

Directorate General of Foreign Trade

User Help File

Importer Exporter Code (IEC) Module

Version 2.0

May 2022

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1. Introduction and Accessing DGFT Portal

This document is the help file for basic IEC functions in the new system. To access the new portal,navigate to https://dgft.gov.in

The new portal is compatible with the following browsers: Chrome 70 + / Firefox 70 + / IE 12 +

Users are advised to refer to the latest help file available under Learn > Online Help & FAQs in the DGFT Portal.

2. Contact @DGFT

To raise any concern to DGFT the user may call the given Toll Free Helpline number given on the DGFTPortal or raise a request using the "**Contact@DGFT**" page.

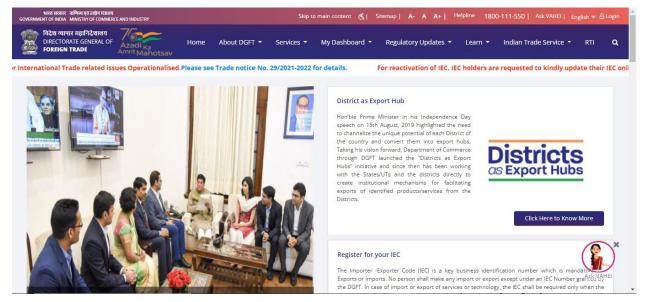
3. Registering on New Portal

To Register on Directorate General Foreign Trade (DGFT) portal you would require:

- a) Internet Connection
- b) Valid Email and Mobile Phone Number

Then proceed with the following steps.

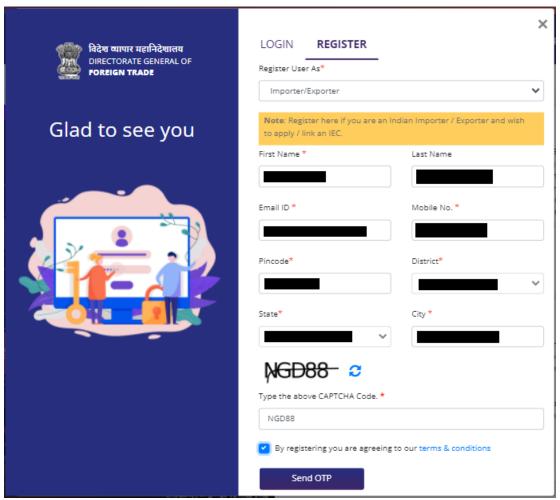
1. Visit the DGFT website and proceed with registration process.



Screen 1

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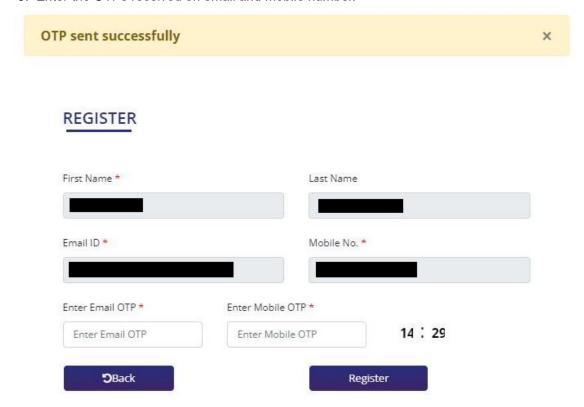
- 2. Enter the Registration Details.
 - Select Register User as "Importer/Exporter"



Screen 2

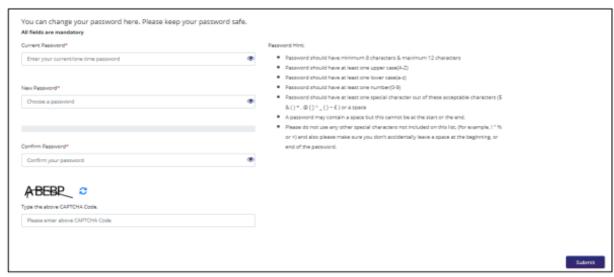
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3. Enter the OTPs received on email and mobile number.



Screen 3

4. Upon Successful validation of the OTP, you shall receive a notification containing thetemporary password which you need to change upon first login.



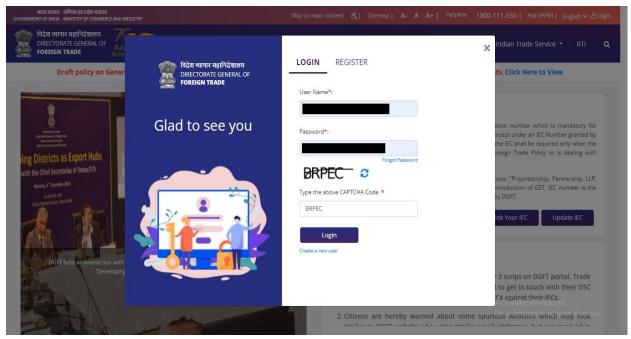
Screen 4

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4. Forget Password

If you are a registered user and forgot the password, you can use the Forgot password feature to request for a temporary new password and then set again your password by following the below given steps.

1. Visit the DGFT website and click on Forgot Password hyperlink.

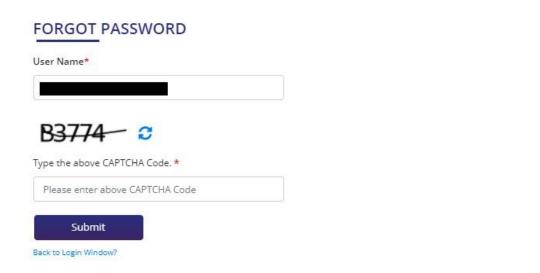


Screen 5

- 2. Enter registered email id in the username field and captcha code displayed on the screen.
- 3. Click on the submit button.

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×



Screen 6

4. Click OK to proceed with the forgot password or click cancel to go back to previous screen.



Screen 7

5. System will validate the email id provide by you and send the one-time password on the registered email id and mobile if email address is registered with DGFT.

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5. Applying for New IEC

To Apply for Importer Exporter Code (IEC) on the DGFT portal you would require:

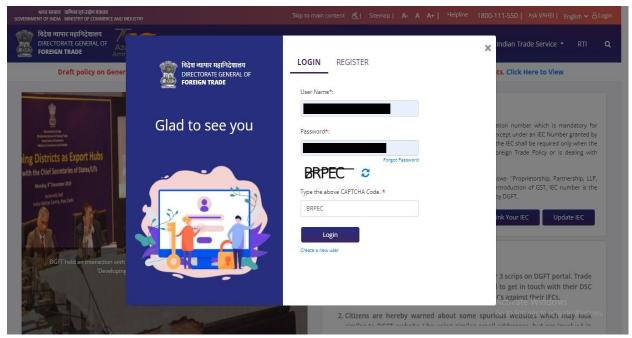
- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active Firms Permanent Account Number (PAN) and its details like Name as per Pan, Date of Birth, or Incorporation. **Note:** These details will be validated withthe Income Tax Department site.
- c) Scanned Documents for Upload in the System (PDF Only and Max file size of 5 MB).
 - a. Proof of establishment/incorporation/registration.
 - i. Partnership
 - ii. Registered Society
 - iii. Trust
 - iv. HUF
 - v. Others
 - b. Proof of Address can be any one of the following documents:
- i. Sale Deed, rent agreement, lease deed, electricity bill, telephone land line bill, mobile, post-paid bill, MoU, Partnership deed
- ii. Other acceptable documents (for proprietorship only): Aadhar card, passport, voter id
- **iii.** In case the address proof is not in the name of the applicant firm, a no objection certificate (NOC) by the firm premises owner in favour of the firm along with the address proof is to be submitted as a single PDF document.
 - c. Proof of Firm's Bank Account
- i. Cancelled Cheque
- ii. Bank Certificate
 - d) User should have an active DSC or Aadhaar of the firm's member for submission.
- e) Active Firm's Bank account for entering its details in the Application and to make onlinepayment of the application fee.

NOTE: User will not be able to continue with application if the Firm's PAN has already been used for registration of IEC with DGFT. (Either PAN Based IEC or Numeric IEC)

Then proceed with the following steps:

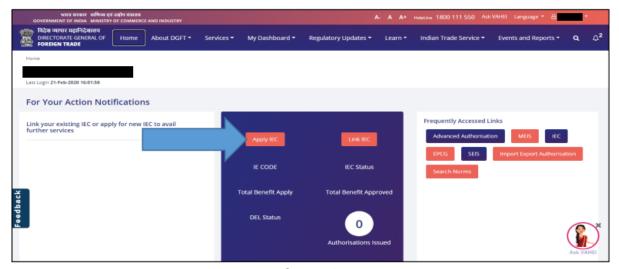
1. Visit the DGFT website and login into the portal with valid credentials.

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Screen 8

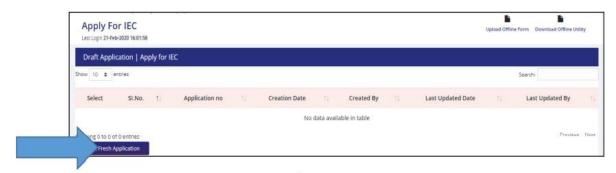
2. Post login click on "Apply for IEC" on the Dashboard.



Screen 9

3. Click on "Start Fresh Application" button or click on "Proceed with Existing Application" Button in case user already saved a draft application.

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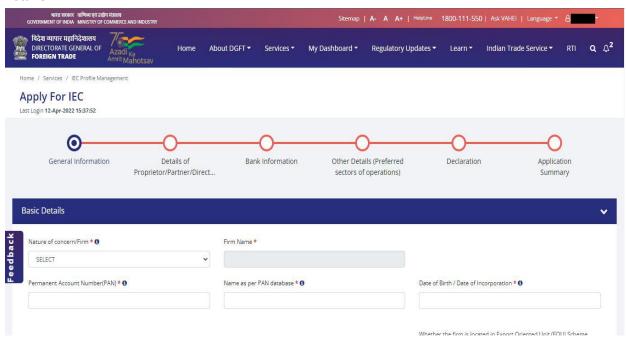


Screen 10

4. Enter the details in the General Information Section

All the Mandatory fields have been marked with a Red Asterisk (*).

The Draft will only be saved if the Mandatory details in the "Basic Details" Section and "FirmAddress Details" Section.



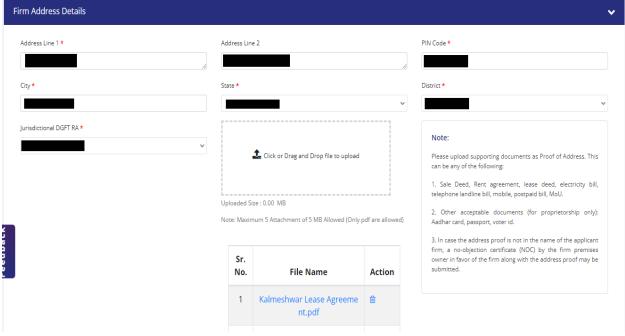
Screen 11

- a. Select nature of Concern/Firm.
- b. Enter Firm Name
- c. PAN, Name (As per PAN Database) and Date of Birth/ Date of Incorporation

Note: These details will be verified real-time from the CBDT database. Please note Name(as per PAN Database) should include "First Name, middle name and last name" provided while registering for PAN with CBDT/NSDL.

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- d. Select Preferred Activities from the given values.
- e. "Whether the firm is located in Special Economic Zone (SEZ)?" & "Whether the firm is located in Export Oriented Unit (EOU) Scheme, Electronic Hardware Technology Park (EHTP) Scheme, Software Technology Park (STP) Scheme or Bio-Technology Park (BTP) scheme)?" On the basis of these questions RA or SEZ mapping of offices will bedone.
- f. Enter corporate entity number (CIN). After entering CIN, the system will verify CIN from the Ministry of Corporate Affairs (MCA) server and will fetch Firm Details and Director Details if available.
- g. Enter GSTIN Number of Concern/Firm if applicable.
- h. Enter Firm Mobile No. (For correspondence with DGFT). User can update the mobilenumber after validation with OTP received on given number.
- i. Enter Firm Email id (For correspondence with DGFT). User can update the mobilenumber after validation with OTP received on given number.



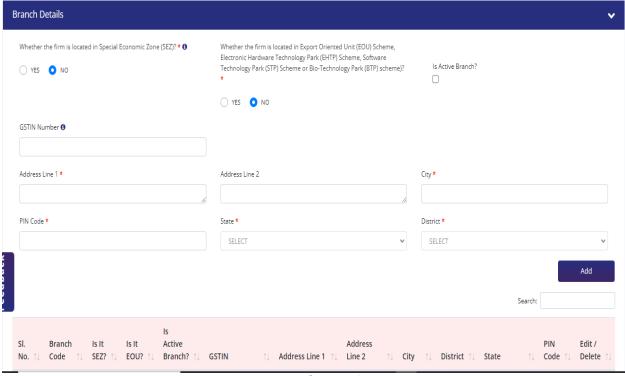
- Screen 12
- j. Enter firm address, City and PIN. Based on the PIN enter by user state, district and Jurisdictional DGFT RA will be selected by system.
- k. Attach address proof of the Firm. This mandatory for Address verification.

Address Proof can be any one of the following documents:

- Sale Deed, rent agreement, lease deed, electricity bill, telephone land line bill, mobile, post-paid bill, MoU, Partnership deed
- Other acceptable documents (for proprietorship only): Aadhar card, passport, voter id.

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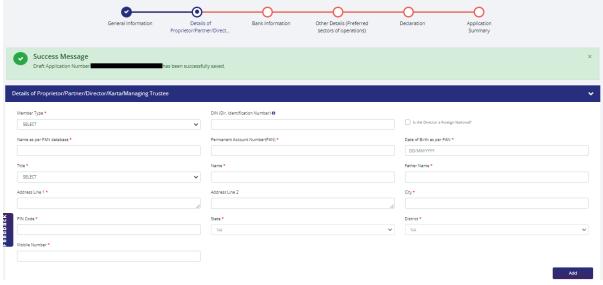
 In case the address proof is not in the name of the applicant firm, a no objection certificate (NOC) by the firm premises owner in favour of the firm along with the address proof is to be submitted as a single PDF document.



Screen 13

- I. Enter branch details if any.
- m. Enter GSTIN number, Address, City, Pin code of the branch(es) linked with the aboveimporter exporter code.
 - 5. Enter the details in the "Details of Proprietor/Partner/Director/Karta/Managing Trustee" Section.

