

Directorate General of Foreign Trade

User Help File for Norms Fixation Technical Authority

Version 1

Aug 2025

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1. Introduction and Accessing DGFT Portal

This document is the help file for the Technical Authority in the new system. To access the new portal, navigate to https://dgft.gov.in.

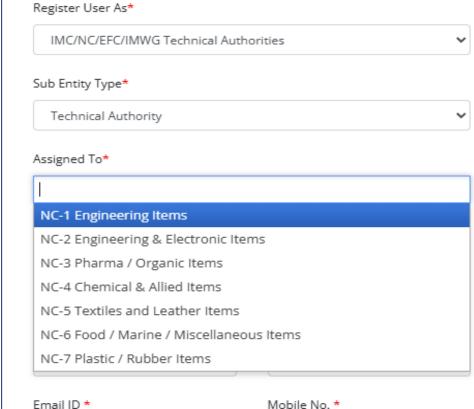
2. Registering on New Portal

To Register on Directorate General Foreign Trade (DGFT) portal you would require:

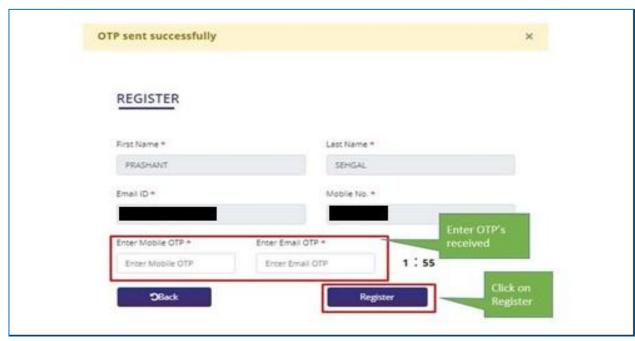
- Internet Connection
- Valid Email and Mobile Phone Number

Then proceed with the following steps -

- 1. Visit the DGFT website and proceed with the registration process.
- 2. Enter the Registration Details.
- 3. Select Register User as IMC/NC/EFC/IMWG Technical Authorities and select Sub-entity as Technical Authority

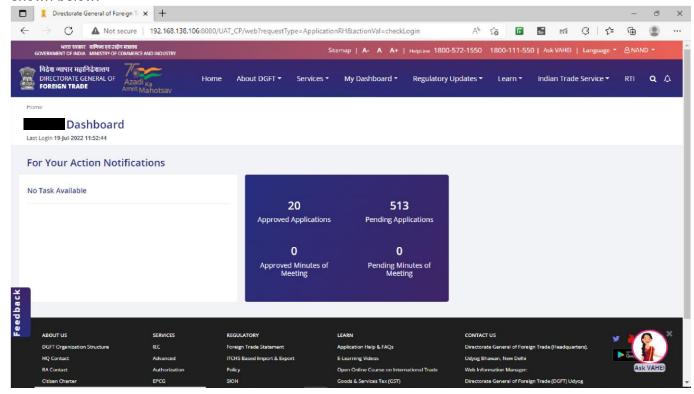


- 4. Fill out the form all the mandatory details.
- 5. Enter the OTPs received on email and mobile number.
- 6. Upon Successful validation of the OTP, you shall receive a notification containing the temporary password which you need to change upon first login.



3. Dashboard

As the new user on-boards the DGFT Portal the first screen displayed is the Dashboard screen as shown below:



Dashboard has the following 4 sections -

1. Approved Applications – displays a count of total number of applications approved.

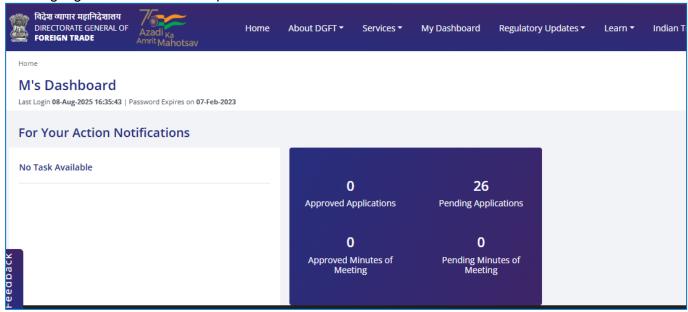
2. Pending Applications – displays the count of total number of applications that are pending with the current user.

