

Directorate General of Foreign Trade

User Help File

Registration-cum Membership Certificate (RCMC) Module

Version 2.0 May 2022

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1. Introduction and Accessing DGFT Portal

DGFT has launched e-RCMC module as part of IT Revamp project to deliver seamless experience for the Importers and Exporters. This document will act as the user guide for Importer and Exporter working on the e-RCMC module available on https://www.dgft.gov.in.

Features of the current e-RCMC module are summarized as below:

- ✓ Soft Launch of Electronic Filing of Registration Cum Membership Certificate (RCMC) / Registration Certificate (RC) through the Common Digital Platform w.e.f. 6 December 2021 vide Trade Notice No. 27/2021-2022 Dated 30.11.2021.
- ✓ Transition Period of 3 Months i.e., up to Feb. 2022 or until further orders.
- ✓ Electronic (Paper less & contact less) and Real-Time Issuance of Certificate.
- ✓ Single Source of Information IEC Details are auto-authenticated and common across the Trade Ecosystem.
- ✓ CBDT and MCA Integration in-built in the System For PAN/DIN Details Auto-validation in Exporters IEC Profile.
- ✓ Auto-generation of Invoice by the System.

1.1. Contact @DGFT

For any issues users can raise any concern to DGFT and may call the given Toll-Free Helpline number given on the DGFT Portal or raise a request using the "Contact@DGFT" page.

1.2. Login to the new Portal

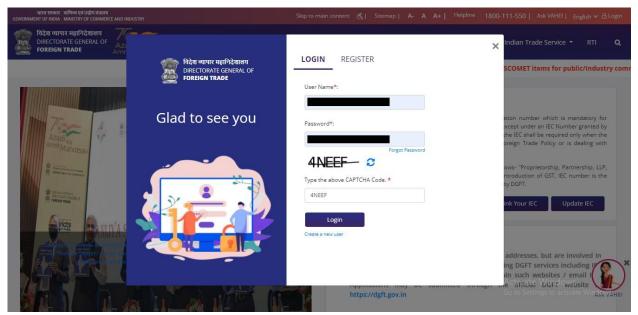
To Login on Directorate General Foreign Trade (DGFT) portal you would require:

- a) Internet Connection
- b) Valid User ID and password provided to log in

Then proceed with the following steps.

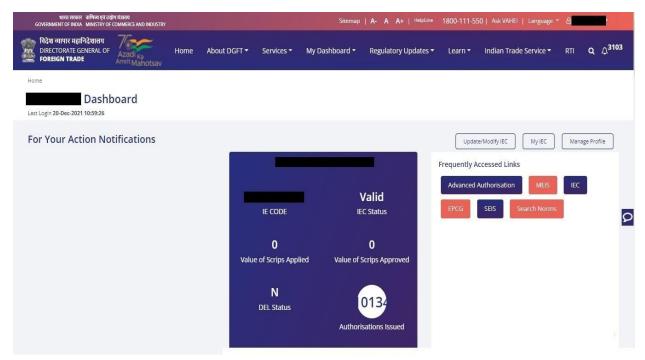
1. Visit the DGFT website and proceed with Login by entering the user ID, Password and captcha then click on the Login button to log into the system.

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Screen 1

2. On successful login, home page will be displayed with Basic details in Dashboard like IEC Number, Valid, IEC status, Authorizations Issued, etc. FYA Notifications will be displayed in the left pane of the screen.



Screen 2

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2. Registration-cum Membership Certificate

Registration-Cum-Membership Certificate (RCMC) is a certificate that validates an exporter dealing with products registered with an agency/ organization that are authorised by the Indian Government.

While applying for RCMC, an exporter has to declare his main line of business in the application. The exporter is required to obtain RCMC from the Council which is concerned with the product of his main line of business.

In case an export product is not covered by any Export promotion Council/Commodity Board etc., RCMC in respect thereof is to be obtained from FIFO. Further, in case of multi product is yet to be settled, the exporter has an option to obtain RCMC from Federation of Indian Exporters Organization (FIEO).

In respect of multi product exporters having their head office/registered office in the North-eastern States, RCMC may be obtained from Shellac & Forest Products Export promotion Council (except for the products looked after by APEDA, Spices Board and Tea Board).

In respect of exporters of handicrafts and handloom products from the State of Jammu & Kashmir, Director, Handicrafts, Government of Jammu & Kashmir is authorised to issue Registration Cum Membership Certificate (RCMC).

It is issued for five financial years by the Export Promotion Councils (EPC's) / Commodity- Board / Development- Authority (or) other completed authority in India. These bodies function as the Registering Authority to issue the RCMC to its user. It is deemed to be valid from 1st April of the licensing year in which it was issued and shall be valid for 5 financial years ending 31st march of the licensing year, unless otherwise is specified.

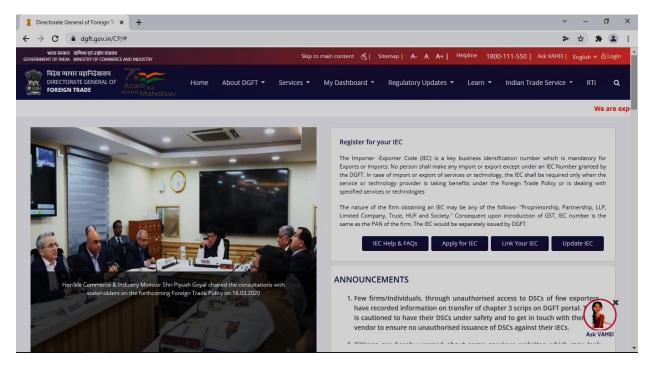
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2.1. Issuance of Registration-cum Membership Certificate

Applicant will register on DGFT Website https://www.dgft.gov.in as Importer/Exporter to access the Common Digital Platform.

Steps to apply for Issuance of RCMC on the DGFT website are as follows.

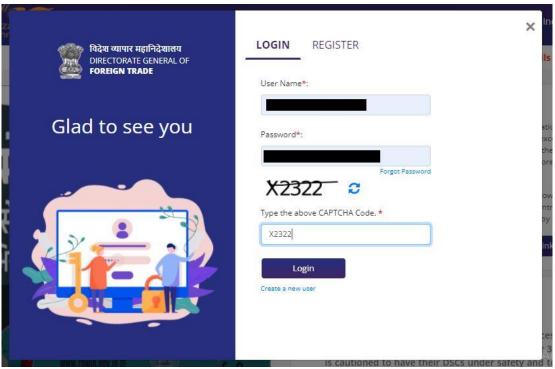
1) Navigate to https://www.dgft.gov.in.



Screen 3

- 2) Click on Login button on top right corner of webpage.
- 3) Enter the Username, Password and CAPTCHA Code and click on Login.