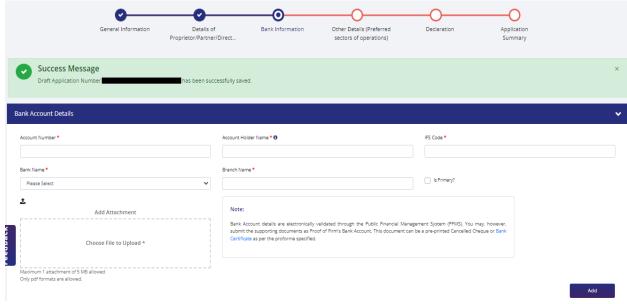
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Screen 14

- a. DIN (Dir. Identification Number) is auto fetched from Ministry of External Affairs based the CIN number provides above in general information section. **Note:** The user will not be ableto delete the director details fetched from MCA.
- b. PAN, Name (As per PAN Database) and Date of Birth/ Date of Incorporation These details will be verified real-time from the CBDT database. Please note Name (as per PANDatabase) should include "First Name, middle name and last name" provided while registering for PAN with CBDT/NSDL.
- c. Enter Name, Father Name, Address, City, Pin Code, State, District and Mobile number of Proprietor/Partner/Director/Karta/Managing Trustee.
- d. In case the Director is not an Indian National, tick the check box "Is the Director a Foreignnational?"
 - 6. Enter the details in the "Bank Account Details" Section.

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Screen 15

Under Bank Account Section, enter Account Number, Account Holder Name, IFSC code, BankName, Branch Name and attach proof (Cancelled Bank Cheque / Bank certificate).

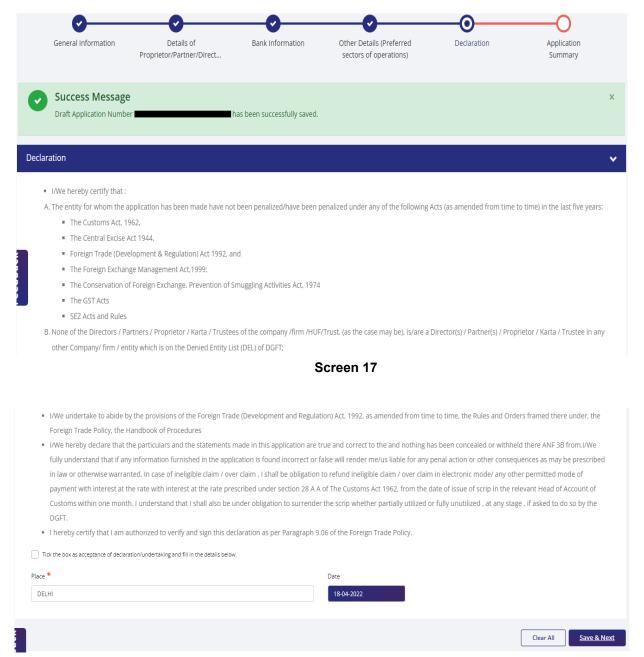
Note: a) The Account Holder name should be same as Firm Name.

7. Enter the details in the "Other Details (Exports Sectors preferred)" Section. Select thereason answering the question "Why you are applying for IEC or where this IEC will be utilised".



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8. Read and Accept the Declaration.

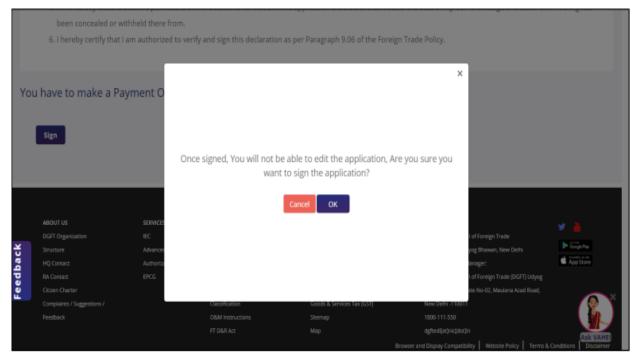


Screen 18

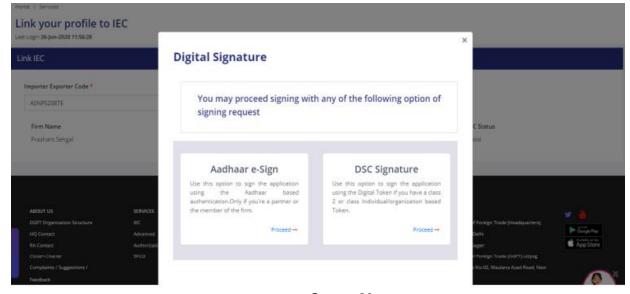
Under declaration, accept the terms and condition by clicking on check box and enter place.

9. Check the Application Summary and click on Sign button to sign the application using digital token or Aadhaar.

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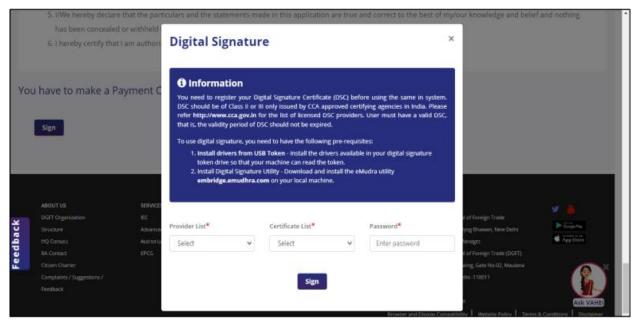


Screen 19



Screen 20

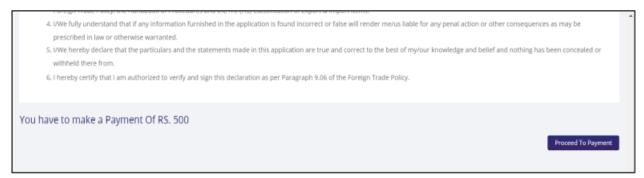
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Screen 21

10. Confirm and proceed to make the payment against application.

For Payment you shall be redirected to Payment Gateway (Bharatkosh). The Application of IECFee is Rs 500



Screen 22

After Successful Payment the Page shall be redirected to the DGFT Website and the receipt shall be displayed, the use can also download the receipt.

In case of failure of Payment, please wait for an hour to reflect the payment from the Payment Gateway (BharatKosh)

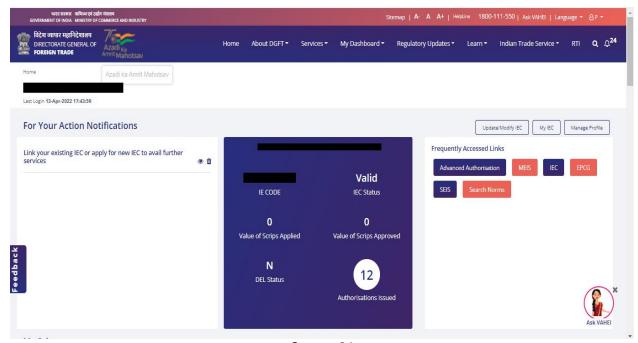
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IEC	
File Number	
Date of Submission	2022-03-30 04:41:55
IP Address	192.168.136.36
Firm Name	
Firm Address	
Service Availed	Apply for lec
Sel vice Availed	
Mode of Signature	Digital Signature
Mode of Signature	Digital Signature PAYMENT DETAILS
Mode of Signature	Digital Signature
Mode of Signature Transaction Id	Digital Signature PAYMENT DETAILS
Mode of Signature Transaction Id	Digital Signature PAYMENT DETAILS 2062615
Mode of Signature Transaction Id Total Fee Amount (in INR) Date of Submission	PAYMENT DETAILS 2062615 500.00
Mode of Signature Transaction Id Total Fee Amount (in INR)	Digital Signature PAYMENT DETAILS 2062615 500.00 2022-03-30 04:41:55

Screen 23

The user shall receive the IEC Certificate in the email (used while applying for IEC) and if required the User can download the IEC Certificate after login the DGFT Website and using "**Print Certificate**" feature in "**Manage IEC**"

The IEC shall be transmitted to CBIC and the transmission status can be seen by Navigating to "**My IEC**" and checking the IEC Status bar with "**CBIC Transmission Status**"



Screen 24

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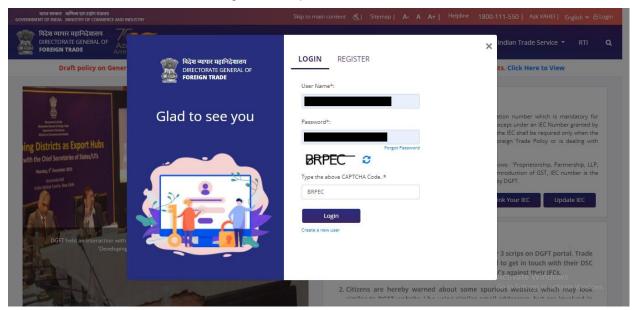
6. Linking Login with Already Existing IEC

To Link an existing Importer Exporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active DSC / Aadhar for Proprietor or Members of the Firm.

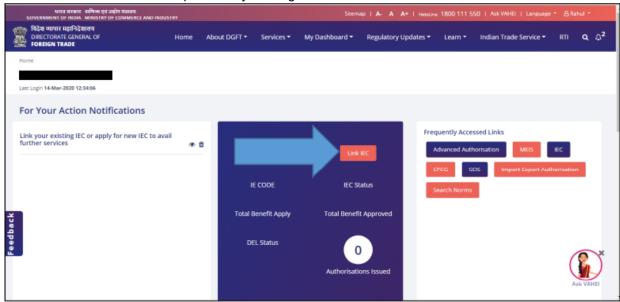
Then proceed with the following steps:

1. Visit the DGFT website and login into the portal with valid credentials.



Screen 25

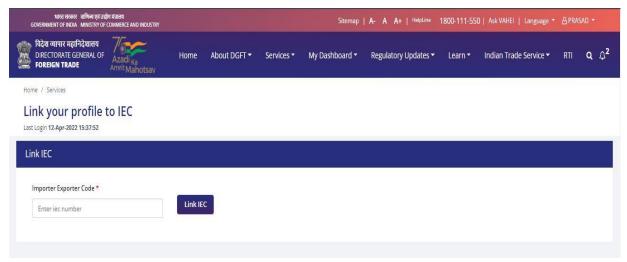
2. Proceed with Link IEC process by clicking on "Link IEC" button on dashboard.



Screen 26

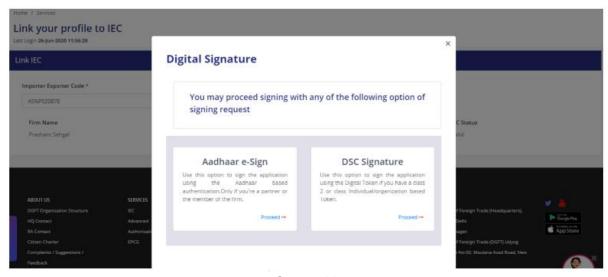
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- 3. Now Enter your IEC number which you want to link to your profile in Importer Exporter Codefield and then click on Link IEC.
- a. On clicks of Link IEC button the IEC number is validated, and Digital signature windowis opened in a Pop-Up.



Screen 27

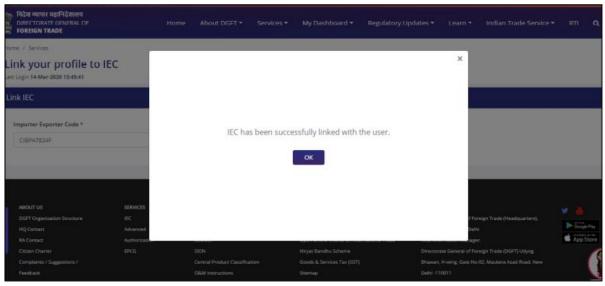
- Proceed with Digital Signature process with your digital signature details
 - a. Read the Information and Install the Pre-requisites for Digital Signature.
 - b. Once Pre-requisites for Digital signature is done then user will be able to see listof e-Pass token on click of Provider List, Select the e-Pass token from the list.
 - c. Select Certificate for signing from Certificate list, Individual based DSC is onlyallowed for proprietorship type firms.
 - d. Enter your e-Pass Token inside the enter Password field.



Screen 28

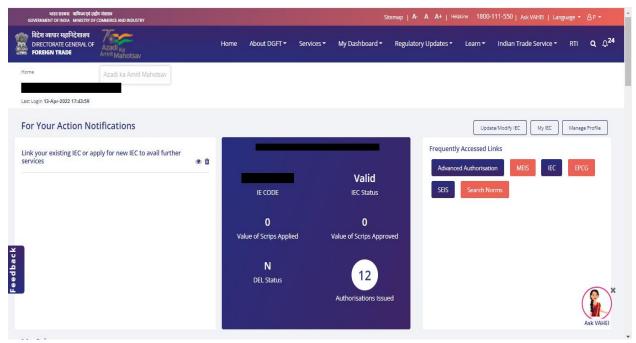
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4. After Success in digital signature process the IEC Linked successfully message is displayed.



Screen 29

5. If linking of IEC is successfully done user will be able to see IEC number under the



Screen 30

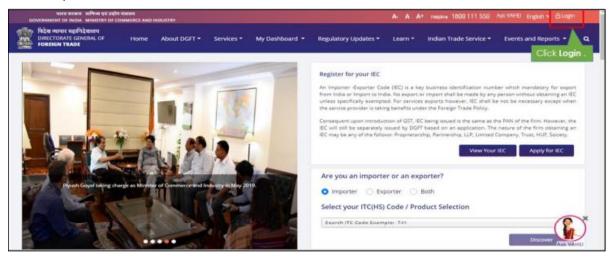
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7. Registering yours DSC

Refer the section on digital signature for more details.

1. Visit the DGFT website and login to the DGFT Portal.

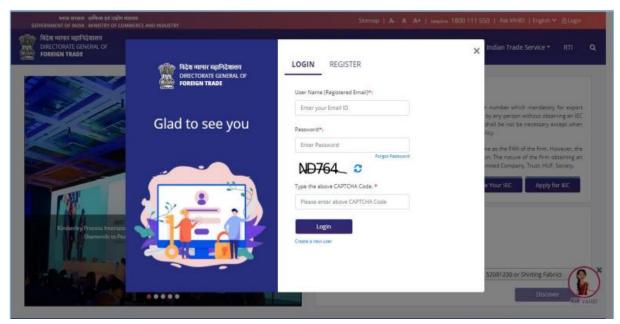
Note: Registration of DSC can only be done once user has applied for an IEC or linked anexisting IEC to the user profile.



