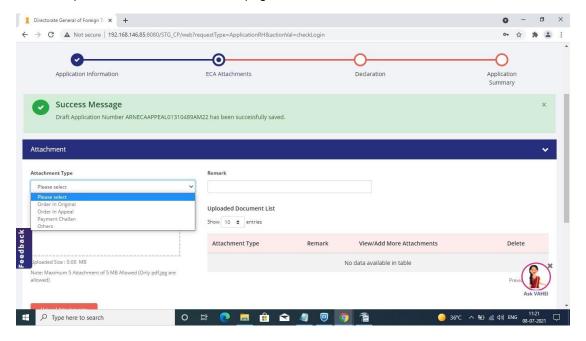


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Select the Application Submission Office from the drop-down and Click on Save & Next Button.

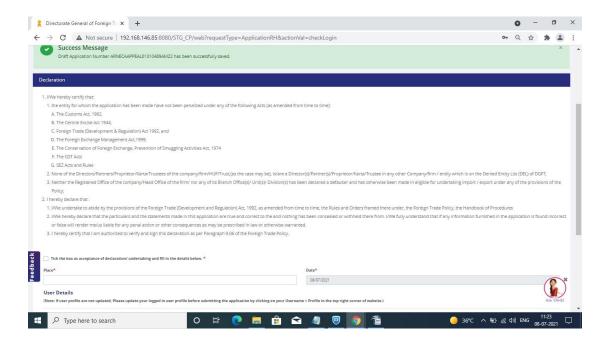


Upon click on Save and next" page move to next tab "Attachment"

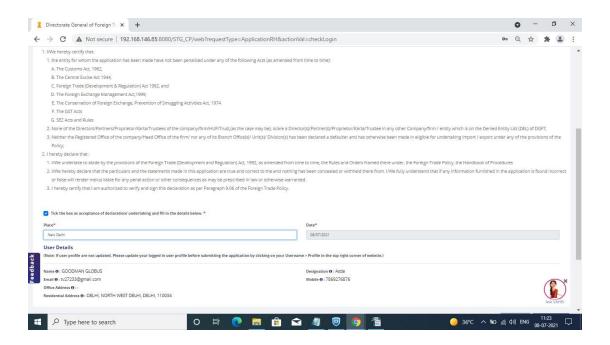


- Select the attachment type from the dropdown then attach and upload the relevant documents. In this case **Order in Original** related documents are mandatory to attach.
- User can also provide remark in the attachments and after uploading mandatory documents click "Save and next".
- User will move to **Declaration** page. In declaration page user read all the declarations carefully

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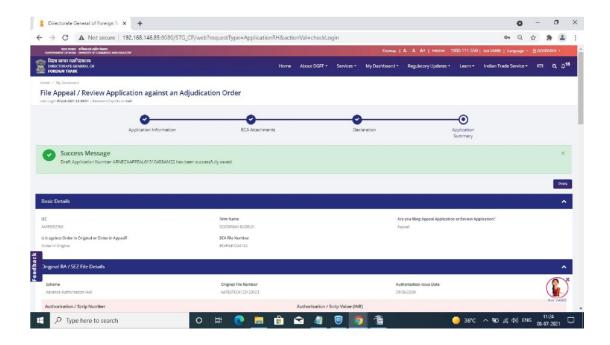


• Check the check box and provide the place details .(Date field will be auto-populated

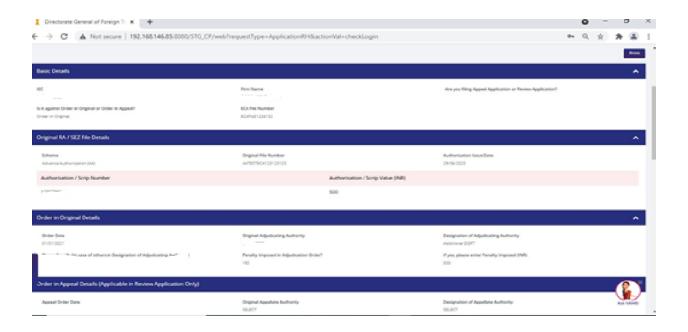


 Click on Save and Next button in the declaration page. User will be redirected to Application summary screen.