- 3. Approved Minutes of Meeting displays a count of total number of minutes approved.
- 4. Pending Minutes of Meeting displays the count of total number of Minutes of Meeting that are pending with the current user.

4. Verifying Assigned Cases

To verify the assigned cases, follow these steps -

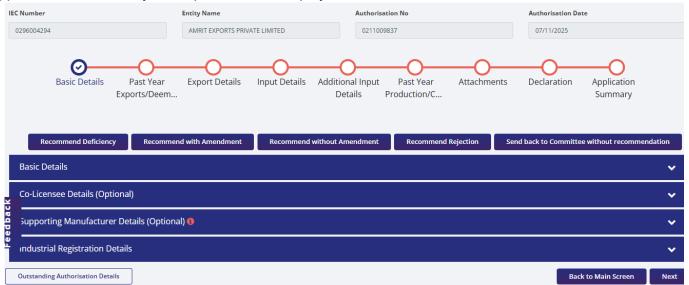
- 1. Visit the DGFT website https://www.dgft.gov.in/CP and login into the portal using valid credentials.
- 2. Post login go to the Services dropdown



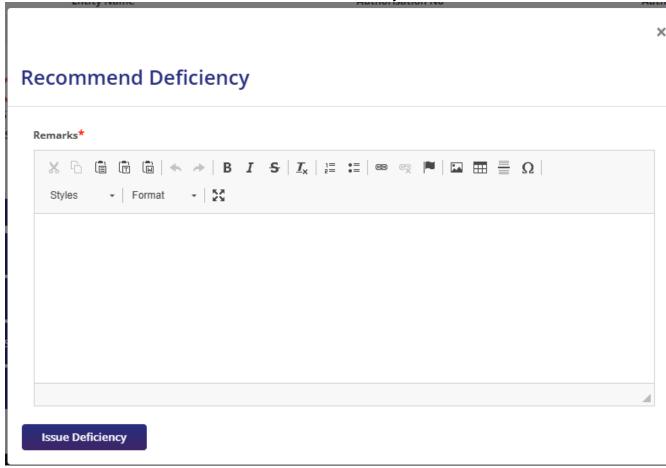
- 3. Navigate to My Dashboard > Cases Pending Examination. All the cases pending with the user will be displayed on screen.
- 4. To open a case, click on the radio button then click on the **Show Case Details** button at the bottom



5. The application as filled in by the exporter will be displayed.

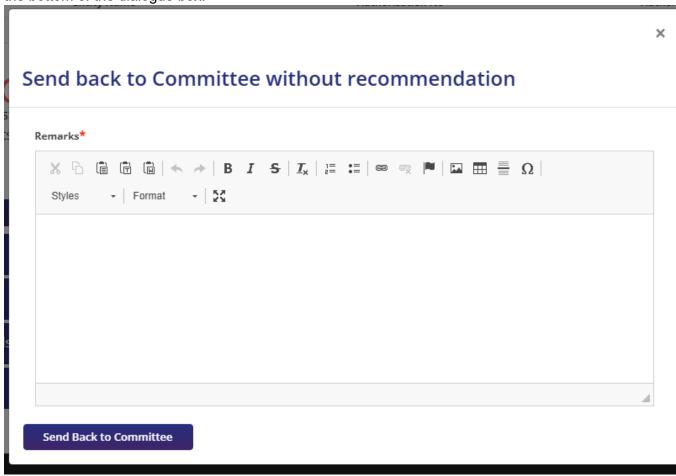


- 6. The TA user can respond to the case using the 5 buttons provided at the top
 - a **Recommend Deficient –** To mark the file as deficient user will click on the Recommend Deficient button. Enter remarks and click on Issue Deficiency at the bottom.

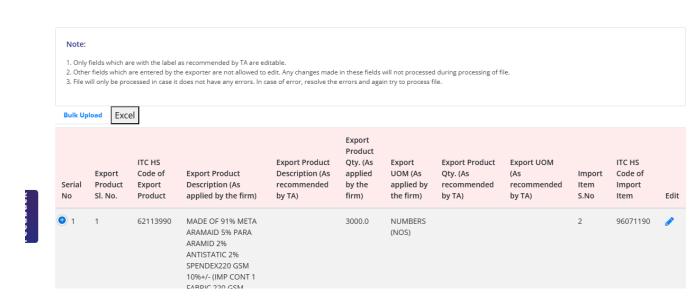


b **Send Back to the Committee –** The TA user can send the file back to the committee for remarks using this button. Enter remarks and click on the Send Back to Committee button at