Screen 31

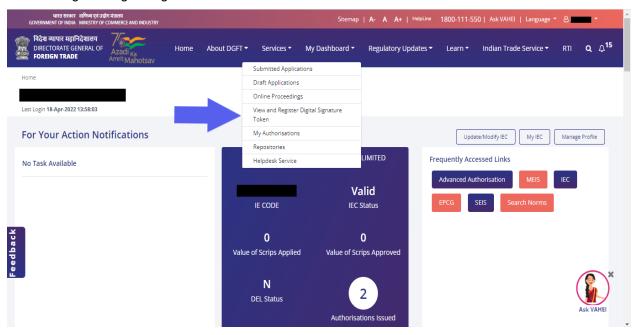
- 2. Enter the Login Details.
 - a. Enter registered Email ID as username and your password
 - b. Enter Captcha code
- c. Press Login Button

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Screen 32

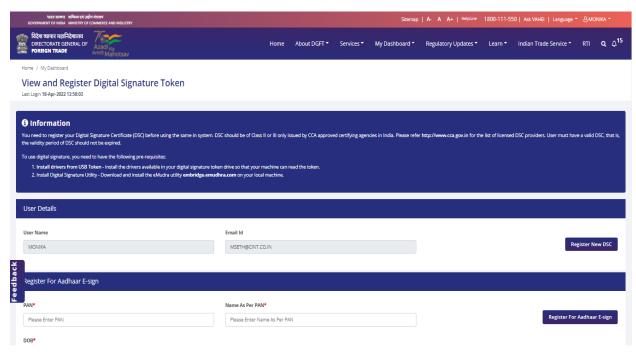
3. Proceed with Register Digital signature details through navigating to My Dashboard->View and Register Digital Signature Token



Screen 33

4. Read the information and install all pre-requisites for Digital signature and then click on "Register New DSC".

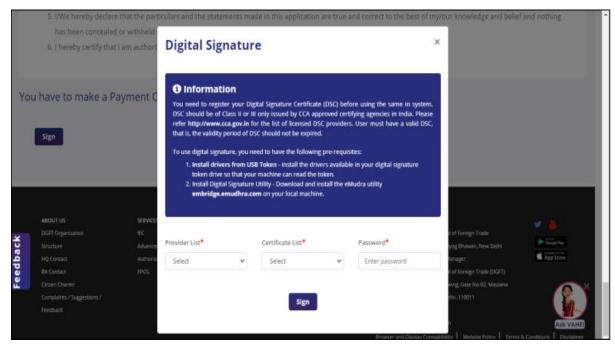
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Screen 34

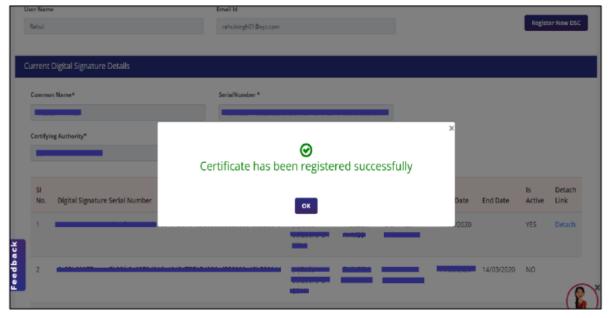
- 5. Select your Digital Signature details and process with your digital signature details.
- a. Once Pre-requisites for Digital signature is done then user will be able to see list of e-Pass token on click of Provider List, Select the e-Pass token from the list.
- b. Select Certificate for signing from Certificate list, Individual based DSC is onlyallowed for proprietorship type firms.
- c. Enter your e-Pass Token inside the enter Password field.

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Screen 35

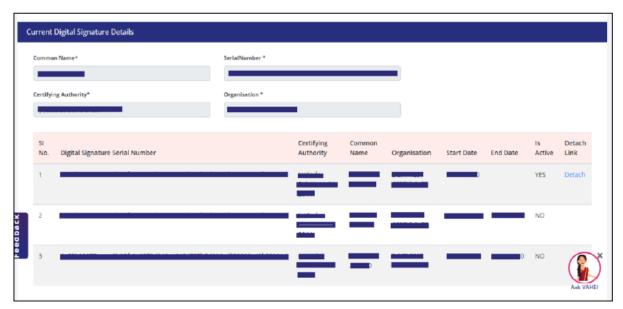
6. After Successful signing, Success message is displayed.



Screen 36

7. Once user successfully register the Digital signature details then you can view the digital signature details under current digital signature details, and you can perform any action on IEC with the active Digital Signature.

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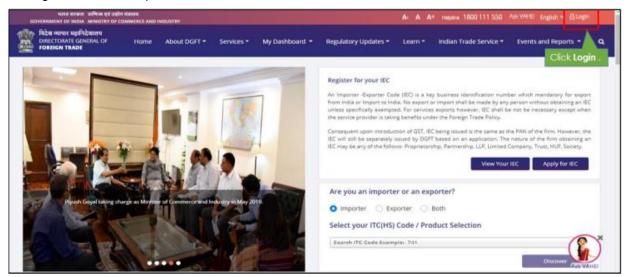
Screen 37

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8. Register for Aadhar E-Sign

Visit the DGFT website and login to the DGFT Portal.

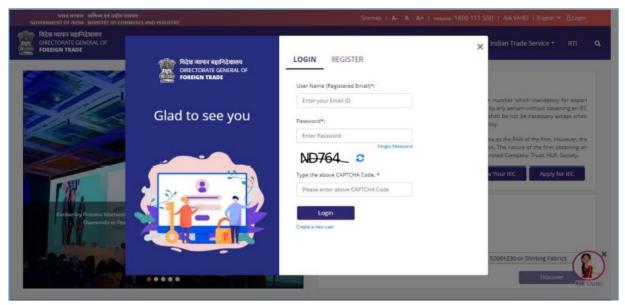
Note: Registration of Aadhar E-Sign can only be done once user has applied for an IEC orlinked an existing IEC to the user profile.



Screen 38

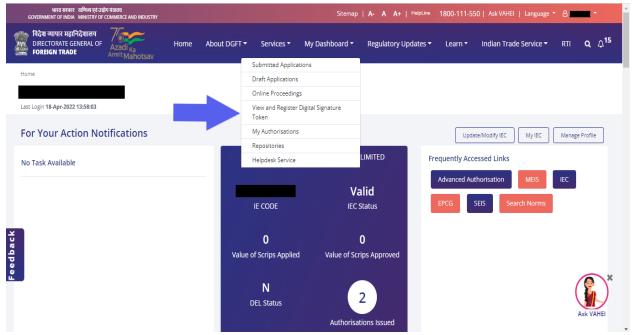
- 1. Enter the Login Details.
- a) Enter registered Email ID as username and your password
- b) Enter Captcha code
- c) Press Login Button

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Screen 39

2. Proceed with Register Digital signature details through navigating to My Dashboard->View and Register Digital Signature Token.



Screen 40

- 3. Enter PAN number, Name as per PAN and DOB.
- **4.** Click on Register for Aadhar E-Sign button. A window will open for Aadhar Based eAuthentication on external website

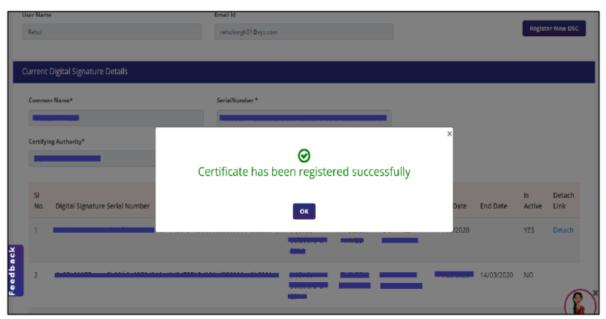
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5. Enter your virtual id or Aadhar number and click Get OTP button. You will receive OTP on your number registered with Aadhar agency. Enter OTP and click on submit button.



Screen 41

6. After Successful signing, Success message is displayed.



Screen 42

7. Once user successfully register the Aadhar E-Sign details then you can view the digital signature details under current digital signature details, and you can perform any action on IEC with the active signature.

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Screen 43

9. Modify IEC

To Modify Importer Exporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) Active and Valid IEC in your user profile.
- c) User should have an active DSC / Aadhar for Proprietor or Members of the Firm.
- d) Active Firms Bank account to make online payment of the modification fee.

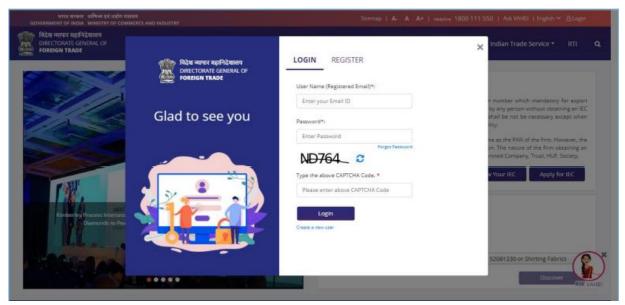
The user will be able to modify the PAN in case of Numeric IECs, such cases will be sent to RAOfficer for approval and after approval the changes shall be sent to CBIC.

Note: User will not be able to continue with modification application if IEC is in suspended or cancelled state

Then proceed with the following steps:

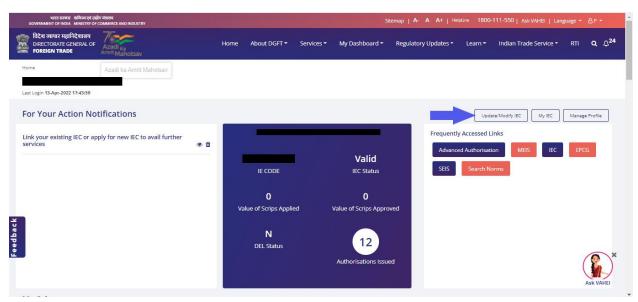
1) Visit the DGFT website and login into the portal with valid credentials.

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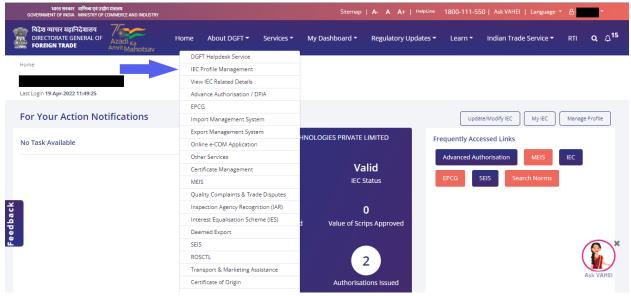
Screen 44

2) Post login click on "Update/Modify IEC" on the Dashboard or navigate to "Services → IEC Profile Management → Update/Modify IEC".



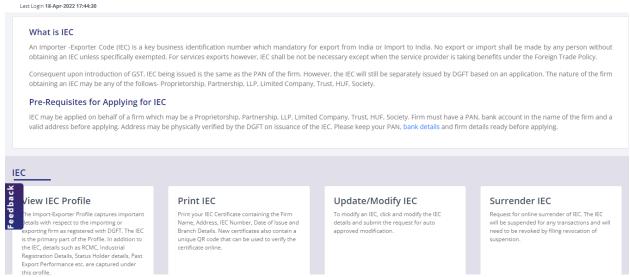
Screen 45

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Screen 46

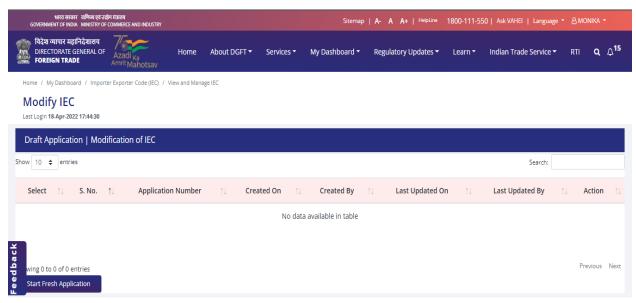
IEC Profile Management



Screen 47

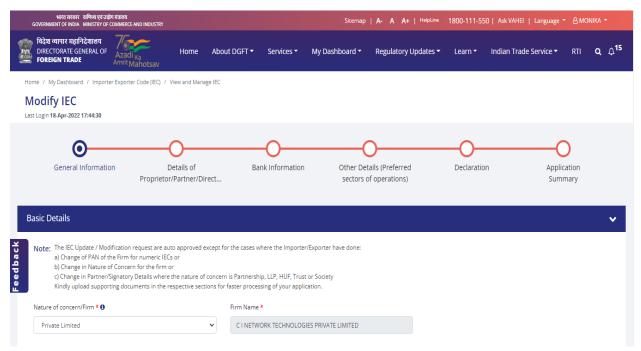
Click on start fresh application button or click on proceed with Existing Application Button in case user already saved a draft application.

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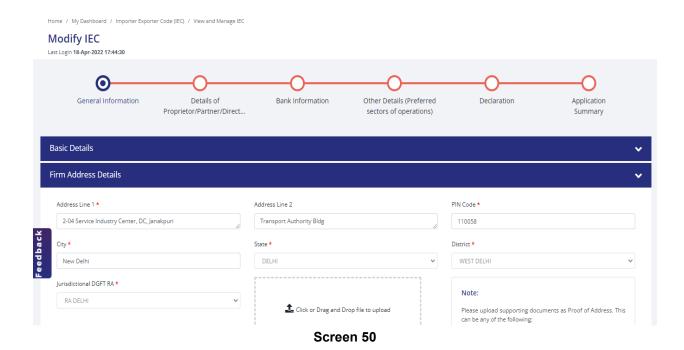
Screen 48

4) Modify the details in the General Information Section. (If required).



Screen 49

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- a) Modify firm address, City and PIN. Based on the PIN enter by user state, district and Jurisdictional DGFT RA will be selected by system.
- b) Modify attachment of address proof of the Firm, if required.

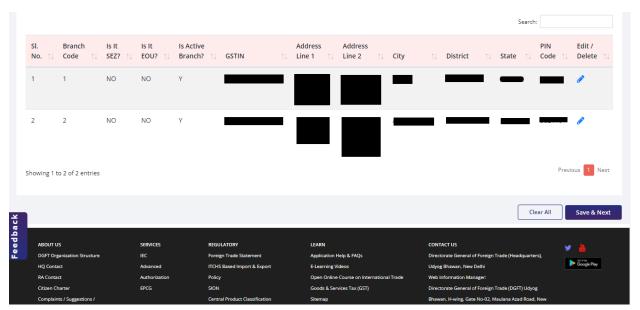
Address Proof can be any one of the following documents:

- Sale Deed, rent agreement, lease deed, electricity bill, telephone land line bill, mobile, post-paid bill, MoU, Partnership deed
- Other acceptable documents (for proprietorship only): Aadhar card, passport, voterid
- In case the address proof is not in the name of the applicant firm, a no objection certificate (NOC) by the firm premises owner in favour of the firm along with the address proof is to be submitted as a single PDF document.

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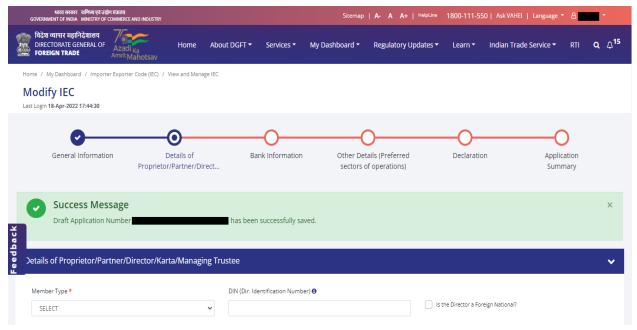
Screen 51



Screen 52

5) Enter the details in the "Details of Proprietor/Partner/Director/Karta/Managing Trustee" Tab.