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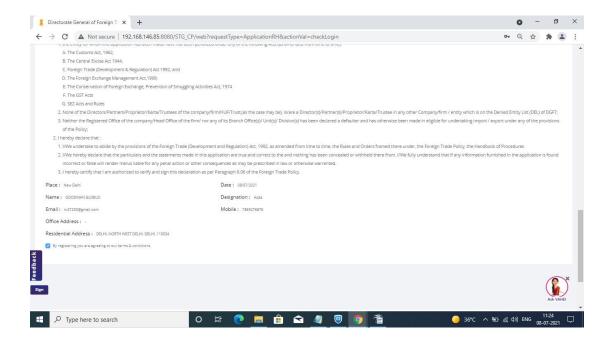


 Check all the details filled in previous screens in the application summary. If required user can take Print of the application summary.

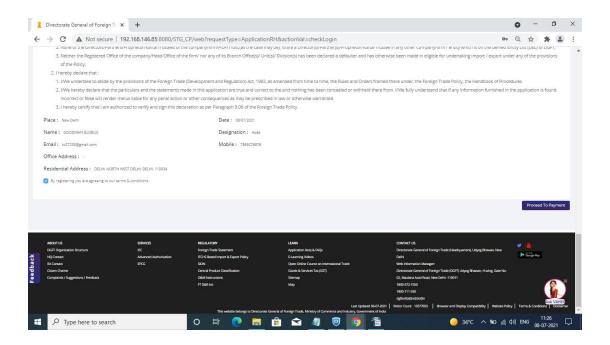


Click on Sign button to digitally sign the application

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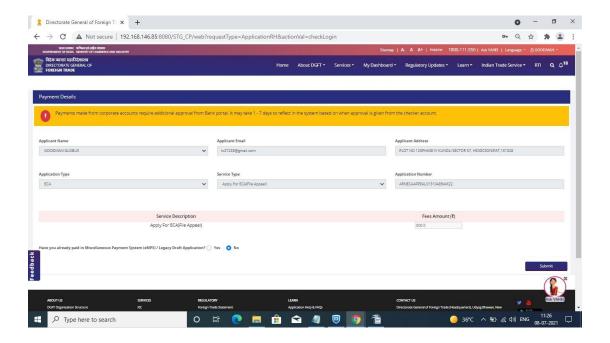


• After Signing Click on Proceed to Payment button.

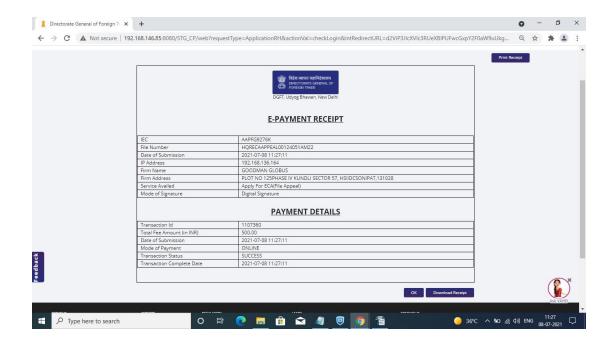


Click on Submit button in the payment screen.

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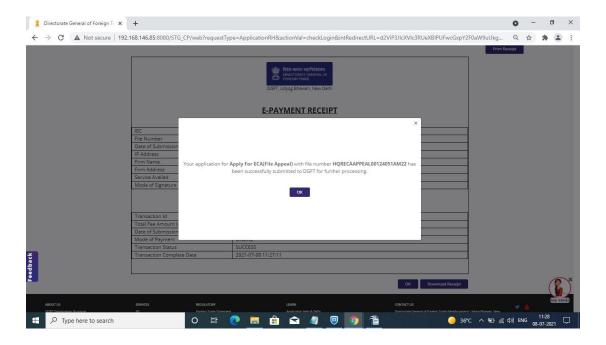


 After successful payment and E-Payment receipt is genrated .User can Print or Download the receipt from this screen.

