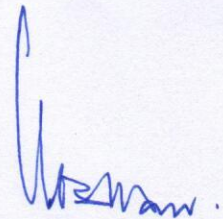Udyog Bhawan, New Delhi-110011
Dated the 19th July, 2019

O&M Instruction No. 5/2019

It has been decided to rename the existing 'Electronic Data Interchange (EDI)' Section of the Directorate General of Foreign Trade (DGFT) as E-governance and Trade Facilitation (EGTF), Section.

The restructured EGTF Section would have following allocation of subjects:

- Conceptualization & Design of software systems for export & import regulation and promotion
- Implementation of the given designs
- Project management exercises related to the design and implementation
- Helpdesk and support systems through channels such IVRS, Ticketing, Email, Twitter etc.
- External Integrations with external agencies such as CBIC, GSTN, MCA, Banks, NTRP etc.
- Budgetary allocation for projects at DGFT(HQ) and the RAs for 'Modernization & IT Infrastructure' & 'Minor Works'
- General Trade Facilitation through IT enablement and Suggestions for Policy Review and Paperless Processes
- DGFT IT Revamp Project
- Project on Digital Platform for Certificates of Origin

2. This has the approval of Competent Authority.

(Arunoday Goswami)
Joint Director General of Foreign Trade

1. All Officers /Sections of DGFT Hqrs.
2. All Zonal Offices /RAs of DGFT
3. PPS to DGFT

(Issued from F.No. 01/02/16/AM-20/EDI)