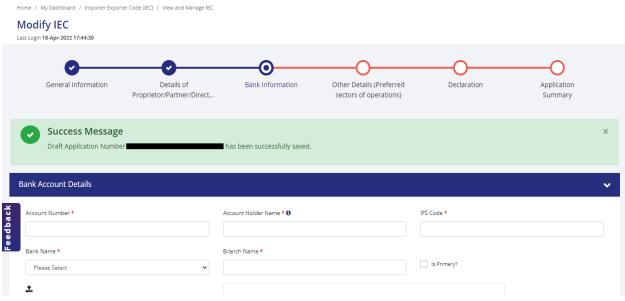
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Screen 53

- a. PAN, Name (As per PAN Database) and Date of Birth/ Date of Incorporation These details will be verified real-time from the CBDT database. Please note Name (as per PAN Database) should include "First Name, middle name and last name" provided while registering for PAN with CBDT/NSDL.
- b. Enter Name, Father Name, Address, City, Pin Code, State, District and Mobile number of Proprietor/Partner/Director/Karta/Managing Trustee.
- c. In case the Director is not an Indian National, tick the check box "Is the director a Foreign national?"
- 6) Modify the details in the "Bank Account Details" Section. (If required).

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Screen 54

Under Bank Account Section, user can modify Account Number, Account Holder Name, IFSC code, Bank Name, Branch Name and attach proof (Cancelled Bank Cheque / Bank certificate).

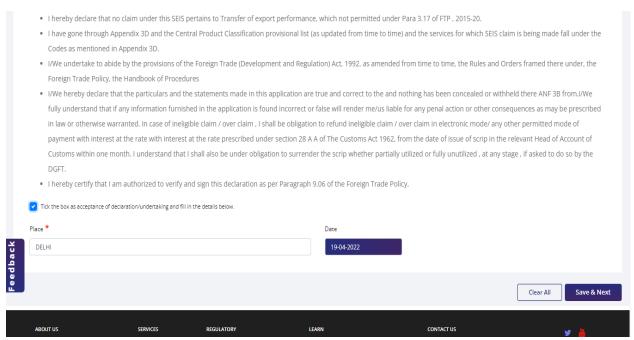
Note: The Bank details will be validated through the Public Financial Management System (PFMS).

7) Modify the details in the "Other Details (Exports Sectors preferred)" Section. (If required). **Modify IEC** Last Login 18-Apr-2022 17:44:30 0 Details of Other Details (Preferred Application Proprietor/Partner/Direct.. sectors of operations) Summary Success Message Other Details (Preferred sectors of operations) 6 ✓ Import ✓ Export ✓ Others Others Export Chemicals And Allied Products ✓ Electronic Products Engineering Products

Screen 55

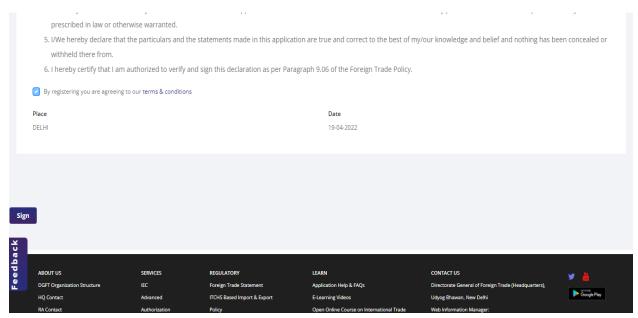
8) Under declaration, accept the terms and condition by clicking on check box and enter place.

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Screen 56

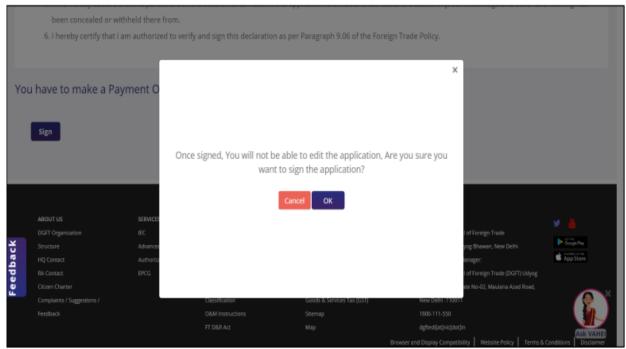
9) Check the Application Summary and click on Sign button to sign the application using digital token of the Firm and proceed to make the payment against application.



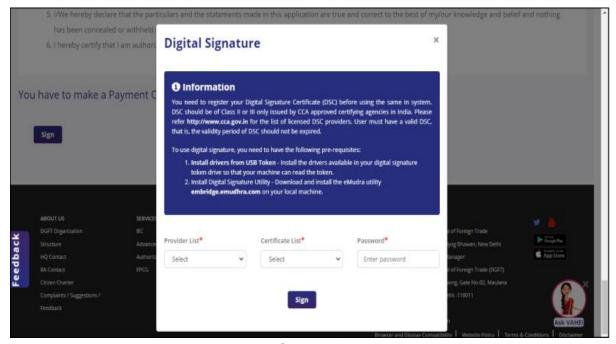
Screen 57

Confirm and proceed to make the payment against application.

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Screen 58



Screen 59

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For Payment you shall be redirected to Payment Gateway (Bharatkosh). The Modification of IEC Feeis Rs 200

After Successful Payment the Page shall be redirected to the DGFT Website and the receipt shall be displayed, the use can also download the receipt.

IEC	
File Number	
Date of Submission	2022-03-30 04:41:55
IP Address	192.168.136.36
Firm Name	
Firm Address	
e 2 4 9 1	Apply for lec
Service Availed	Apply for fec
Mode of Signature	Digital Signature
Mode of Signature	Digital Signature PAYMENT DETAILS
Mode of Signature Transaction Id	Digital Signature PAYMENT DETAILS 2062615
Mode of Signature	Digital Signature PAYMENT DETAILS
Mode of Signature Transaction Id Total Fee Amount (in INR)	Digital Signature PAYMENT DETAILS 2062615
Mode of Signature Transaction Id Total Fee Amount (in INR) Date of Submission	Digital Signature PAYMENT DETAILS 2062615 500.00
Mode of Signature Transaction Id	Digital Signature PAYMENT DETAILS 2062615 500.00 2022-03-30 04:41:55

Screen 60

The user shall receive the IEC Certificate in the email (used while applying for IEC) and if required the User can download the IEC Certificate after login the DGFT Website and using "Print Certificate" feature in "Manage IEC"

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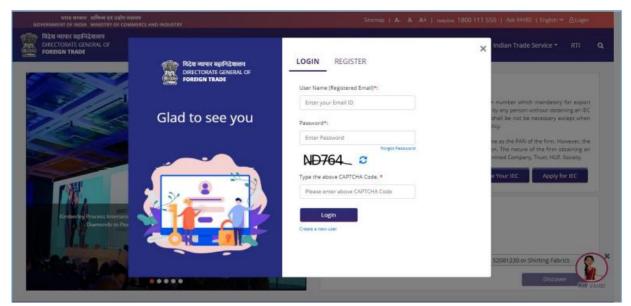
10. Surrender Request for IEC

To Surrender an existing Importer Exporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active DSC which contains the details of the Firm/ Aadhar for Proprietoror Members of the Firm.
- c) IEC with 'Active' Status

Then proceed with the following steps:

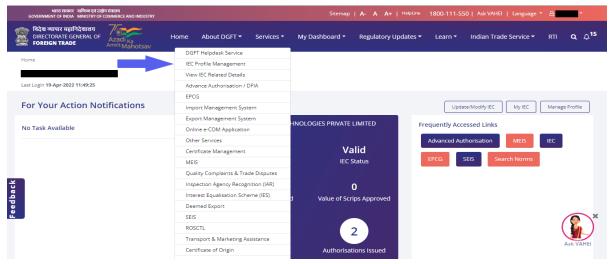
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 61

2. Proceed with Surrender IEC process by clicking on "My IEC" button on dashboard or from "Services-> IEC Profile Management".

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Screen 62

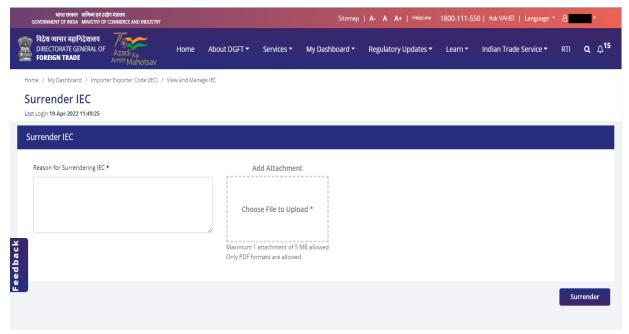
3. Now select the Surrender IEC tab and click on It.

IEC View IEC Profile Print IEC Update/Modify IEC Surrender IEC The Import-Exporter Profile captures important Print your IEC Certificate containing the Firm To modify an IEC, click and modify the IEC Request for online surrender of IEC. The IEC Name, Address, IEC Number, Date of Issue and details with respect to the importing or details and submit the request for auto will be suspended for any transactions and will exporting firm as registered with DGFT. The IEC is the primary part of the Profile. In addition to Branch Details. New certificates also contain a unique QR code that can be used to verify the approved modification. need to be revoked by filing revocation of the IEC, details such as RCMC, Industrial certificate online. Registration Details, Status Holder details, Past Export Performance etc. are captured under this profile. Apply → Request Removal from DEL Request Revoke Request Revoke Manage Users Linked to Suspension Cancellation IEC Apply here for requesting removal of IEC from Denied Entity List (DEL) and start applying for In case the IEC has been suspensed / In case the IEC has been suspensed / More than one user can be added to a given GFT benefits and schemes again surrendered, use this option to raise a request to revoke the suspension from IEC. irrendered, use this option to raise a request IEC. Users may be added as primary or secondary users. You may further add eedback to revoke the cancellation from IEC. permissions for a given user to access each of the respective schemes under DGFT. Request for Merger /

Screen 63

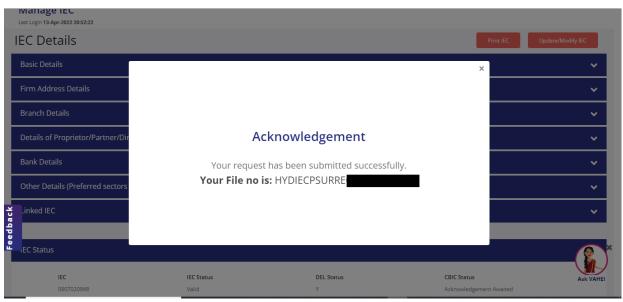
- **4.** Now Enter the reason for Surrender of your IEC & provide the supporting documents for surrender request and then click on Surrender button
- **5.** Window will pop-up for the Digital signature and then proceed with DSC details and submit the request.

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Screen 64

6. Window will pop-up for the Digital signature and then proceed with DSC details and submitthe request.



Screen 65

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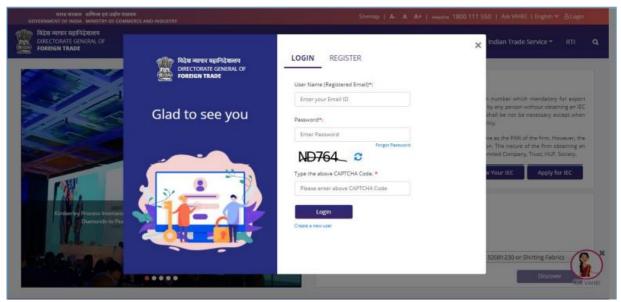
11. Revoke Suspension Request for IEC

To Revoke the Suspension on your existing Importer Exporter Code (IEC) on the DGFT portal you would require

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active DSC which contains the details of the Firm
- c) with Suspended Status

Then proceed with the following steps:

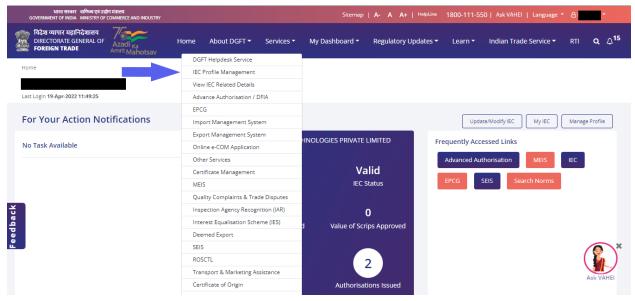
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 66

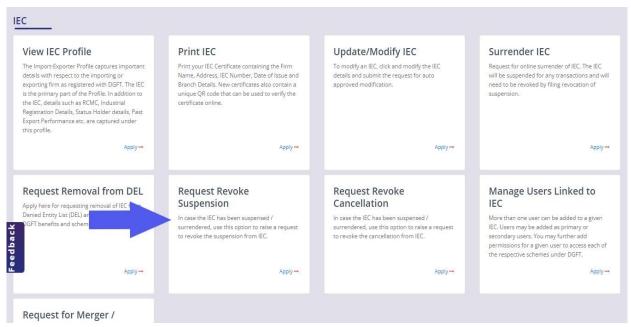
2. Proceed with Surrender IEC process by clicking on "My IEC" button on dashboard or from "Services-> IEC Profile Management".

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Screen 67

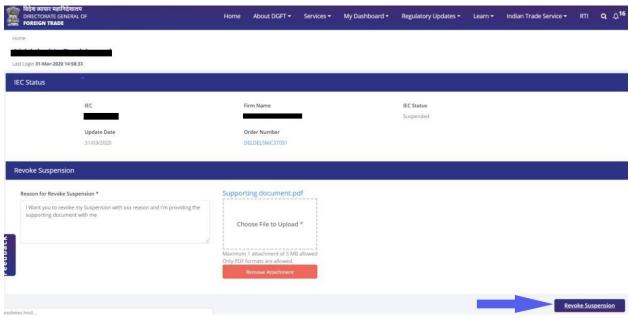
3. Now select the Request Revoke Suspension tab and click on It.



Screen 68

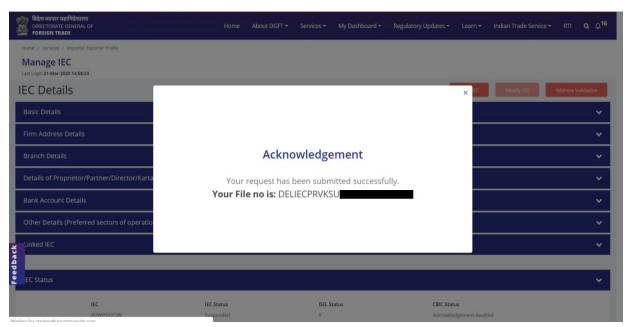
- **4.** Now Enter the reason for Revoke Suspension of your IEC & provide the supportingdocuments for Revoke Suspension and then click on Revoke Suspension button.
- **5.** Window will pop-up for the Digital signature and then proceed with DSC details and submitthe request.

