

Directorate General of Foreign Trade

User Help File

Registration Certificate for Exports

Version 1.0

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1. Introduction and accessing DGFT Portal

This document is the help file for Registration Certificate for Exports in the new system. To access the newportal, navigate to https://dgft.gov.in.

The new portal is compatible with the following browsers: Chrome 70 + / Firefox 70 + / IE 11 + .

Users are advised to refer to the latest help file available under Learn > Application Help and FAQs in the DGFT Portal.

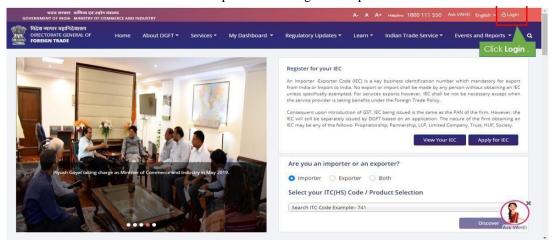
2. Contact @DGFT

To raise a concern to DGFT the user may call the given Toll Free Helpline number given on the DGFT Portal or raise a request using the "Contact@DGFT" page.

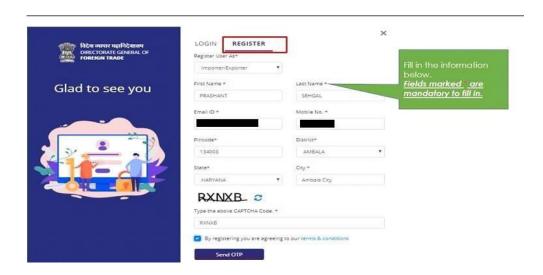
3. Registering on New Portal

To Register on Directorate General Foreign Trade (DGFT) portal you would require:

- a) Internet Connection
- b) Valid Email and Mobile Phone Number. Then proceed with the following steps:
 - 1. Visit the DGFT website and proceed with registration process.



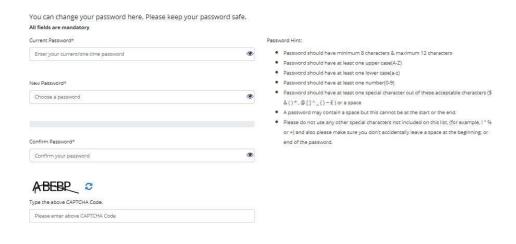
- 2. Enter the Registration Details.
 - Select Register User as "Importer/Exporter"



3. Enter the OTPs received on email and mobile number.



4. Upon Successful validation of the OTP, you shall receive a notification containing thetemporary password which you need to change upon first login.

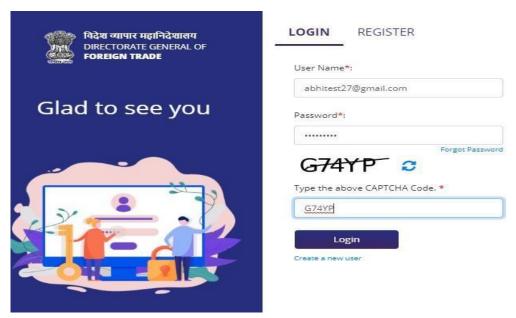


Submit

4. Forgot Password

If you have already registered and forgot the password, you may use the Forgot password feature to request for a temporary new password and then set again your password by following the below given steps:

1. Visit the DGFT website and click on Forgot Password hyperlink.



- 2. Enter registered email id in the username field.
- 3. Enter captcha code shown on the screen.
- 4. Click on the submit button.



5. Click OK to proceed with forgot password or click cancel to go back to previous screen.

×



6. System will validate the email id provide by you and send the once time password on the registered email id and mobile if email address is registered with DGFT. Registered User will be linked to an IEC to proceed with Status Holder Certificate on Customer Portal.

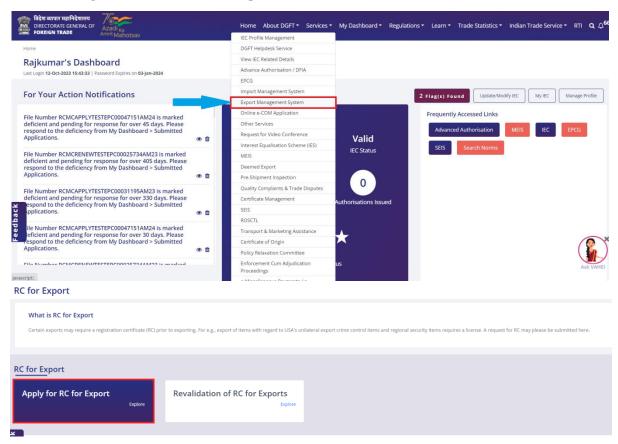
5. Apply for RC for Import

To Apply for Status Holder certificate on the DGFT portal you would require:

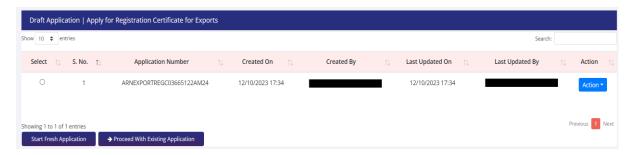
- a) Valid Login Credentials to DGFT Portal (After Registering on DGFT Portal).
- b) User should have an active Importer Exporter Code (IEC).
- c) User should have Export Performance data in IEC profile (Export Details tab).
- d) Active Firm's Bank account for entering its details in the Application and to make onlinepayment of the application fee

Then proceed with the following steps:

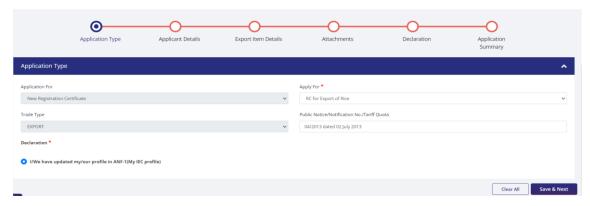
- 1. Visit the DGFT website and login in to the portal with valid credentials.
- 2. Navigate to Services → Certificate Management → Import Management Certificate → Registration Certificate for Imports.



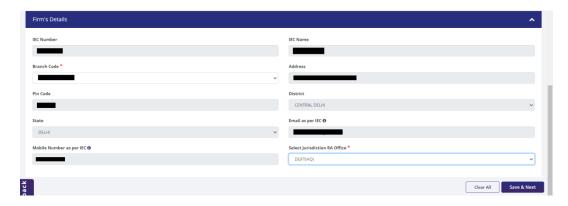
3. Click on "Start Fresh Application" button or click on "Proceed with Existing Application" button in case user already saved a draft application.



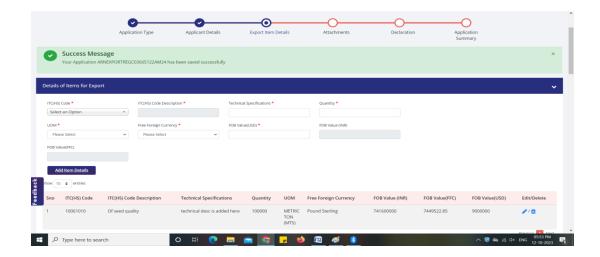
4. The first tab is Application Type. From the "Apply For" dropdown select the category for which the Registration Certificate is to be applied. Basis the selection, values in Trade Type and Public Notice/Notification No./Tariff Quota will auto-populate.



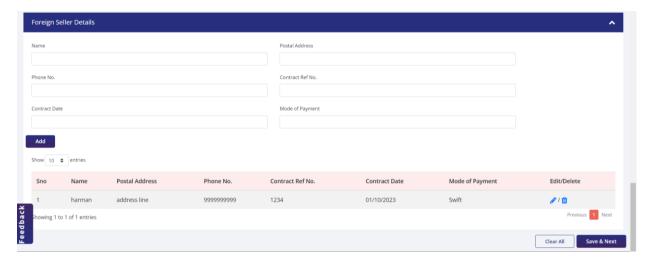
5. The second tab is Applicant Details tab. Select the Branch Code and the respective RA Office from the dropdown. All the other details like Address, Pincode and State will auto-populate on the basis of the selected Branch Code.



- 6. On the third tab, various details such as item details, past year import details and Foreign Supplier Details are to filled.
 - Under the "Details of items for Export" section, details of items against which RC is being
 applied are to entered. These include ITC(HS) code, Technical Specifications, Quantity,
 UOM etc. After adding all the required details click Add button and the details will be
 added to the grid just below.

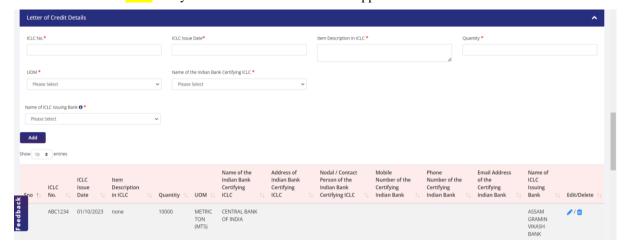


 The second section of this tab is "Foreign Seller Details" involves logging the foreign seller details.



The third section is the "Letter of Credit Details". Under this section, ICLC Number, ICLC issue Date, Name of the Indian Bank Certifying ICLC, Name of ICLC Issuing Bank etc are to be entered.