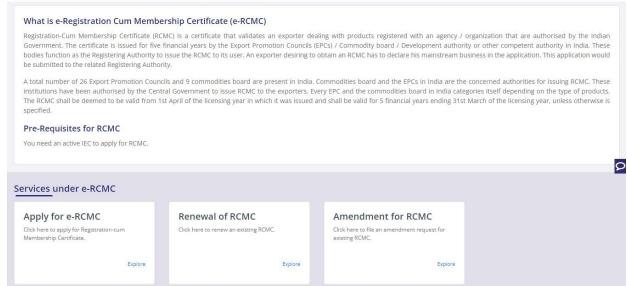
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Screen 4

4) Navigate to Services > e-RCMC > Apply for e-RCMC.

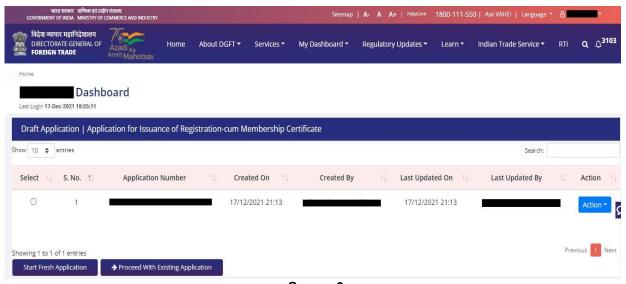
e-Registration Cum Membership Certificate (RCMC)



Screen 5

5) The following screen will be displayed.

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Screen 6

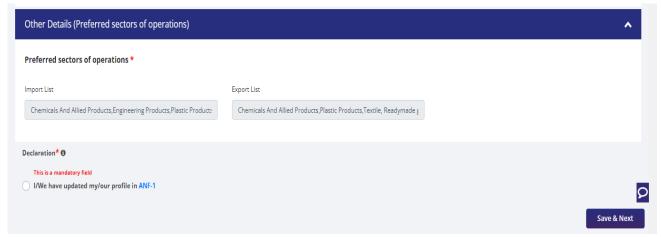
- 6) Click on Start Fresh Application or else to continue with Draft Application select and click on Proceed with Existing Application.
- 7) A Dashboard with **username** will be displayed with Basic Details.



Screen 7

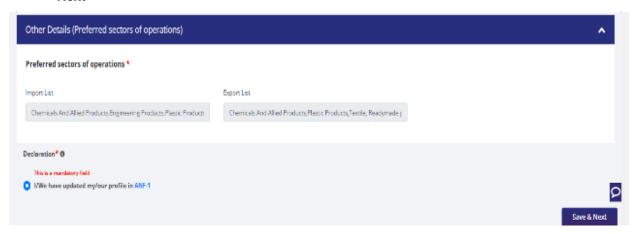
8) System would ask Applicant for Declaration whether he/she has updated profile or not.

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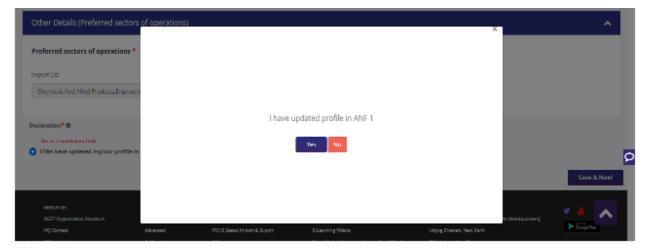


Screen 8

9) Click on Radio Button then click Yes to make sure you have updated the profile and Save & Next



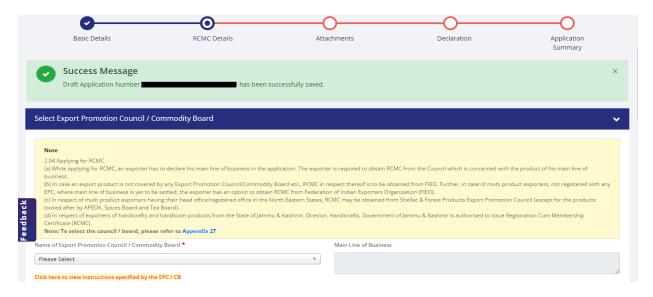
Screen 9



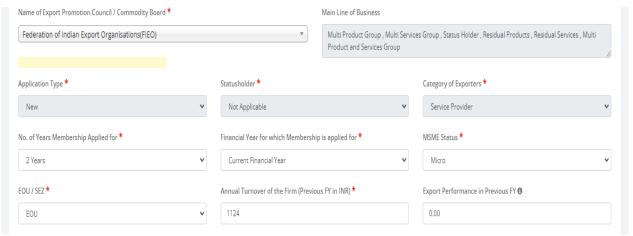
Screen 10

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- 10) Now under RCMC Details section Applicant would
 - a. Select Export Promotion Council / Commodity Board and Enter Corresponding Mandatory Details.



Screen 11

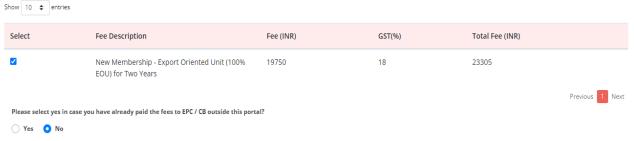


Screen 12

b. Now Select **Fee Details** as Per Description and in case any **Fee is paid to EPC/CB outside this Portal**. You Can Specify this by selecting **"Yes" Radio Button** and filling out the mandatory details in this section.

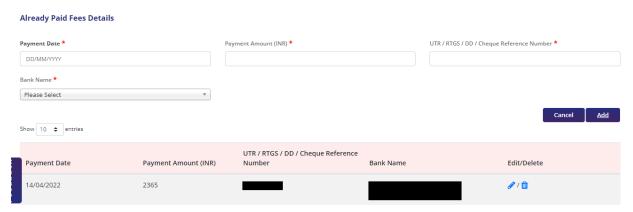
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Fees Details - Select the Fees Applicable as per Description



Screen 13

i. if "Yes" is selected then enter the following Mandatory Details and click on Add to save the details.



Screen 14

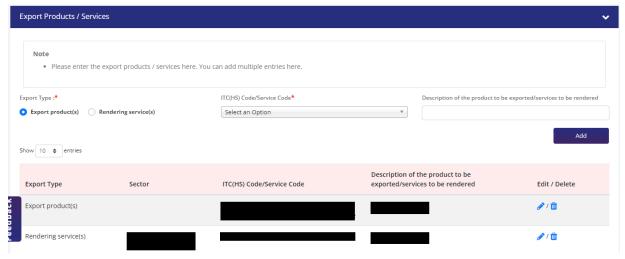
ii. Select office for Submission of Application and Branch for Applying RCMC.