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Screen 69

6. Now Proceed with the digital signature details and submit the DSC details and user will beable to see Acknowledgement pop-up with file number as a success response



Screen 70

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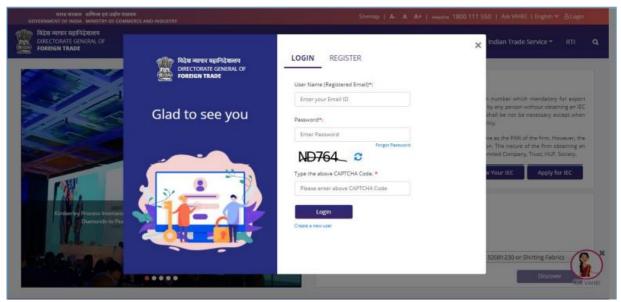
12. Revoke Cancellation Request for IEC

To Revoke the Cancellation on your existing Importer Exporter Code (IEC) on the DGFT portal you would require.

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active DSC which contains the details of the Firm
- c) with Suspended Status

Then proceed with the following steps:

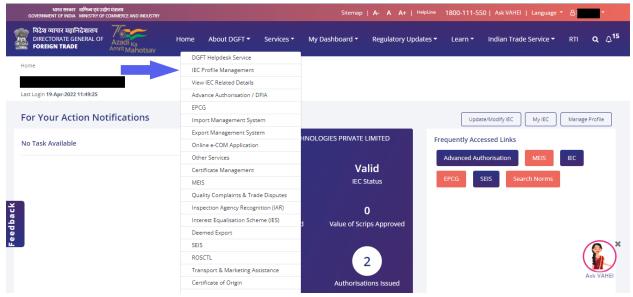
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 71

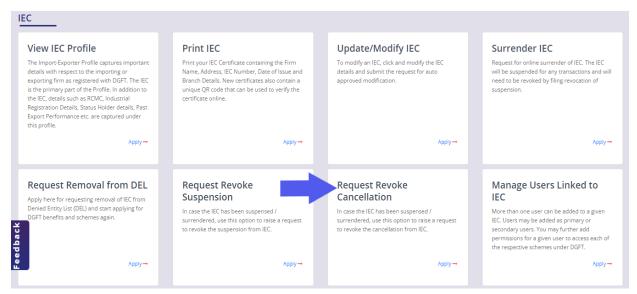
2. Proceed with Surrender IEC process by clicking on "My IEC" button on dashboard or from "Services-> IEC Profile Management".

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Screen 72

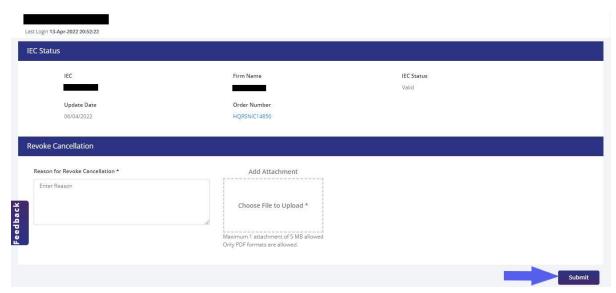
3. Now select the Request Revoke Cancellation tab and click on It.



Screen 73

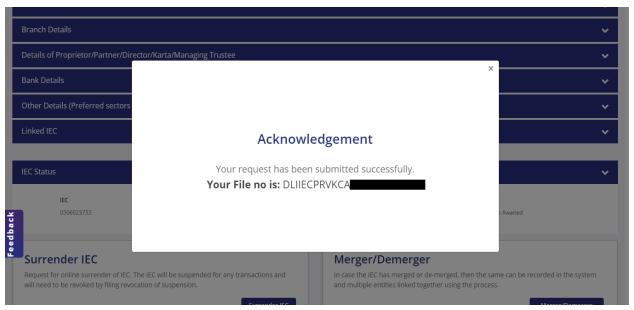
- **4.** Now Enter the reason for Revoke Cancellation of your IEC & provide the supportingdocuments for Revoke Cancellation and then click on Revoke Cancellation button.
- **5.** Window will pop-up for the Digital signature and then proceed with DSC details and submitthe request.

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Screen 74

6. Now Proceed with the digital signature details and submit the DSC details and user will beable to see Acknowledgement pop-up with file number as a success response



Screen 75

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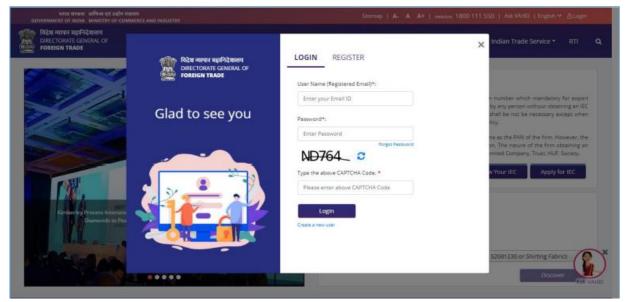
13. Manage Users Linked to IEC

To add more than one user on your existing Importer Exporter Code (IEC) as primary or secondary users on the DGFT portal you would require.

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active DSC which contains the details of the Firm

Then proceed with the following steps:

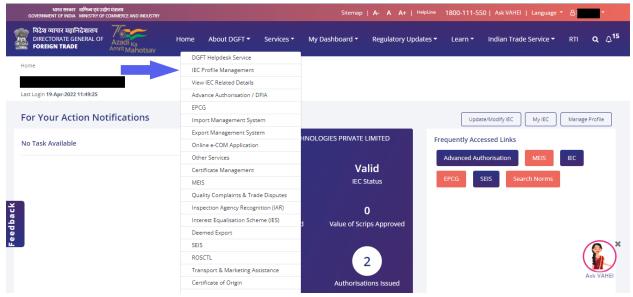
1. Visit the DGFT website and login in to the portal with valid credentials.



Screen 76

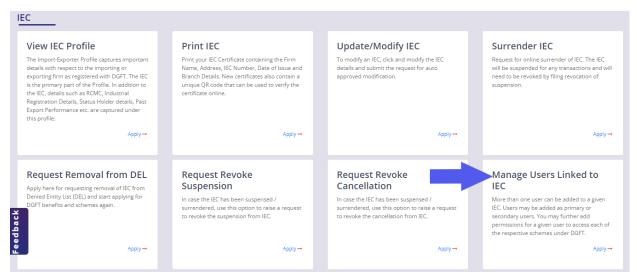
2. Proceed with Surrender IEC process by clicking on "My IEC" button on dashboard or from "Services-> IEC Profile Management".

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Screen 77

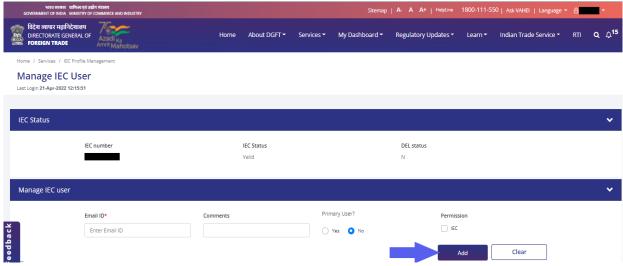
3. Now select the Manager Users Linked to IEC tab and click on It.



Screen 78

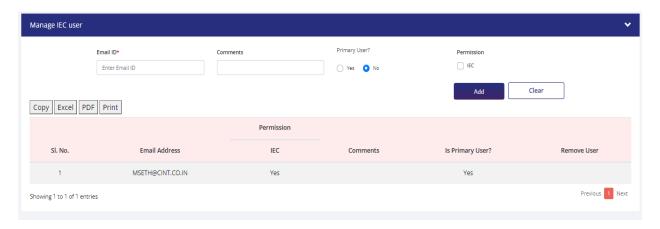
4. Now Enter the Email ID, Comments, Select Yes/No to mark it as Primary user & give Permission for IEC by clicking the tick box and then click on add button.

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Screen 79

5. Added details will be shown as below.



Screen 80

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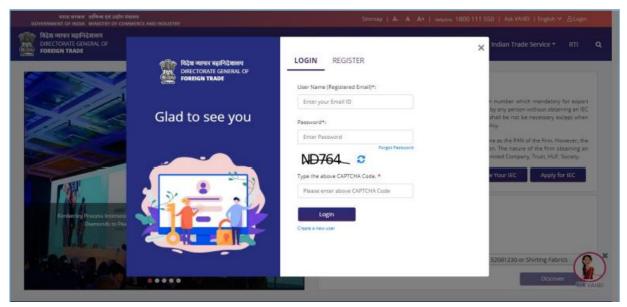
14. Request for Removal from DEL for IEC

To Revoke the DEL order (Denied Entity List) on your existing Importer Exporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active DSC which contains the details of the Firm / Aadhar for Proprietor or Members of the Firm.
- c) IEC with Active DEL orders.

Then proceed with the following steps:

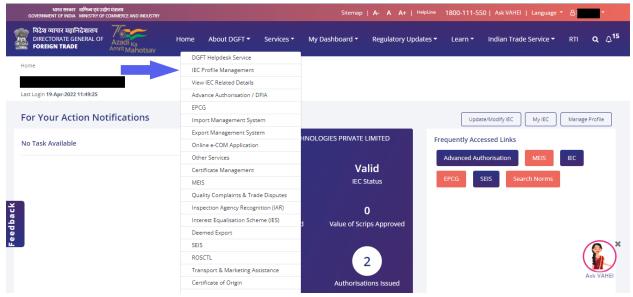
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 81

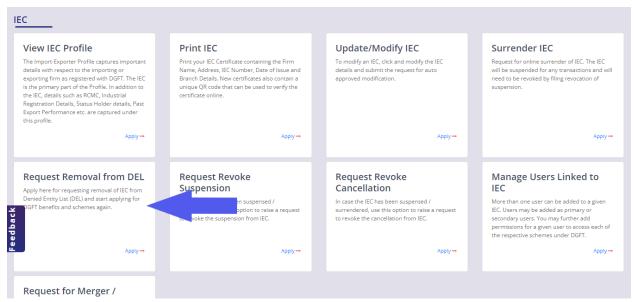
2. Proceed with Surrender IEC process by clicking on "My IEC" button on dashboard or from "Services-> IEC Profile Management".

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Screen 82

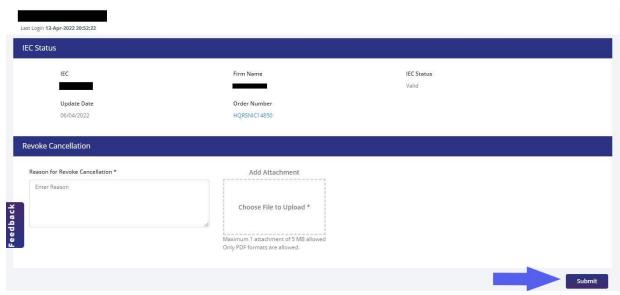
3. Now select the Request Remove from DEL tab and click on It.



Screen 83

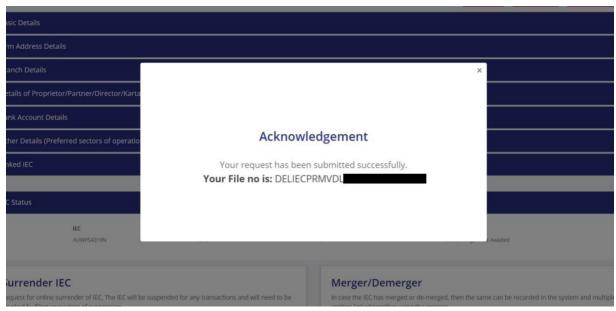
- 4. Now Select the Active DEL orders from the DEL order List & then Enter the reason for Remove from DEL of your IEC for selected DEL orders & provide the supporting documents for same and then click on Submit button.
- **5.** Window will pop-up for the Digital signature and then proceed with DSC details and submitthe request.

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Screen 84

6. Now Proceed with the digital signature details and submit the DSC details and user will beable to see Acknowledgement pop-up with file number as a success response.



Screen 85

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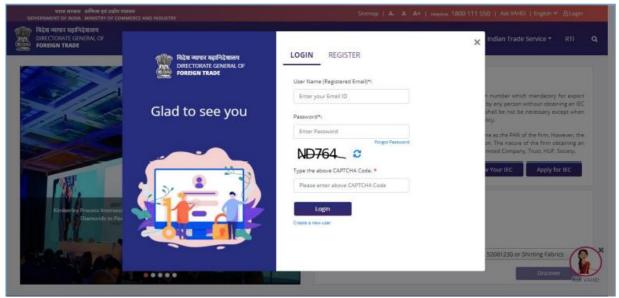
15. Request for Merger/Demerger of IEC's

To Merger/Demerge your Importer Exporter Code (IEC) with another IEC on the DGFT portal you wouldrequire:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active DSC which contains the details of the Firm / Aadhar for Proprietor or Members of the Firm.
- c) IECs to be Merged/Demerged.

Then proceed with the following steps:

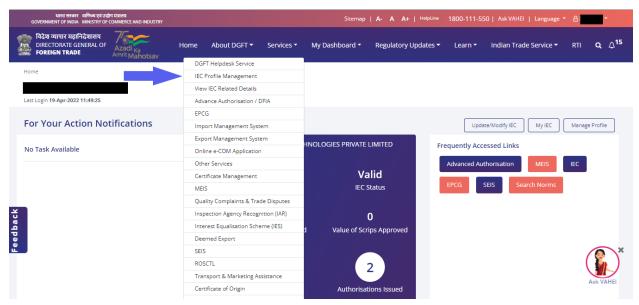
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 86

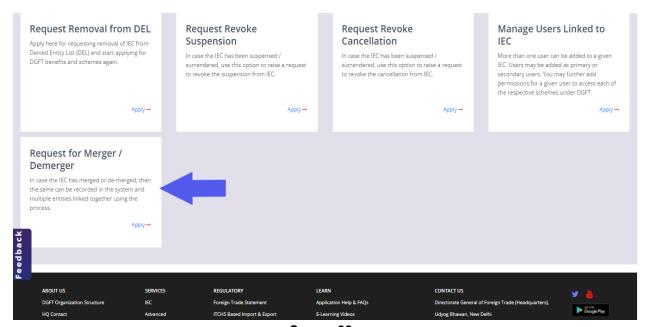
2. Proceed with Surrender IEC process by clicking on "My IEC" button on dashboard or from "Services-> IEC Profile Management".