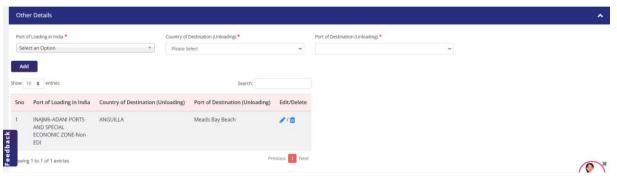
Note: Only one ICLC can be added in one application.



• The fourth section is "Past Export Performance (for all Products/Services)". Value of the exports done in past 3 years is to be entered in this section.

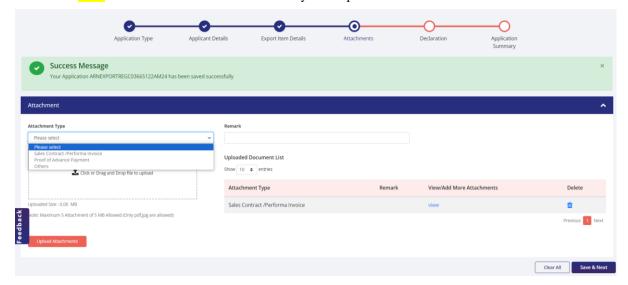


Last Section on this tab is "Other Details", wherein Port of Loading, Country of Destination and Port of Destination are to be specified.

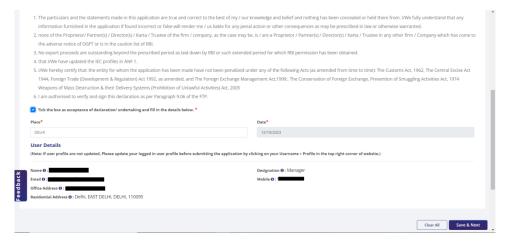


7. Next tab is Attachments. Attachments for Registration Certificate are mandatory. Select the type of attachment from the Attachment type dropdown followed by adding an attachment and entering the remarks corresponding to it.

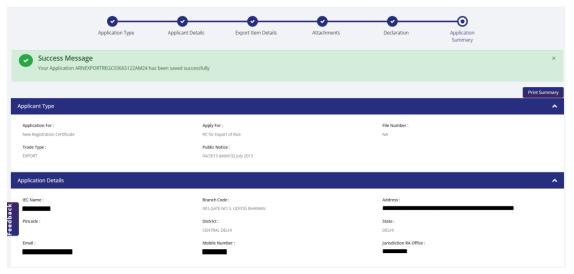
Note: Atleast one attachment is mandatory to be uploaded.



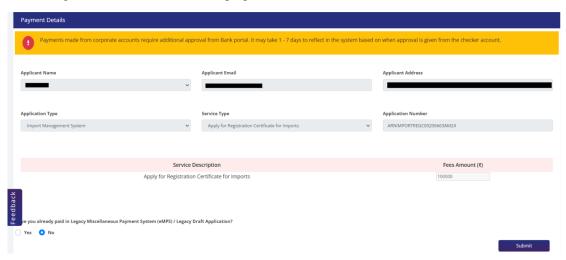
8. Under Declaration tab, accept the terms and conditions by clicking the checkbox then click on Save & Next button to proceed to next tab.



9. After declaration, next tab is Application Summary. User will submit the application on this screen. After going through the application summary user has to sign the application using Adhaar e-sign.



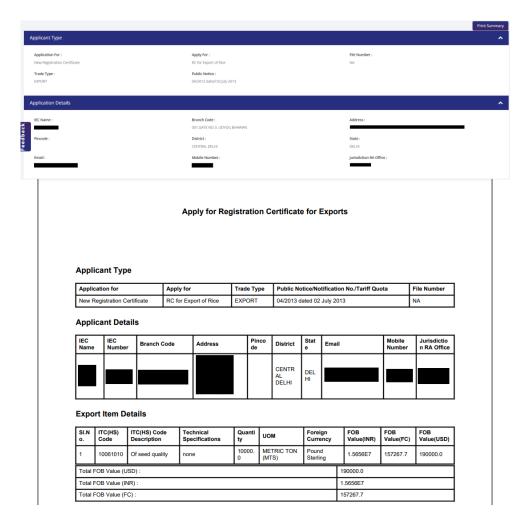
10. After the successful signing the user has to pay the fees against the process and a file number will be generated for future reference purposes.





6. My Dashboard (Submitted Applications)

- 1. User can check status of Submitted applications, check details of payment details, view lifecycle and approved certificates via My Dashboard → SubmittedApplications.
- 2. User can also print the summary of the submitted from dashboard. By clicking on Print button under Action, user will be redirected to Summary Page and Print Summary button will be there.



3. User can also check the lifecycle by clicking the "View Life Cycle" button under Actions dropdown.

VIEW LIFE CYCLE