Screen 15

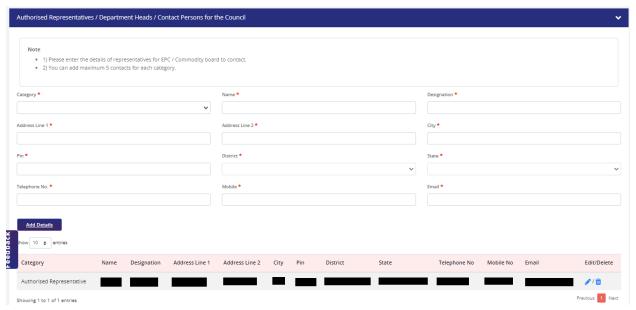
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c. Select Export Products / Services and click Add button to save the details.



Screen 16

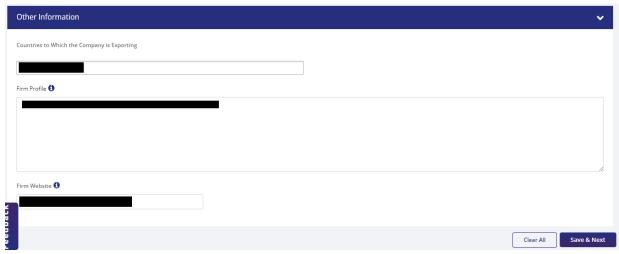
d. Select Authorised Representatives / Department Heads / Contact Persons for the Councils and click on Add Details button to save the details.



Screen 17

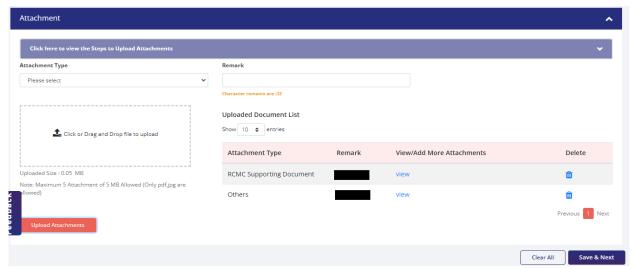
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e. Select **Other Information** under this select the countries to which the Company is Exporting, Enter **Firm Profile** and **Website** and click on **Save & Next.**



Screen 18

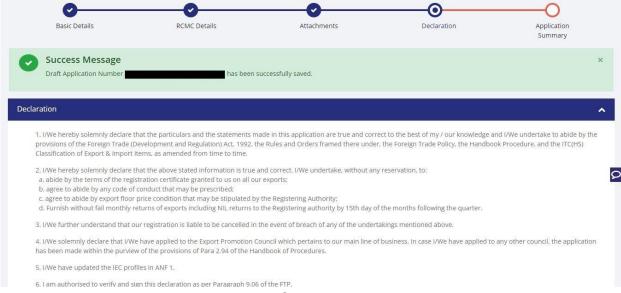
11) Applicant after filling all the details now proceed to Attach Documents under Attachments Section by uploading the document from Computer folder then clicking on Upload Attachments and finally Save & Next.



Screen 19

DGFT Public Page 13 of 47

12) Now under the **Declaration section** read all the **Declaration Lines**.



Screen 20

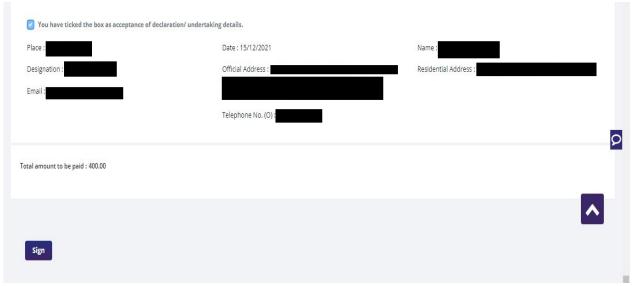
13) Click the Check box as acceptance of declaration and Enter the Place and then Save & Next.



Screen 21

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14) System would show the filled application along with documents uploaded under **Application Summary.** Applicant would go ahead with the **signing process by** clicking Sign button.



Screen 22

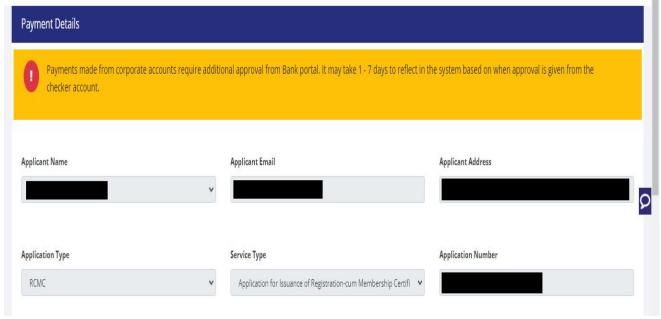
15) After that Click Payment for RCMC.

You have ticked the box as acceptance of declaration/ undertaking details.			
Place:	Date: 15/12/2021	Name:	
Designation :	Official Address :	Residential Address :	
Email:			
	Telephone No. (O):		
Total amount to be paid : 400.00			
Payment For RCMC		_	

Screen 23

DGFT Public Page 15 of 47

16) Applicant would be directed to the Payment gateway for the payment then click Submit.



Screen 24

17) Clicking Submit Applicant will see Payment Response Page with Transaction ID then again click Submit.



Screen 25

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18) After Successful Payment Applicant will be receiving a e-Payment receipt.



Screen 26

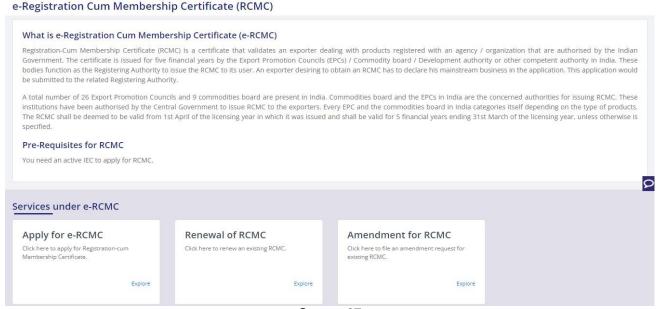
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2.2. Amendment of Registration-cum Membership Certificate

An active RCMC holder can amend the Issued RCMC. Application details previously filled at the time of issuance of RCMC, would be available in system and prepopulated in the form.

Steps to apply for Amendment of RCMC on the DGFT website are as follows

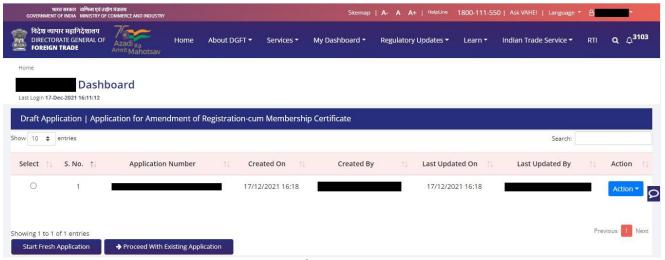
1. Navigate to Services > e-RCMC > Amendment for RCMC.