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Screen 87

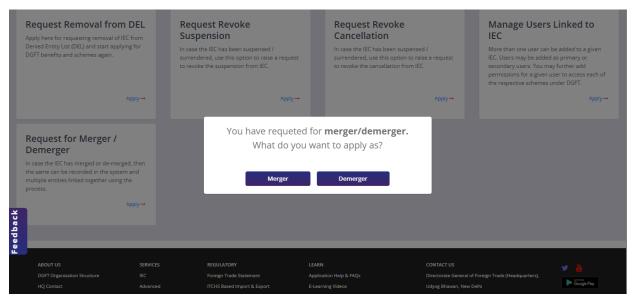
3. Now select the Request for Merger / Demerger tab and click on It.



Screen 88

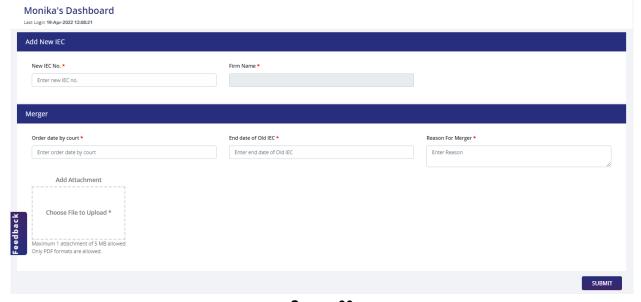
4. Now Select the type of request from Merger/Demerger.

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Screen 89

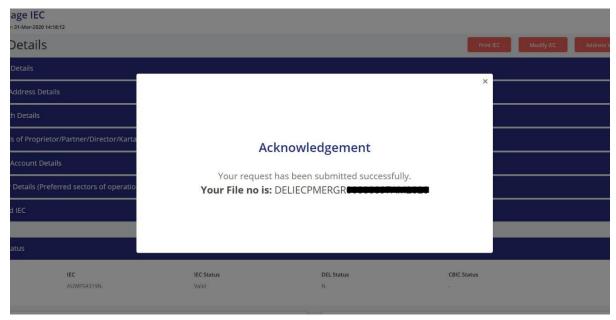
5. Now Enter the IEC number of Other IEC you want Merge/Demerge, Select Order date of court and End date of IEC, Enter the reason for the Request and click on submit button, thenWindow will pop-up for the Digital signature and then proceed with DSC details and submit the request.



Screen 90

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6. Now Proceed with the digital signature details and submit the DSC details and user will beable to see Acknowledgement pop-up with file number as a success response.



Screen 91

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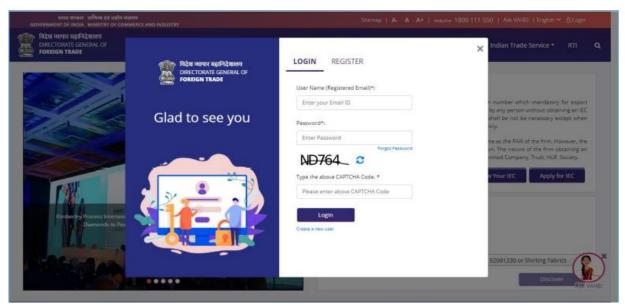
16. View and Modify RCMC Details

To View/Modify your RCMC detail corresponding to your Importer Exporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) IEC Linked with your profile.

Then proceed with the following steps:

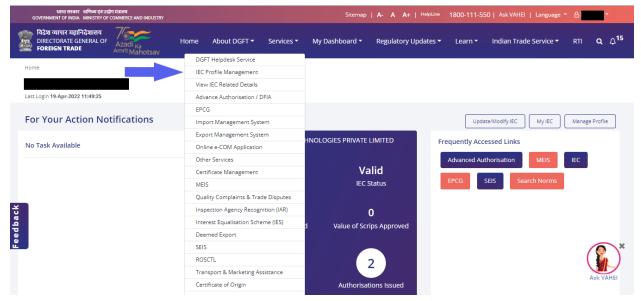
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 92

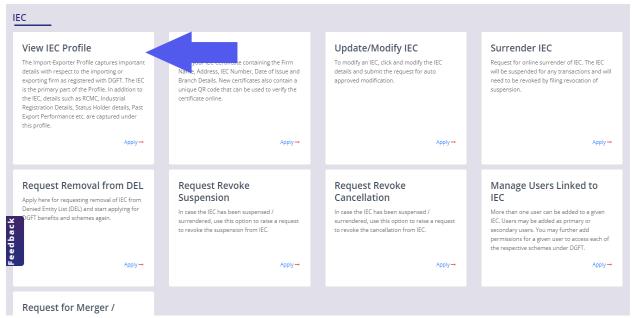
2. Proceed with Surrender IEC process by clicking on "Manage Profile" button on dashboard or from "Services-> IEC Profile Management".

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Screen 93

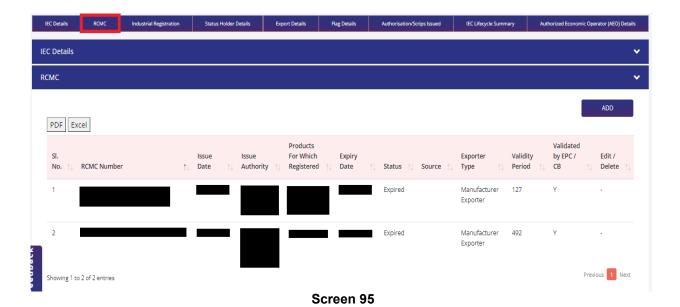
3. Now select the View IEC Profile Tab and click on It.



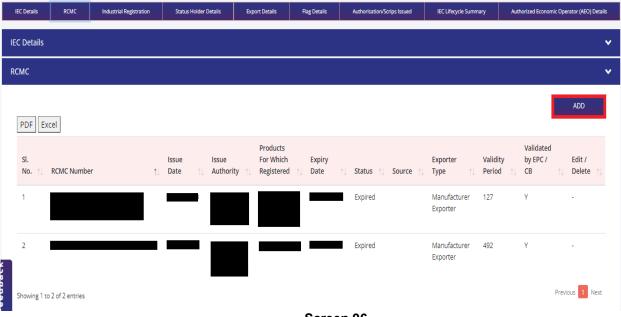
Screen 94

4. Now Select the RCMC tab from Horizontal bar.

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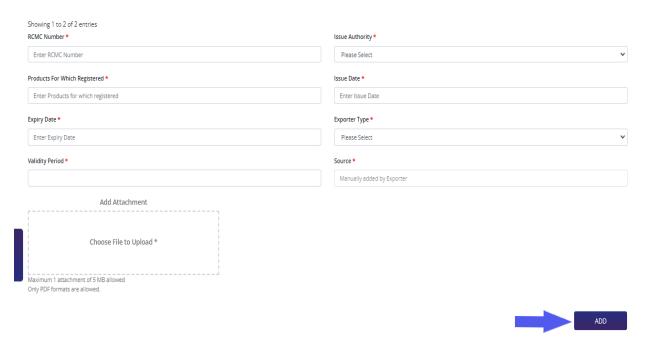
5. Now Click on ADD button to add RCMC details.



Screen 96

6. Now Enter RCMC Number, select Issue Authority, Product for which registered, Issue Date of RCMC certificate, Expiry Date of Certificate and provide the supporting proof and click on Add button.

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Screen 97

7. Once the detail is successfully added you can see your RCMC details under the table belowthe RCMC Tab.



Screen 98

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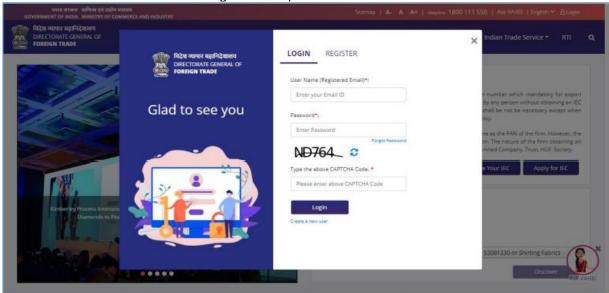
17. View and Modify Industrial Registration Deatils

To View/Modify your Industrial Registration detail corresponding to your Importer Exporter Code (IEC)on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).'
- b) Valid IEC Linked with your profile.

Then proceed with the following steps:

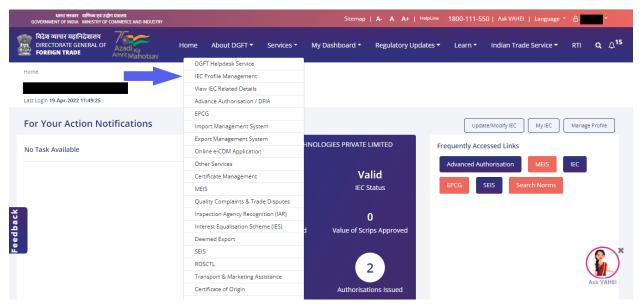
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 99

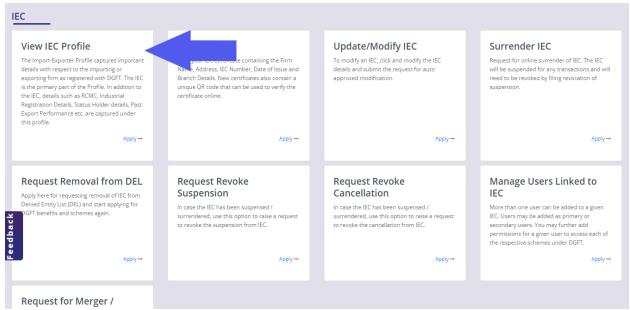
2. Proceed with Surrender IEC process by clicking on "Manage Profile" button on dashboard or from "Services-> IEC Profile Management -> View IEC Profile".

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Screen 100

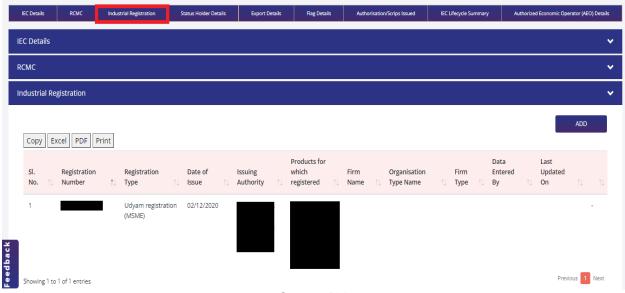
3. Now select the View IEC Profile Tab and click on It.



Screen 101

4. Now Select the Industrial Registration tab from Horizontal bar

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Screen 102

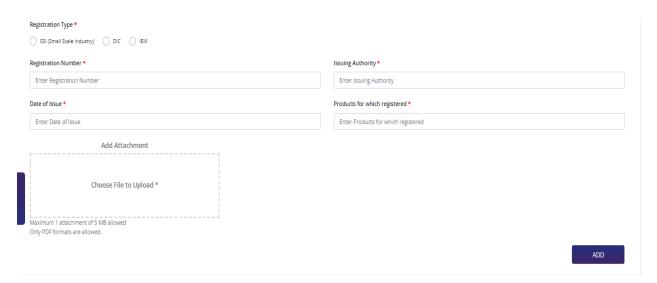
5. Now Click on ADD button to add Industrial Registration details.



Screen 103

6. Now Select Registration type of Industry, Registration Number of Industry, Issue Authority, Product for which registered, Date of Issue and provide the supporting proof and click on Add button.

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Screen 104

7. Once the detail is successfully added you can see your Industrial Registration details underthe table below the Industrial Registration Tab.



Screen 105

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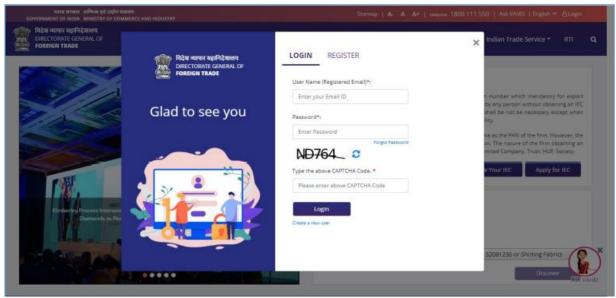
18. View and Modify Authorised Economic Operator (AEO) Details

To View/Modify your Authorised Economic Operator (AEO) detail corresponding to your ImporterExporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) Valid IEC Linked with your profile.

Then proceed with the following steps:

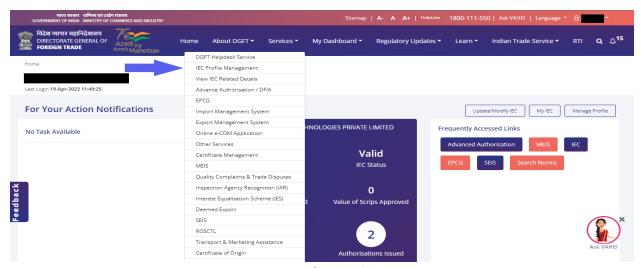
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 106

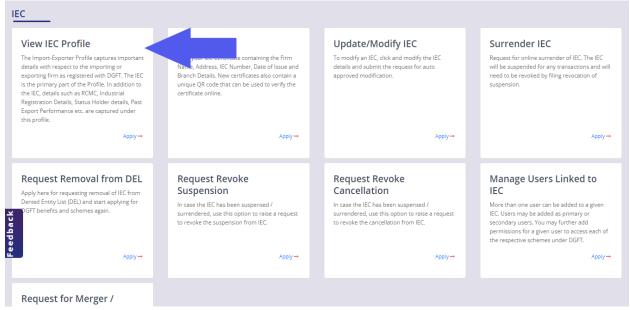
2. Proceed with Surrender IEC process by clicking on "Manage Profile" button on dashboard or from "Services-> IEC Profile Management -> View IEC Profile".

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Screen 107

3. Now select the View IEC Profile Tab and click on It.



Screen 108

4. Now Select the Authorised Economic Operator (AEO) Details tab from Horizontal bar.

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Screen 109

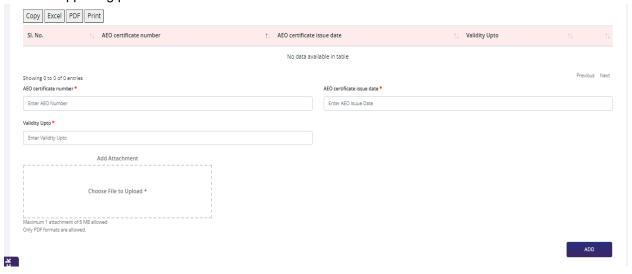
5. Now Click on ADD button to add Authorised Economic Operator (AEO) Details.



Screen 110

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6. Now Enter AEO Certificate number, AEO Certificate Issue Date & Validity Upto and Provide supporting proof and click on Add button.



Screen 111

Once the detail is successfully added you can see your AEO Details under the table below the AEO Tab.