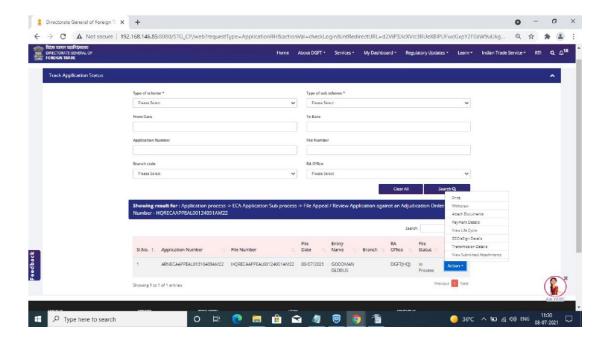


• Click on **OK** button and a message popup will be displayed to the user.

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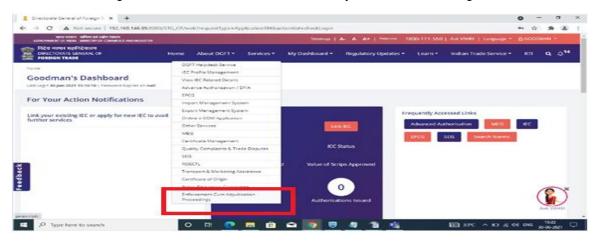
- Click on **OK** button and user will be redirected to the track application screen.
- In track application user can check the application progress and also perform the specified actions like Application **Print**, **Withdrawal**, **Check Payment** details etc.



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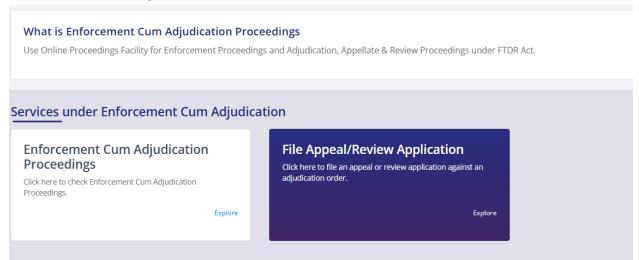
## 4.6 File Review application

User navigate to Services>Enforcement Cum Adjudication Proceedings.



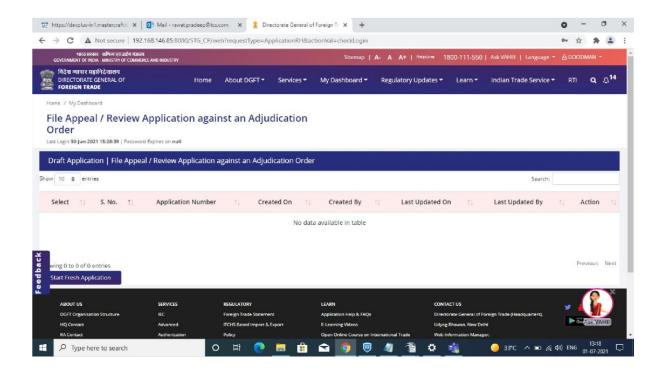
• User select the tile "File Appeal/ Review application" tile from the screen.

#### **Enforcement Cum Adjudication**

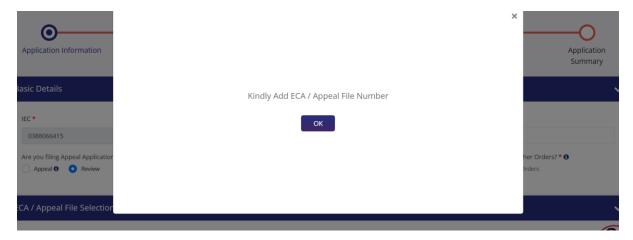


• Click on Start Fresh Application button

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- User upon click to Start fresh application screen will display. User select the radio button for "Review".
- Select **Review** and with Appeal file or without appeal file . If the user select "with appeal file a pop message will display to select the appeal file. User will click on "OK

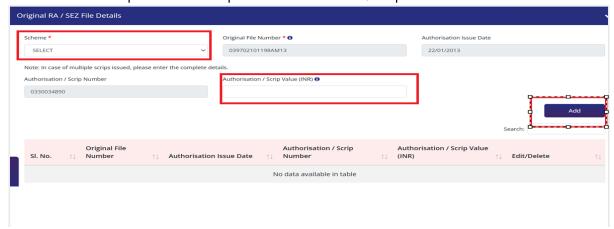


Upon click "OK" list of appeal file will display, user will select appeal file from the list provided.