Screen 27

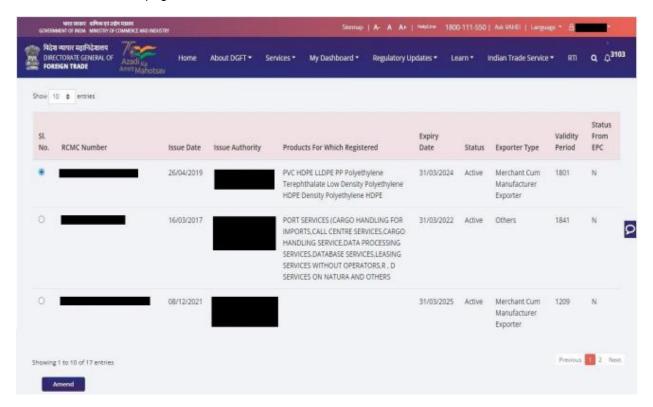
2. Click on Start Fresh Application or else to continue with Draft Application select and click on Proceed with Existing Application.

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Screen 28

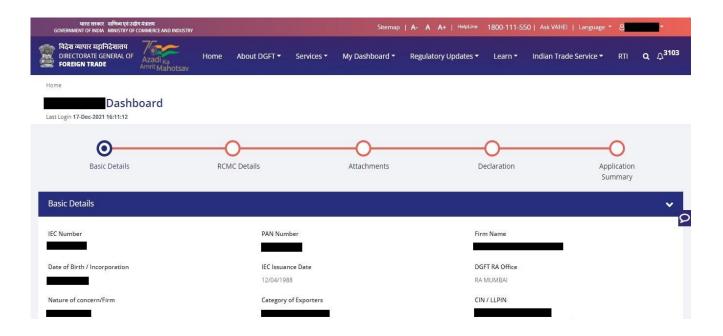
3. Now Applicant will select the file to Amend from available files and click on Amend button at bottom of the page.



Screen 29

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4. A Dashboard with username will be displayed with Basic Details.



Screen 30

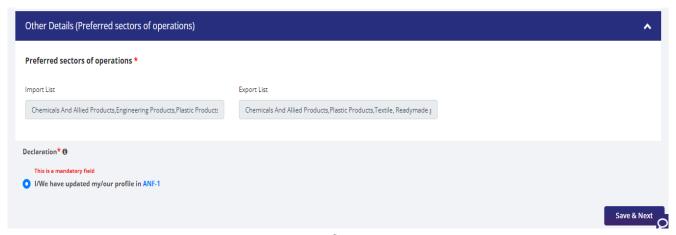
5. System would ask Applicant for **Declaration** whether he/she has **updated the profile** or not.



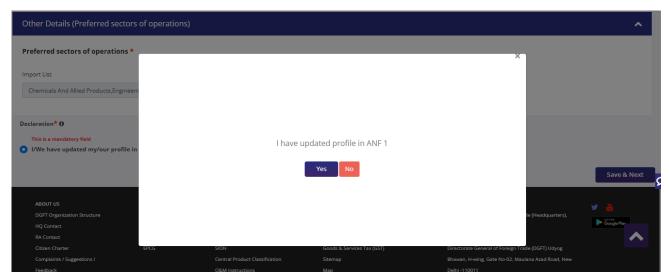
Screen 31

Click on Radio Button then click Yes to make sure you have uploaded the profile and Save & Next.

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Screen 32



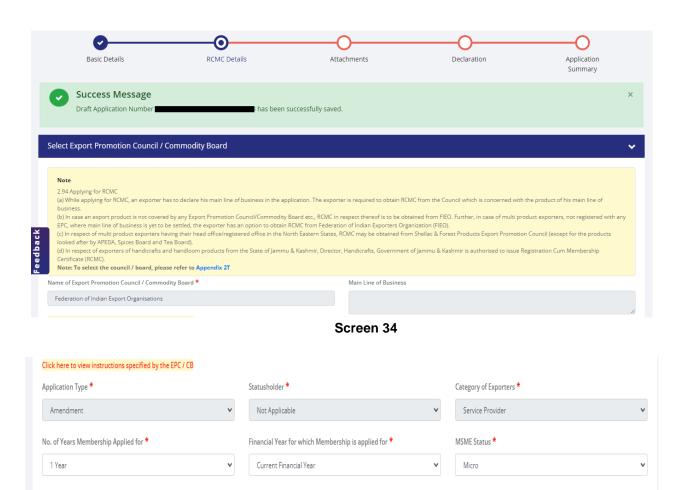
Screen 33

- 7. Now under RCMC Details section Applicant would.
 - a. Select **Export Promotion Council / Commodity Board** and Enter Corresponding **Mandatory Details**.

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Export Performance in Previous FY 0

0.00



Screen 35

Annual Turnover of the Firm (Previous FY in INR) *

12233

b. Now Select **Fee Details** as Per Description and in case any **Fee is paid to EPC/CB outside this Portal**. You Can Specify this by selecting **"Yes" Radio Button** and filling out the mandatory details in this section.

Fees Details - Select the Fees Applicable as per Description

EOU / SEZ *

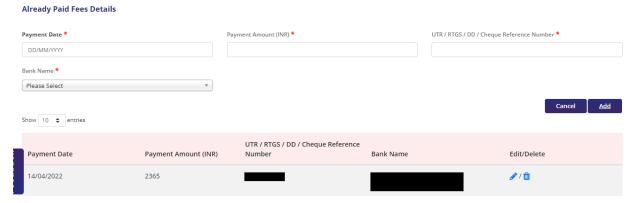
FOU



Screen 36

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i. if "Yes" is selected then enter the following Mandatory Details and click on Add to save the details.



Screen 37

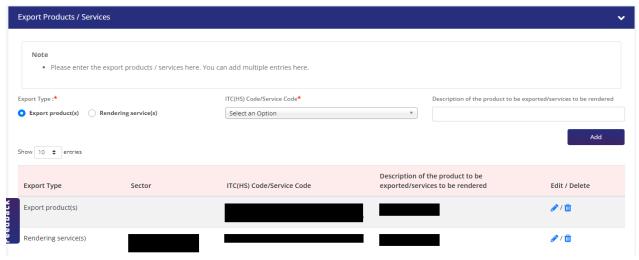
ii. Select office for Submission of Application and Branch for Applying RCMC.



Screen 38

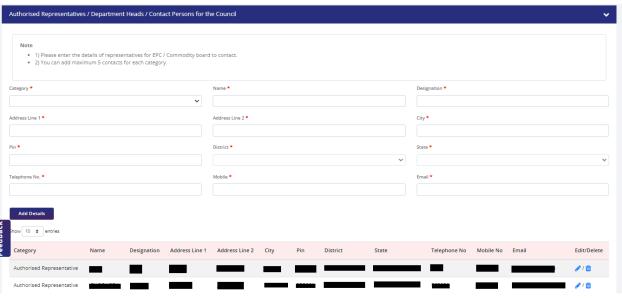
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c. Select Export Products / Services and click Add button to save the details.