Screen 112

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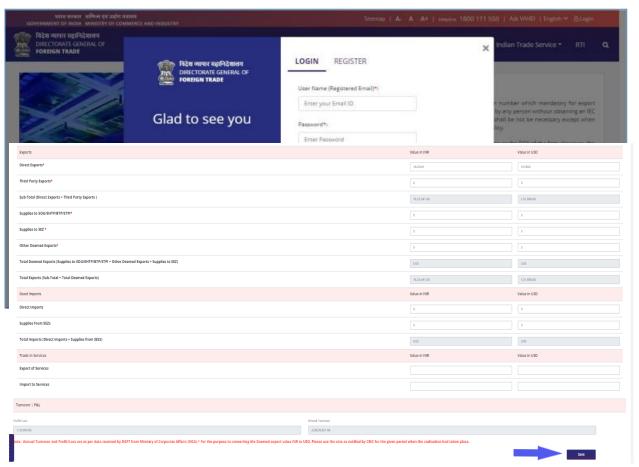
19. View and Modify Export Details for Financial year

To View/Modify your Export detail corresponding to your Importer Exporter Code (IEC) on the DGFTportal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) Valid IEC Linked with your profile.

Then proceed with the following steps:

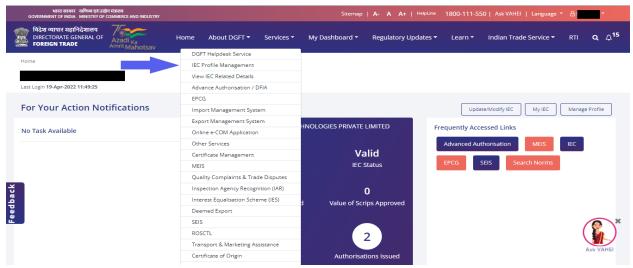
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 113

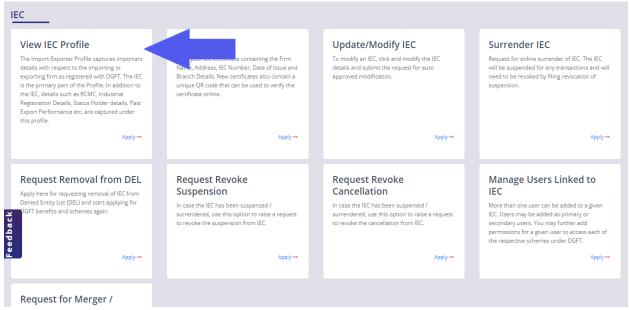
2. Proceed with Surrender IEC process by clicking on "Manage Profile" button on dashboard or from "Services-> IEC Profile Management -> View IEC Profile".

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Screen 114

3. Now select the View IEC Profile Tab and click on It.



Screen 115

4. Now Select the Export Details tab from Horizontal bar.

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Monika's Dashboard

2019-20

Direct Exports*

etitud samue etitudada

Exports

Value in USD

107800

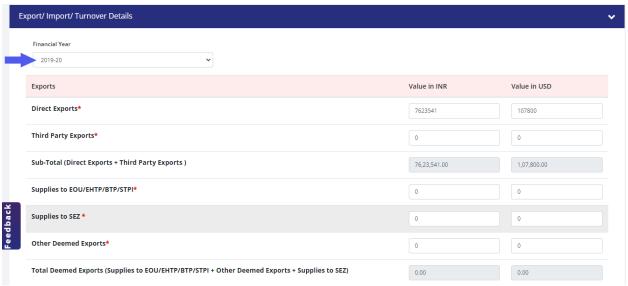
| RCMC | Status Holler Details | Status Holler Details | Export Details |

Screen 116

Value in INR

7623541

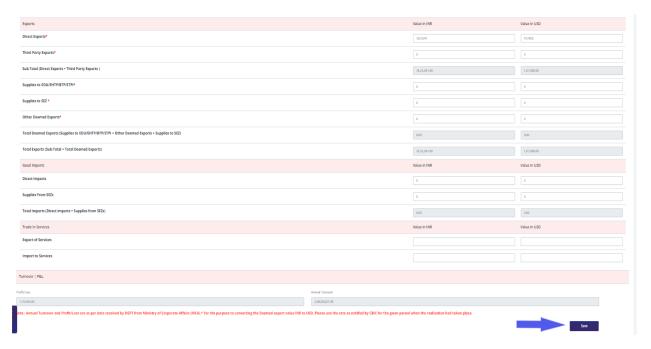
5. Now select Financial Year from the Drop Down to add Export details for One Financial Year.



Screen 117

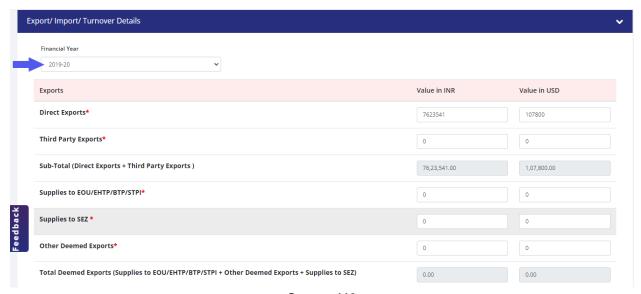
6. Now Add Direct Export, Third Party Exports, Total Exports, Supplies to SEZ, Supplies to EOU, Other Deemed Export, Total Deemed Exports and Annual domestic turnover and click on Save button.

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Screen 118

7. Once the detail is successfully saved you can view details of export by selecting FinancialYear.



Screen 119

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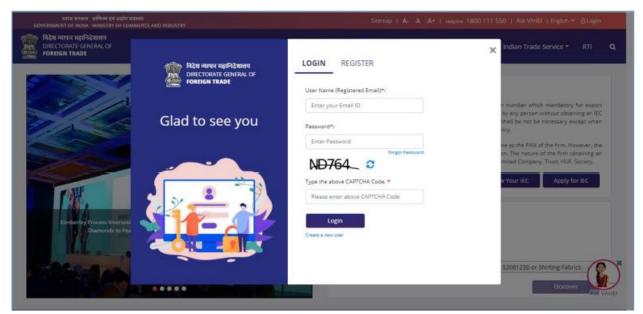
20. View Flag Details

To View Flag details, corresponding to your Importer Exporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) Valid IEC Linked with your profile.

Then proceed with the following steps:

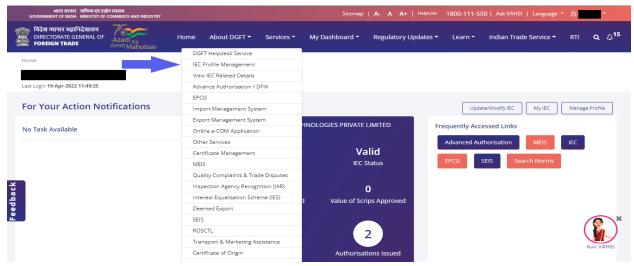
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 120

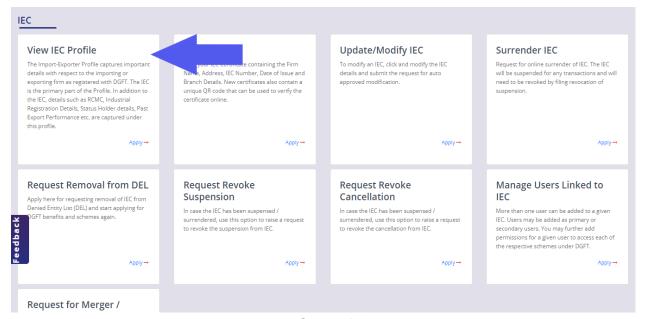
2. Proceed with Surrender IEC process by clicking on "Manage Profile" button on dashboard or from "Services-> IEC Profile Management -> View IEC Profile".

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Screen 121

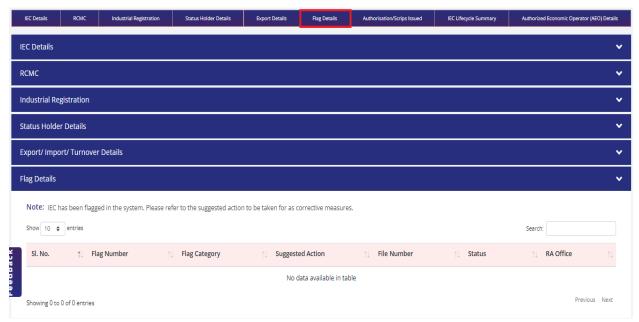
3. Now select the View IEC Profile Tab and click on It.



Screen 122

Now Select the Flag Details tab from Horizontal bar to View IEC Details.

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Screen 123

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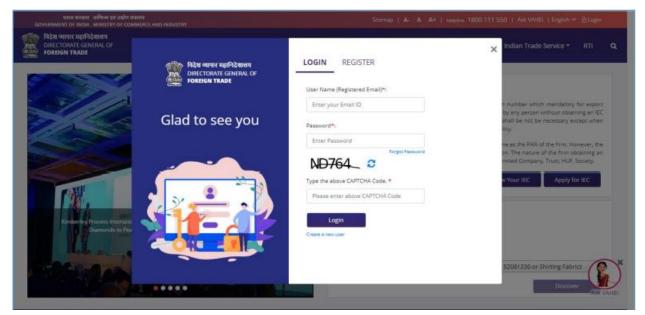
21. View IEC Details, Status Holder Details, Authorisations/Scripts Details & IEC Life Cycle Summary

To View IEC details, Status house Details, Authorisation/Scrips Issued Details & IEC Life CycleSummary corresponding to your Importer Exporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) IEC Linked with your profile.

Then proceed with the following steps:

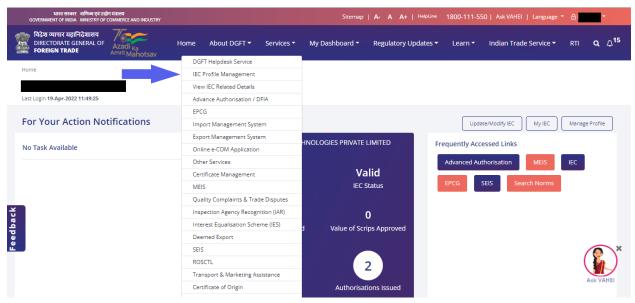
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 124

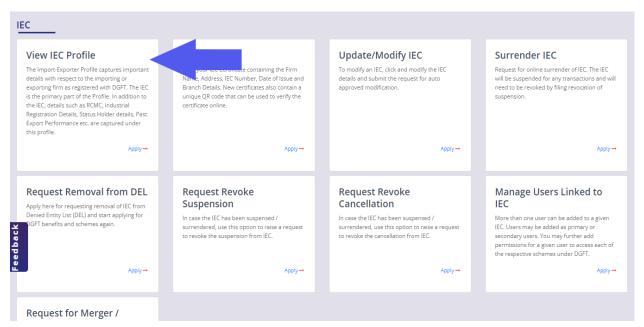
2. Proceed with Surrender IEC process by clicking on "Manage Profile" button on dashboard or from "Services-> IEC Profile Management -> View IEC Profile".

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Screen 125

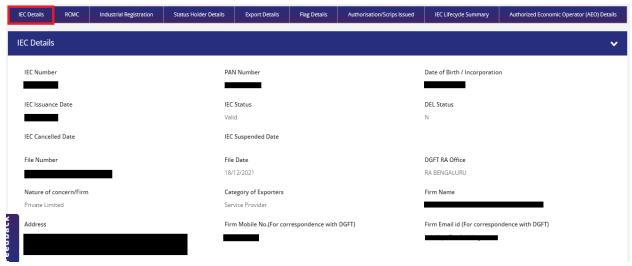
3. Now select the View IEC Profile Tab and click on It.



Screen 126

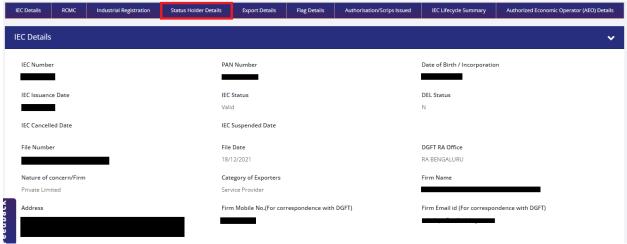
4. Now Select the IEC Details tab from Horizontal bar to View IEC Details.

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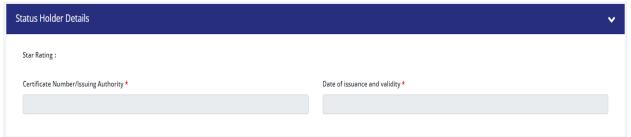


Screen 127

5. Now Select the Status House Details tab from Horizontal bar to View Status House Details.



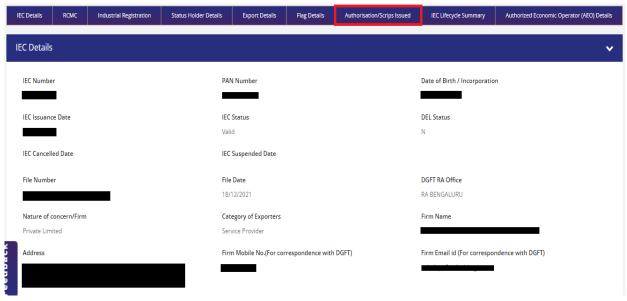
Screen 128



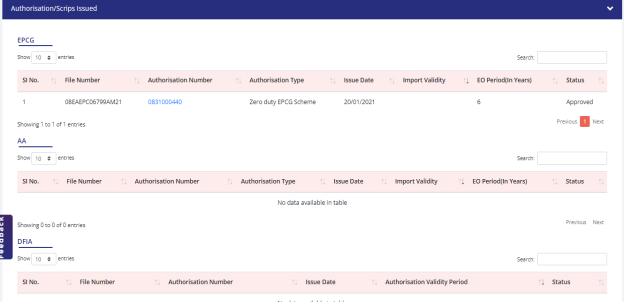
Screen 129

Now Select the Authorisation/Scrips Details tab from Horizontal bar to ViewAuthorisation/Scrips Details.

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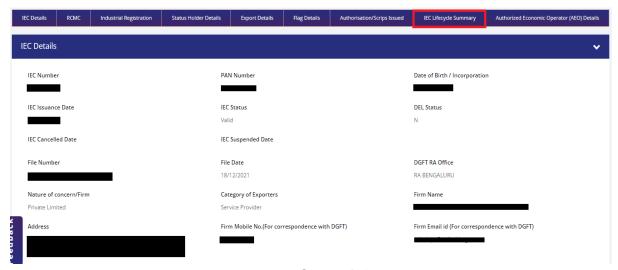
Screen 130



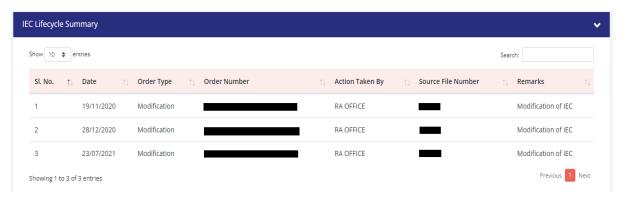
Screen 131

7. Now Select the IEC Lifecycle Summary tab from Horizontal bar to View IEC Lifecycle andvarious state and action Taken on your IEC.