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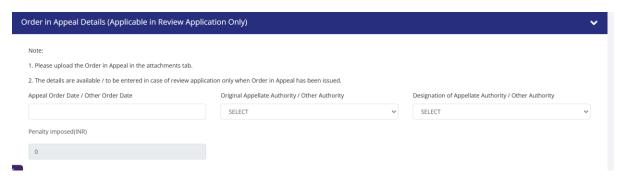
• Fill **Orizinal RA/SEZ File Details** (This is a mandatory tab to fill details. Original file number, authorization issue date and Authorization/scrip number auto populated. User select the scheme from the drop down list and update the authorization / scrip value and click on "ADD" button



• Fill **Order in Original** Details. User will provide the Order date select the "Original Adjudicating Authority" from the drop down list, select the "Designation of Adjudicating Authority" from the drop down list. Penalty amount auto populate from the adjudication order.

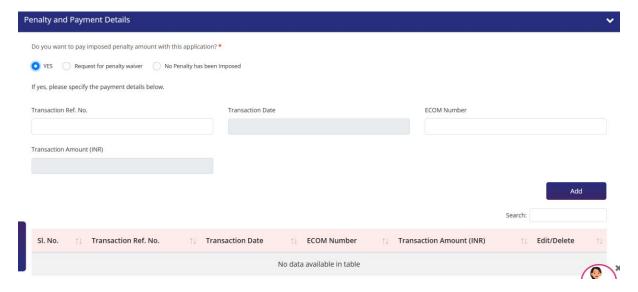


Fill Order in Appeal( Applicable in Review application Only) Details.

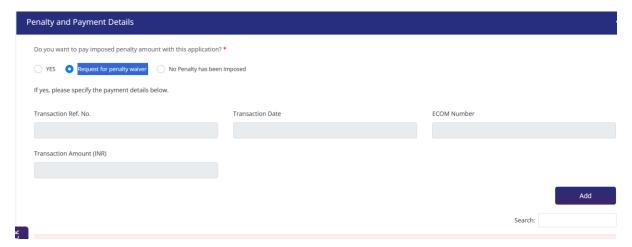


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• Fill the payment Details. User will select "Yes" if the Penalty amount want to pay with this application. If the user already made the payment through miscellaneous payment then update the Transaction ref. number and click on "ADD" button.

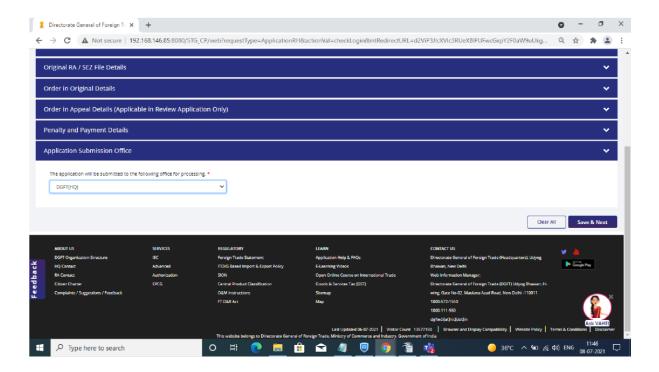


• If the user do not wants to pay penalty amount select "Request for penalty waiver.

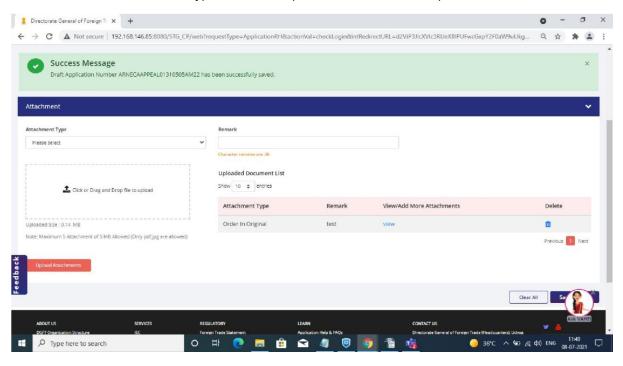


• Select the **Application Submission Office** from the drop-down and Click on **Save & Next** Button.