Screen 39

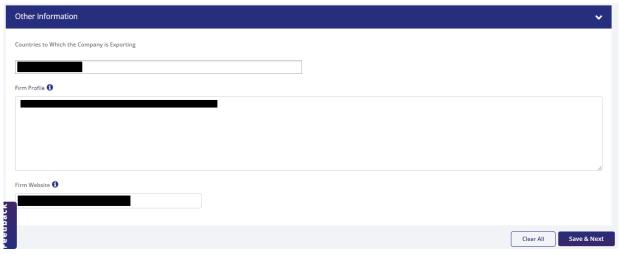
d. Select Authorised Representatives / Department Heads / Contact Persons for the Councils and click on Add Details button to save the details.



Screen 40

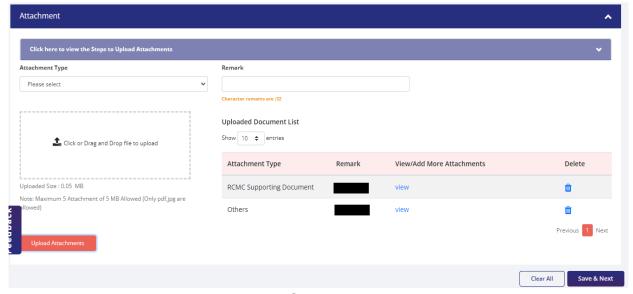
DGFT Public Page 24 of 47

e. Select **Other Information** under this select the countries to which the company is Exporting and click on **Save & Next**.



Screen 41

8. Applicant after filling all the details now proceed to **Attach Documents** under **Attachments** Section by uploading the documents from Computer folder then Clicking on **Upload Attachments** and finally **Save & Next.**



Screen 42

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9. Now under the Declaration Section read all the Declaration Lines and Click Save & Next.



Scieen 43

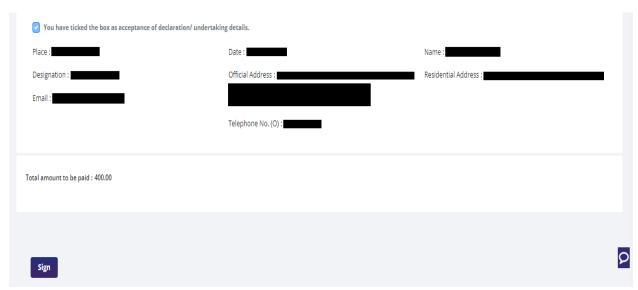
10. Click Save & Next under Declaration at bottom of the Page.

Place*	Date*
	17/12/2021
Jser Details	
Note: If user profile are not updated, Please update	your logged in user profile before submitting the application by clicking on your Username > Profile in the top right corner of website.)
Name 0 :	Designation ⊕ :
mail 0:	Mobile ●:
Office Address 0:	
Office Address 0 : Residential Address 0 :	

Screen 44

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11. System would show the filled application along with documents uploaded under **Application Summary.** Applicant would go ahead with the **signing process by** clicking Sign button.



Screen 45

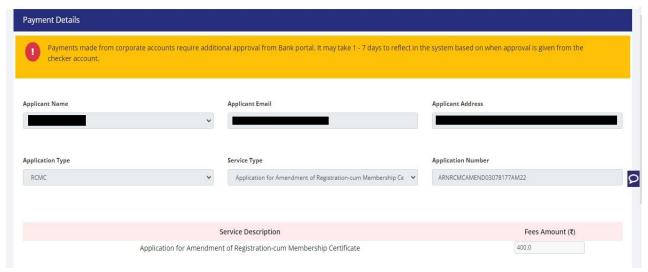
12. After that click Payment for RCMC.

You have ticked the box as acceptance of declar	ation/ undertaking details.		
Place :	Date: 17/12/2021	Name:	
Designation :	Official Address :	Residential Address :	
Email:			
	Telephone No. (O) :		
Total amount to be paid : 400.00			
Payment For RCMC			
			Ω

Screen 46

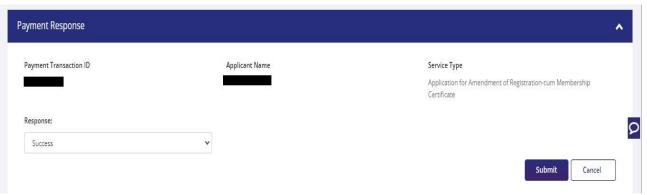
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13. Applicant would be directed to the Payment gateway for the payment then click Submit.



Screen 47

14. After clicking **Submit** Applicant will see **Payment Response Page** with **Transaction ID** then again click **Submit**.



Screen 48

DGFT Public Page 28 of 47

15. After Successful Payment Applicant will be receiving a e-Payment receipt.



Screen 49

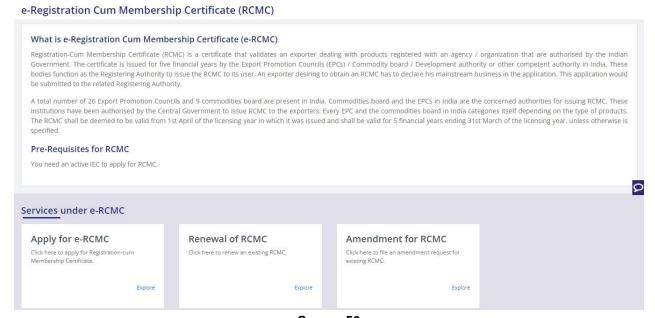
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2.3. Renewal of Registration-cum Membership Certificate.

Only users with RCMC issued earlier shall be able to apply for renewal of the RCMC. RCMC details would be available in system and prepopulated in the form as per the application at the time of issuance/amendment which ever has the latest details. Renewal of the RCMC can be available for only those Certificates which are expired.

Steps to apply for Renewal of RCMC on the DGFT website are as follows.

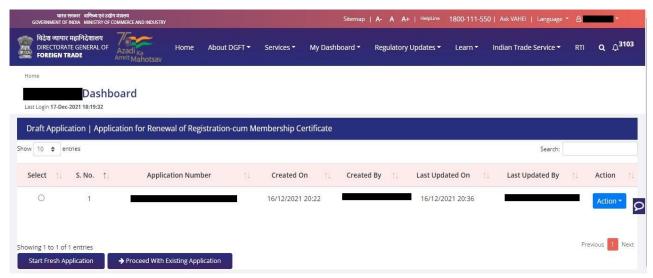
1. Navigate to Services > e-RCMC > Renewal of RCMC. The following screen will be displayed.