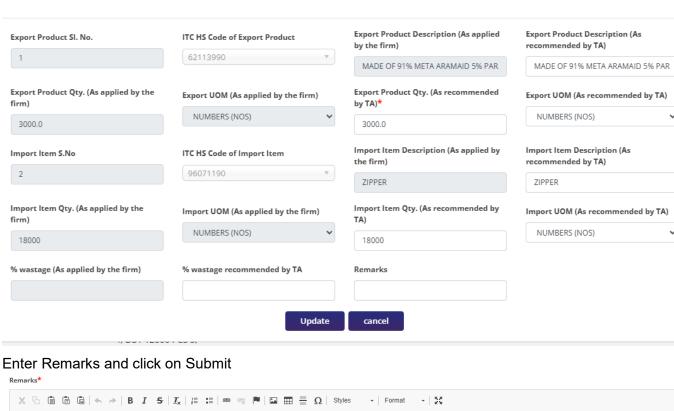
the bottom of the dialogue box.

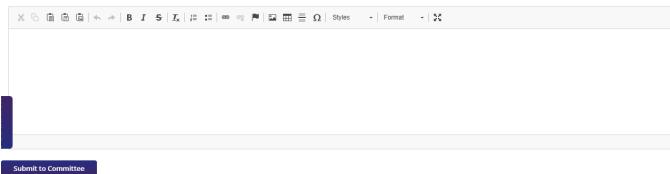


c **Recommended with Amendment** - To mark the file as Recommended with Amendment click this button. Edit Export and Import Item Details as required by clicking on edit button Recommend with Amendment

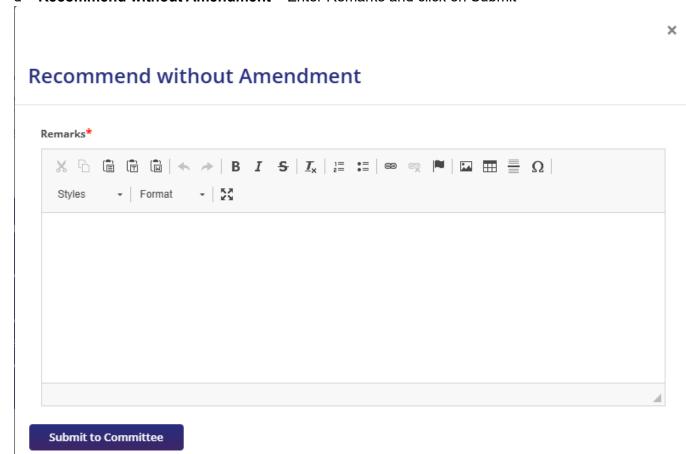


TA can edit values which labelled as "As recommended by TA"

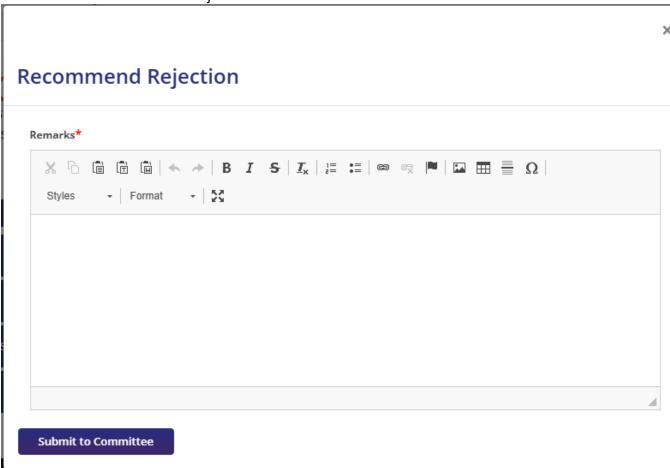




d Recommend without Amendment – Enter Remarks and click on Submit



e **Not Recommended** - To reject a file click on Recommend Rejection button. Enter Remarks then click on Issue Rejection.



7. Once an action has been taken against the file, the file will be removed from the Pending section and will be available **Updated Cases** for read only purpose.

Note: In case action (Approved or Rejected) has been taken by DGFT officer then the case can only be accessed through Updated Cases only.