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Screen 132



Screen 133

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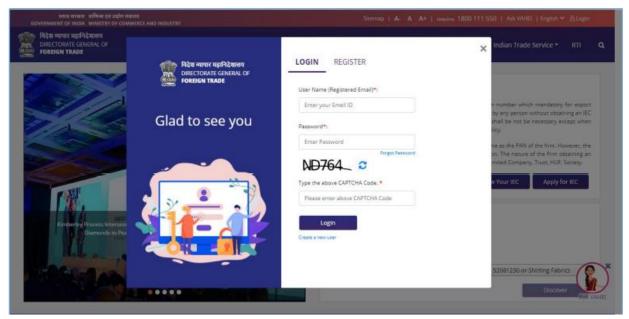
22. View and Track Submitted Request

To View & Track submitted Requests details corresponding to your Importer Exporter Code (IEC) on the DGFT portal you would require:

- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) IEC Linked with your profile.

Then proceed with the following steps:

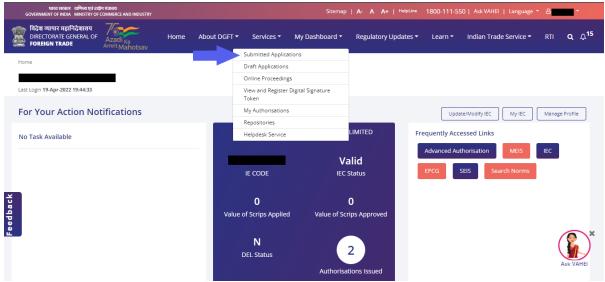
1. Visit the DGFT website and login into the portal with valid credentials.



Screen 134

2. Proceed by clicking on Menu "My Dashboard-> Submitted Applications".

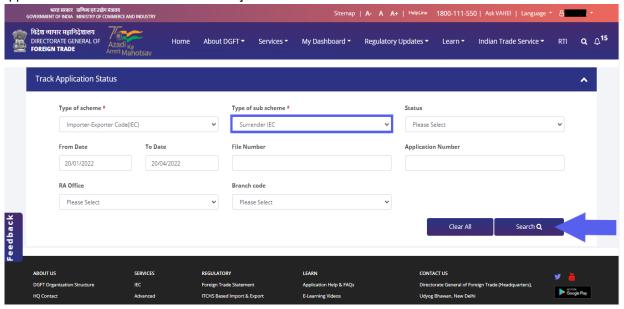
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Screen 135

3. You can search the Application or File based on two classification and other optional details. Select the type of scheme and sub scheme to track any request, rest all the fields are optionallike Branch, From Date, To Date, Application Number & File Number and based on these criteria's you can search any file by clicking on search button.

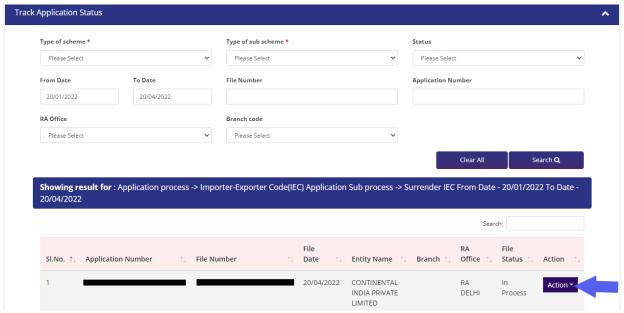
[Example: To Search Surrender IEC file, user will select type of scheme: Importer-Exporter Code (IEC) and sub-scheme: Surrender IEC. This searchcriteria will give list of all the Surrender IEC Applications submitted to DGFT till date.]



Screen 136

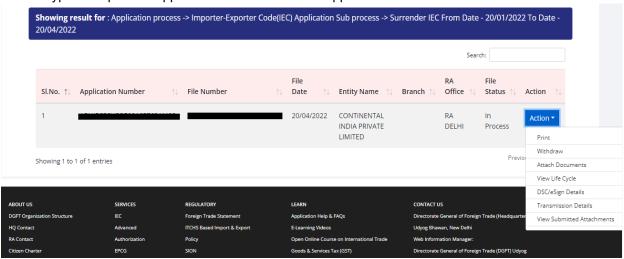
4. After clicking on search, the list of all requests submitted by user will be displayed. User canclick on 'Action' to check what all actions can be performed on this.

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Screen 137

5. On click of action button for a file, few option will be displayed in drop down menu according to the type of request or application and status of the application.

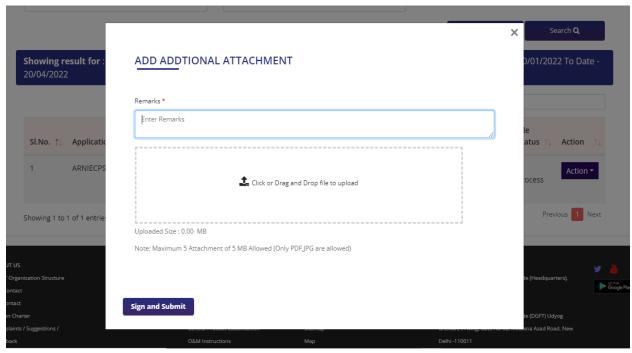


Screen 138

Few options available are:

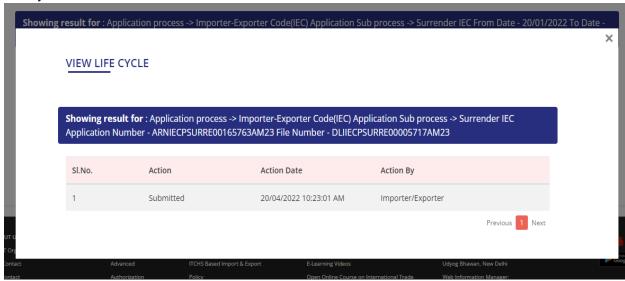
- a) **Print**: To print the submitted application.
- b) **Attach Documents**: User can attach extra documents for the submitted request, if therequest is in 'In progress' status.

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Screen 139

- c) **Payment Details:** User can check the payment details and download the receipt for the submitted application.
- d) **View Life Cycle**: To check the life cycle of the request. Example, to track which action istaken when and by whom.



Screen 140

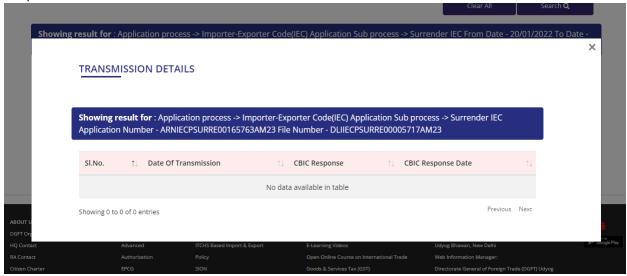
e) DSC/e-sign Details: To check the DSC and e-sign details.

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Screen 141

f) **Transmission Details**: To track the status of transmission to Customs, CBIC response and CBIC Response time.

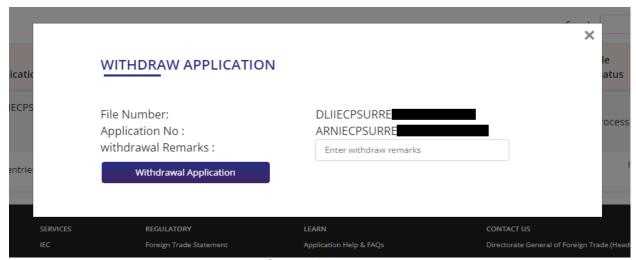


Screen 142

- g) **View Approved Letter**: In case the status of the request is 'Approved', then user can checkand download the approved letter.
- h) **Withdraw**: If the submitted request is still in 'In Progress' state then, applicant has an option to submit another request for withdraw the application.

Note: Withdrawn action is not auto approved, request will be submitted to concerned DGFTofficer and accordingly action will be taken by them.

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Screen 143

i) **Respond To Deficiency:** This option will be available only when the status of the application is 'Deficient'. Applicant will be able to check the Deficiency details like Deficiency issue date, RA office, Deficiency letter, Remarks and user can respond to this deficiency by clicking on respond. User can respond in two ways either by doing amendments in the previous application or by not amending.



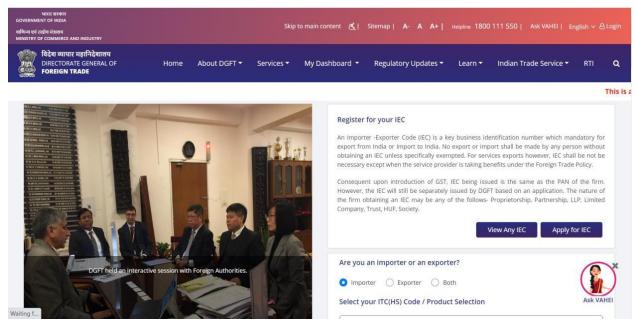
Screen 144

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23. View Any IEC Details

To View Importer Exporter Code (IEC) details on the DGFT portal you would require:

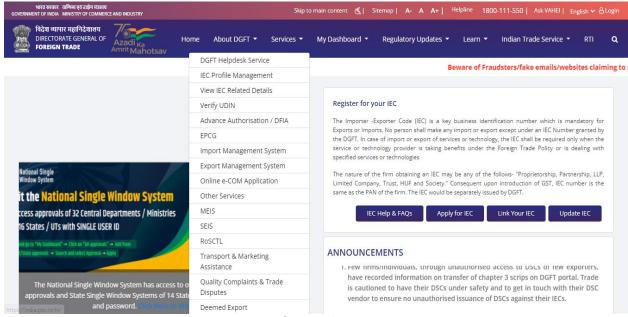
- a) Importer/Exporter Code.
- b) Firm Name (Enter at least first three characters.).
- 1. Visit the DGFT website and login to the DGFT Portal.



Screen 145

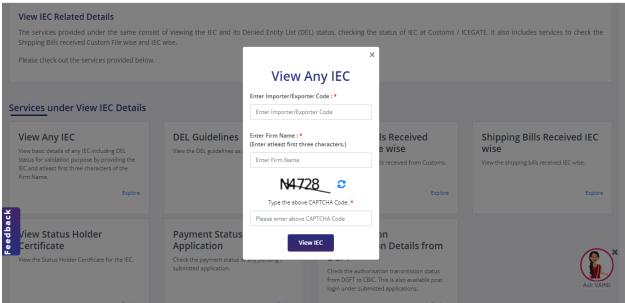
2. Click on "Services" and click "View IEC Related Details".

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Screen 146

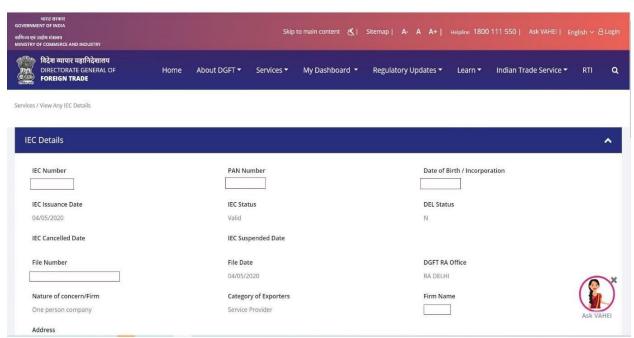
- 3. Enter following details
- i) Enter Importer/Exporter Code.
- ii) Enter Firm Name.
- lii) Enter Captcha Code



Screen 147

4. Click on View IEC button. Details of the IEC will be shown to the user.

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Screen 148

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24. Note on Digital Signature Certificate (DSC)

Introduction

DGFT is introducing support to generic digital signature in the new application which will enable individual and organization-based class-2 and class-3 digital signature certificate (DSC). Support to DGFT IEC based certificates will also continue in the new application for a limited time.

Digital Signature Certificate (DSC) should be of Class-2 or Class-3 only issued by CCA approved certifying agencies in India. Please refer www.cca.gov.in for the list of licensed DSC providers. User must have a valid DSC that is the validity period of DSC should not be expired.

One Time Setup of Digital Signature Token in your Desktop / Laptop

Users are required to perform the following one-time setup in their desktop and laptop machines to enable digital signature software.

- 1. **Install drivers from USB Token** Plug in your USB Token key containing the DSC and install the drivers available in your digital signature token drive so that your machine can read the token.
- 2. Install Digital Signature Utility Download and install the eMBridge utility from https://embridge.emudhra.com on your local machine. You will require Administrator rights with full access privilege to install the utility. In case you face any issues while installing the eMBridge utility, please contact us at the DGFT helpline number posted on website or emudhra technical support available on https://embridge.emudhra.com.

Once the setup is done, you will be able to use the DSC in the new DGFT application for applying / modifying for IEC, linking your profile to IEC and signing submissions. The following validation will be done with the DSC and details from IEC profile.

Type of Entity	Validation	Allowed Tokens
Proprietorship, HUF	Serial Number under Subject in DSC matches the SHA 256 hash of PAN in IEC Profile	Class-2 & 3 Individual and Organisation Based Tokens
Other than Proprietorship, HUF	Organisation Name (O) in DSC matches the Name as per PAN database in IEC profile	Class-2 & 3 Organisation Based Tokens
All entities (for signing submission only)	Based on IEC embedded in the Digital Token	DGFT IEC Token

System Requirements for usage of DSC

- Desktop Browser: Internet Explorer 11+ / Google Ch rome 70+ / Mozilla Firefox 70+
- Valid class 2 or class 3 Digital Signature Certificate (DSC) obtained from a DSC provider(http://www.cca.gov.in)
- Windows 32 / 64 bit, Linux, MacOS
- Windows: Admin access to install the eMBridge component (https://embridge.emudhra.com)

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25. List of Abbreviations

The following abbreviations have been used in the document.

Table 1: Abbreviations

Abbreviation	Expanded Form	
ANF	Aayaat Niryaat Form	
ВТР	Bio-Technology Park	
CBIC	Central Board of Indirect Taxes and Customs	
CIN	Company Identification Number	
DGFT	Directorate General of Foreign Trade	
DIN	Director Identification Number	
DPIN	Designated Partner Identification Number	
DSC	Digital Signature Certificate	
DTA	Domestic Tariff Area	
ЕНТР	Electronic Hardware Technology Park	
EOU	Export Oriented Units	
GSTIN	Goods and Service Tax Identification Number	
IEC	Importer Exporter Code	
LLPIN	Limited Liability Partnership Identification Number	
MCA	Ministry of Corporate Affairs	
PAN	Permanent Account Number	
PFMS	Public Financial Management System	
SEZ	Special Economic Zone	
STP	Software Technology Park	

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26. What's New

The Following New Functionalities were implemented in the module

- 1. Update/Modify IEC Icon on the Dashboard Page To Modify Importer Exporter Code (IEC) on the DGFT portal, Post login click on "Update/Modify IEC" on the Dashboard.
- 2. Revoke Cancellation Request for IEC
- 3. View Flag Details

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