Screen 50

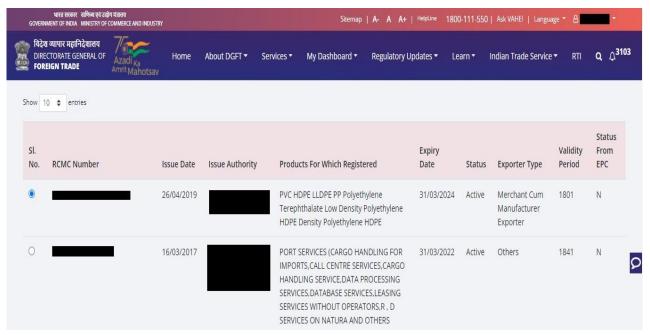
2. Click on **Start Fresh Application** or else to continue with **Draft Application** select and click on **Proceed with Existing Application**.

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Screen 51

3. Now Applicant will select the file to Renewal from available files and click on Renewal button at

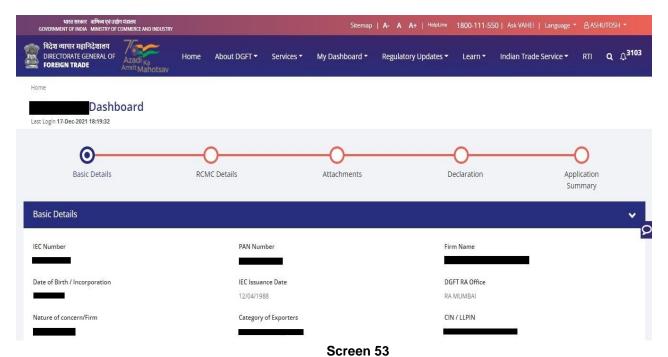


bottom of the page.

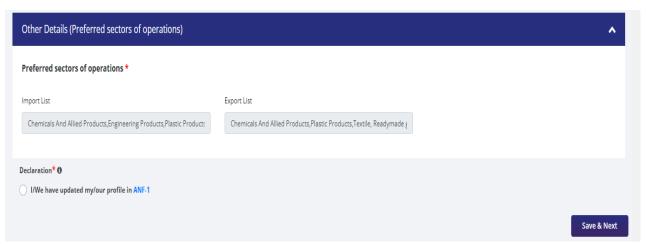
Screen 52

4. A Dashboard with username will be displayed with Basic Details.

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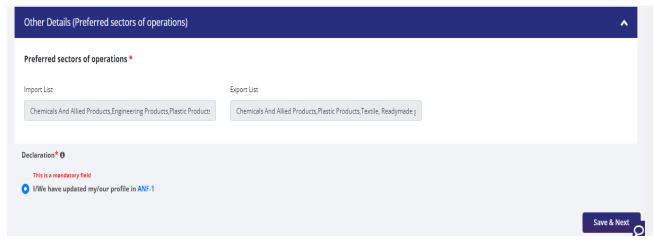
5. System would ask Applicant for **Declaration** whether he/she has **updated the profile** or not.



Screen 54

Click on Radio Button then click Yes to make sure you have uploaded the profile and Save & Next.

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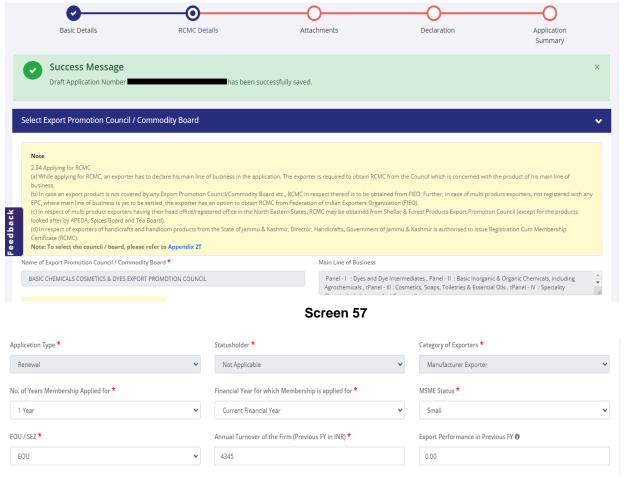
Screen 55



Screen 56

- 7. Now under RCMC Details section Applicant would.
 - a. Select Export Promotion Council / Commodity Board and Enter Corresponding Mandatory Details.

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Screen 58

b. Now Select **Fee Details** as Per Description and in case any **Fee is paid to EPC/CB outside this Portal**. You Can Specify this by selecting **"Yes" Radio Button** and filling out the mandatory details in this section.

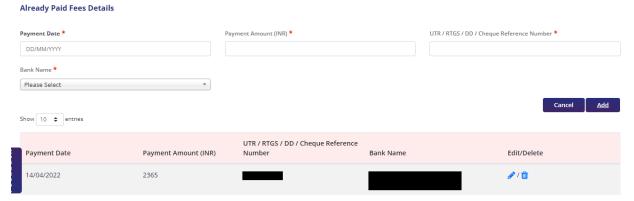
Fees Details - Select the Fees Applicable as per Description



Screen 59

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i. if "Yes" is selected then enter the following Mandatory Details and click on Add to save the details.



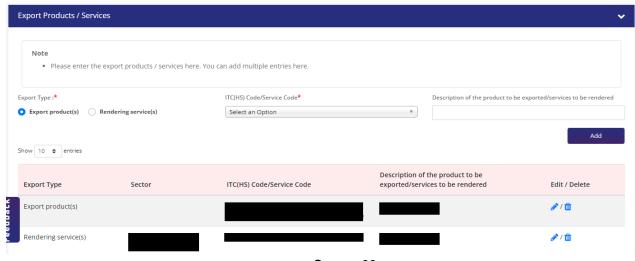
Screen 60

ii. Select office for Submission of Application and Branch for Applying RCMC.



Screen 61

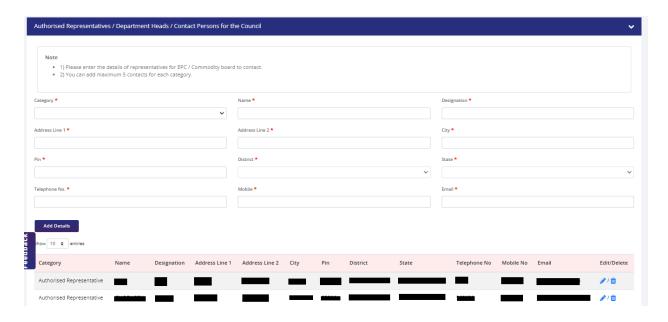
Select Export Products / Services and click Add button to save the details.



Screen 62

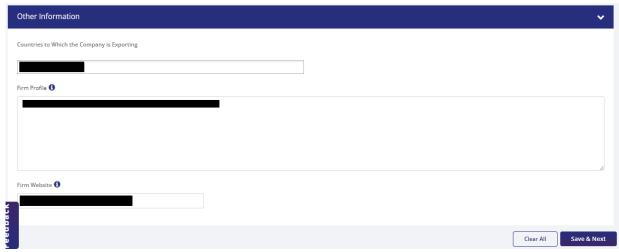
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d. Select Authorised Representatives / Department Heads / Contact Persons for the Councils and click on Add Details button to save the details.