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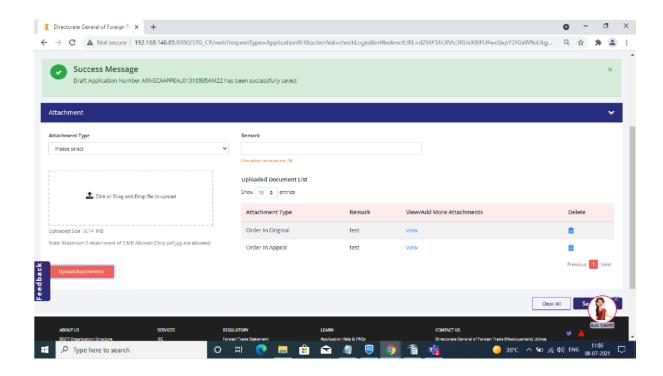


- User will move to the Attachment Screen.
- Select the attachment type from the dropdown then attach and upload the relevant documents.

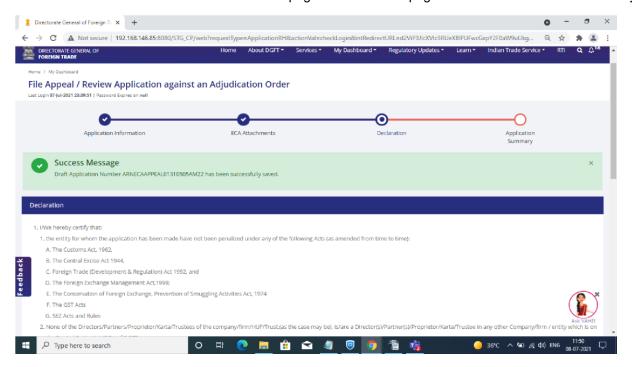


• In the case this Review application **both Order in Original and Order in Review** are mandatory to attach.

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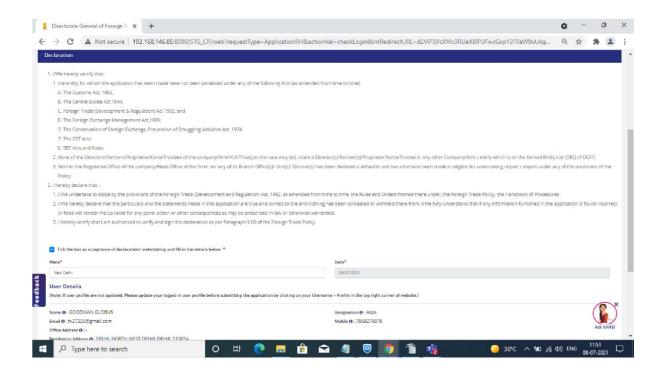


- User can also provide remark in the attachments and after uploading mandatory documents click on Save and Next button.
- User will be redirected to **Declaration** page. In declaration page read all the declarations carefully.

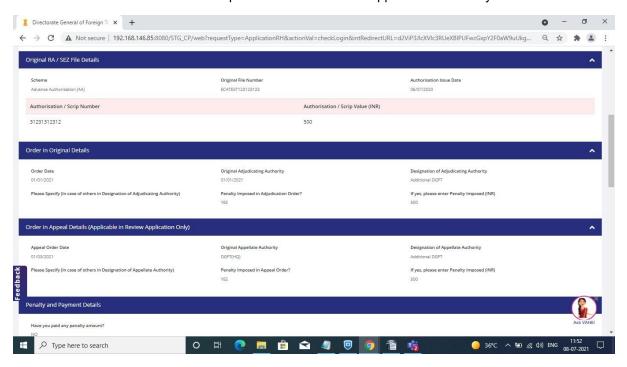


Check the check box and provide the place details .(Date field will be auto-populated ).