Screen 63

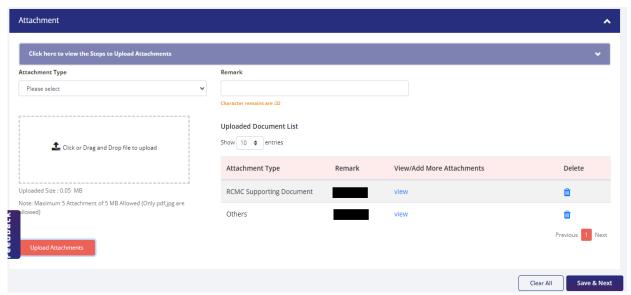
e. Select **Other Information** under this select the countries to which the company is Exporting and click on **Save & Next**.



Screen 64

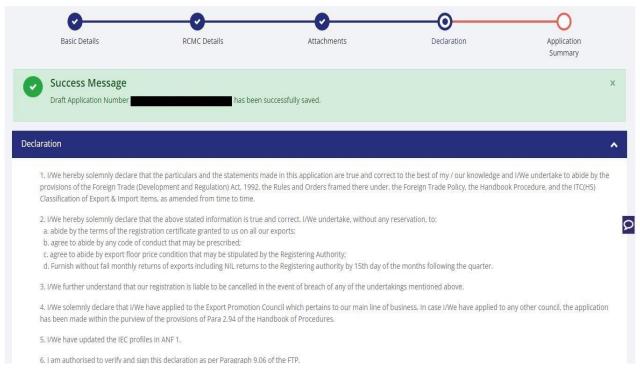
8. Applicant after filling all the details now proceed to Attach Documents under Attachments Section by uploading the documents from Computer folder then Clicking on Upload Attachments and finally Save & Next.

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Screen 65

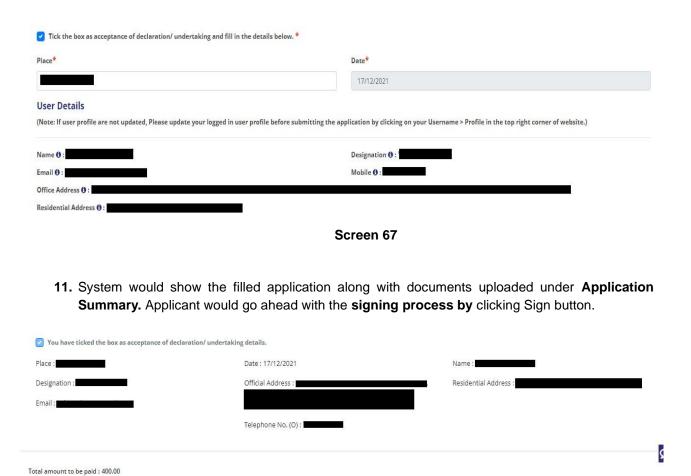
9. Now under the Declaration Section read all the Declaration Lines and Click Save & Next.



Screen 66

10. Click Save & Next under Declaration at bottom of the Page.

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Screen 68

12. After that click Payment for RCMC.

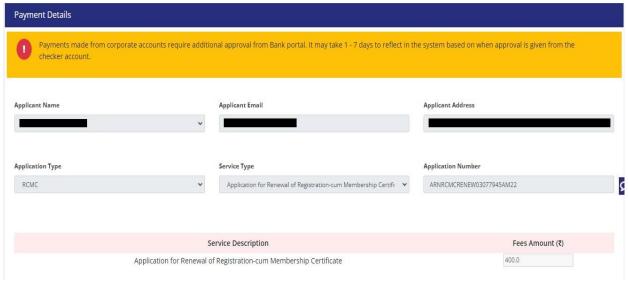
Sign

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Screen 69

13. Applicant would be directed to the Payment gateway for the payment then click Submit.



Screen 70

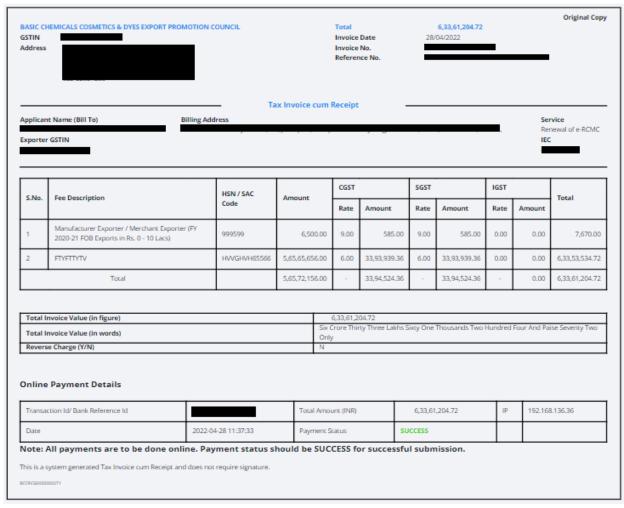
14. After clicking **Submit** Applicant will see **Payment Response Page** with **Transaction ID** then again click **Submit**.

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Screen 71

15. After Successful Payment Applicant will be receiving a e-Payment receipt.

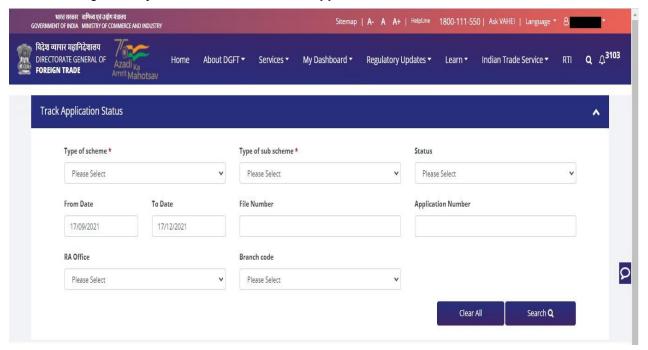


Screen 72

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3. View and Track Submitted e-RCMC Applications.

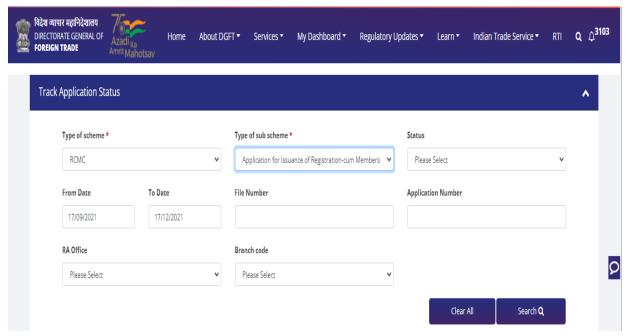
- 1. Applicant can view his / her Submitted Application from Track Application Status.
- 2. Navigate to My Dashboard > Submitted Applications.