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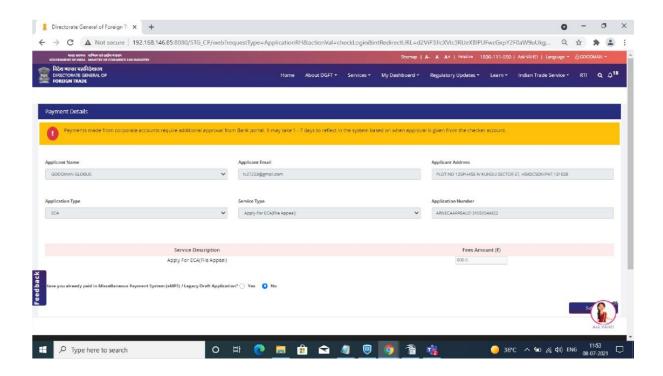


- Click on Save and Next button in the declaration page. User will be redirected to Application summary screen.
- Check all the details filled in previous screens in the application summary.

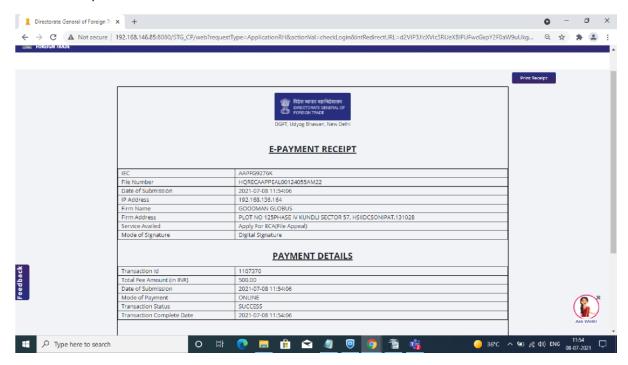


 Click on Sign button to digitally sign the application. After Signing Click on Proceed to Payment button.

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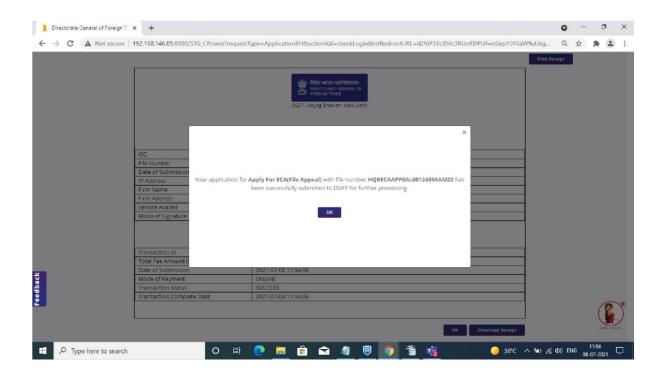


- Click on **Submit** button in the payment screen.
- After successful payment and E-Payment receipt is genrated .User can Print or Download the receipt from this screen.

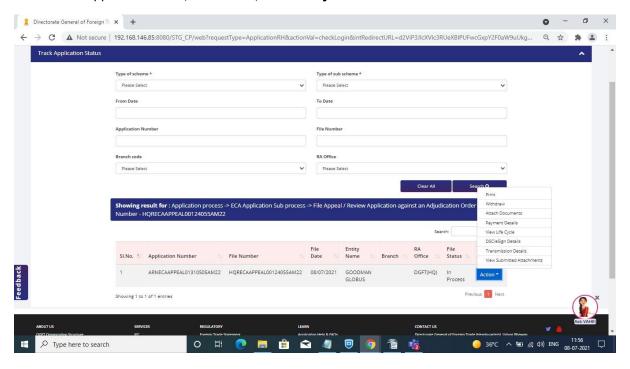


• Click on **OK** button and a message popup will be displayed to the user.

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- .Click on **OK** button and user will be redirected to the track application screen.
- In track application user can check the application progress and also perform the specified actions like Application **Print, Withdrawl, Check Payment** details etc.



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