Screen 73

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- 3. Select Type of scheme as RCMC
 - **a. Type of sub scheme** as Application for Issuance of Registration-cum Membership Certificate. and click on **Search**.



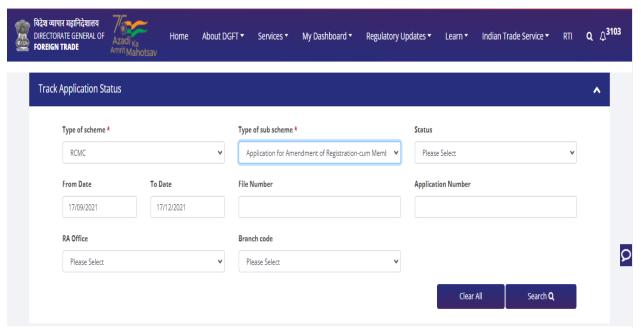
Screen 74



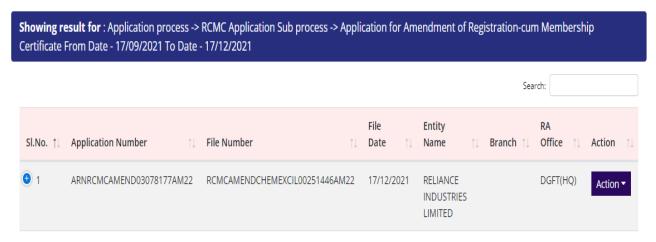
Screen 75

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b. **Type of sub scheme** as Application for Amendment of Registration-cum Membership Certificate. and click on **Search.**



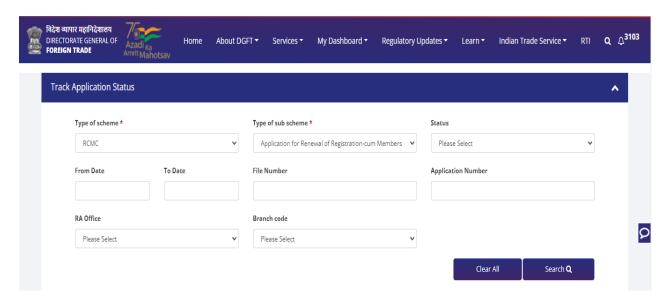
Screen 76



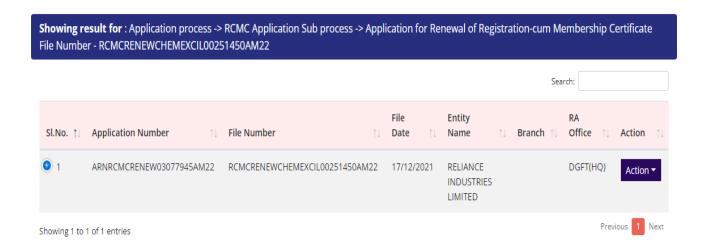
Screen 77

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c. Type of sub scheme as Application for Renewal of Registration-cum Membership Certificate. and click on **Search.**



Screen 78

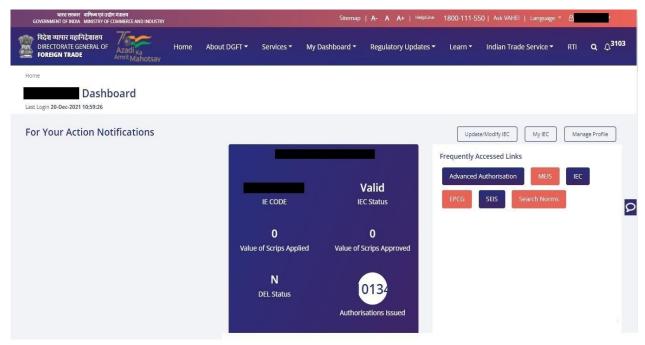


Screen 79

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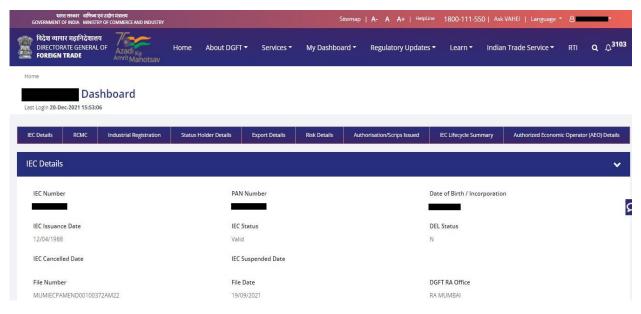
4. View Submitted e-RCMC Details in IEC Profile

1. on the Home Page navigate to Manage Profile



Screen 80

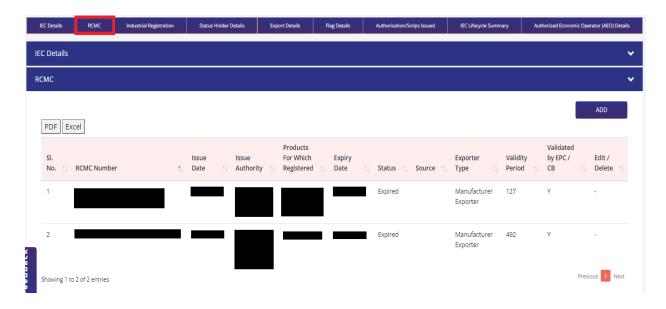
2. After clicking on **Manage Profile** a Dashboard with **username** along with all the details will be appeared.



Screen 81

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- 3. Click on RCMC to view the e-RCMC details in the IEC profile
- a. User can Copy the e-RCMC details by clicking on Copy button
- b. User can get e-RCMC details in **Excel sheet** by clicking on **Excel button.**
- C. User can get e-RCMC details in CSV format by clicking on CSV button.
- d. User can Print e-RCMC details by clicking on Print button.



Screen 82

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5. What's New

The Following New Functionalities were implemented in the module

- 1. Under RCMC Details section in Select Export Promotion Council / Commodity Board tab **EOU/SEZ** field is newly added.
- Under RCMC Details section in Select Export Promotion Council / Commodity Board tab in Fees
 Details section a field is newly added to specify/add the details of the fees paid to EPC/CB
 outside this portal.
- Under RCMC Details section in Export Product / Services tab for Rendering services Export Type
 a Sector dropdown and Description of the product to be exported/services to be rendered
 are added.
- 4. Under RCMC Details section in Other Information tab **Firm profile** and **Firm Website** fields are newly added.
- 5. Under **Attachments** Section a new attachment type **Other** is newly added along with the **steps** to upload attachments section.
- 6. For each tab in RCMC Details and Attachment Section **Note points** are provided for the user to understand each tab.

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